

VENDOR GUIDANCE

For support or services involving criminal justice information within the State of Texas DPS

Vendors working with support or services involving criminal justice information (CJI) are required to enter into a Security Addendum when access or exposure to possible unencrypted CJI may be present. As a part of the Security Addendum, the vendor/contractor and agency are tied to meeting the full requirements of the FBI CJIS policy as it involves the technical and security controls to protect CJI to only authorized persons.

Such services and support are not certified individually as it involves the FBI CJIS policy. Instead, the actual implementation of a product or service is looked at in how it has been deployed in meeting the security points of the policy.

Within Texas, to assist in identifying appropriate security policies and controls for a solution, a primary point of contact (POC) is required consistent with the FBI CJIS policy. This POC must have the ability to effect policy and process changes within the vendor's solution(s) at an executive or managerial level; CISO, ISO, etc. acting as a compliance coordinator for the vendor. The compliance coordinator will be the primary point of contact for all discussions involving TxDPS CJIS interactions. Individual duties of the coordinator may be delegated to a designee where the designee has specialized authority or knowledge.

Subject to the type of support or services involved, a vendor review may be required to verify the technical abilities and control of the product or services through a vendor questionnaire, on-site visit, or both. Vendors are expected to work directly with the contracting agencies in any implementation or deployment. Questions regarding how these security controls meet the particular points of the policy may be directed to the CJIS Technical audit team through the contracting law enforcement agency. Our goal is to ensure that all parties are involved in any discussion points as it relates to meeting compliance.

Additional guidance and resources are available on this website. We encourage vendors to review our site and the current FBI CJIS policy.

We are available to answer questions or discuss in general matters, which do not refer to specific deployments within the state.