Texas Department of Public Safety

VIC BYOD – Resetting Security Questions

Quick Reference Guide

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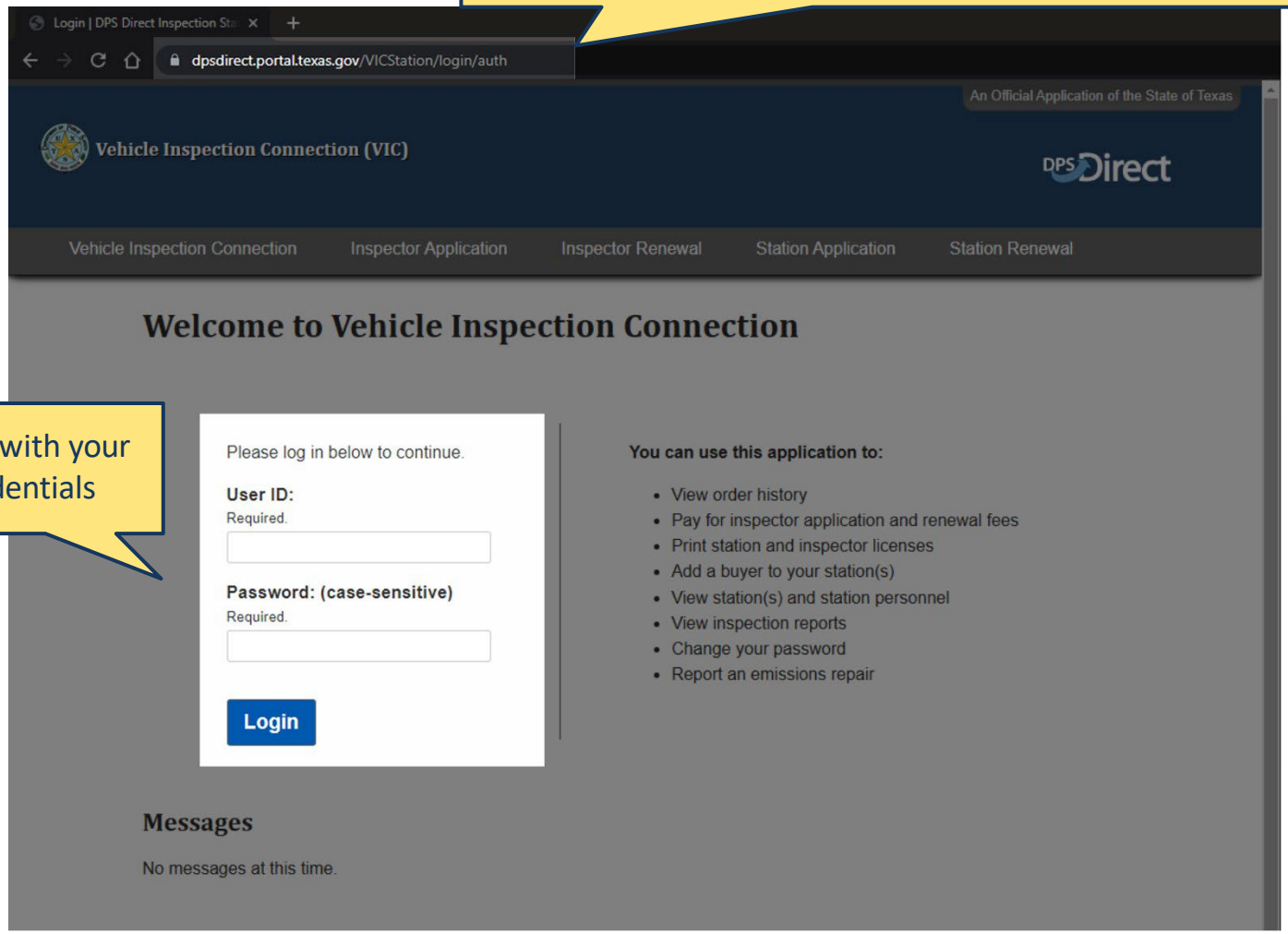
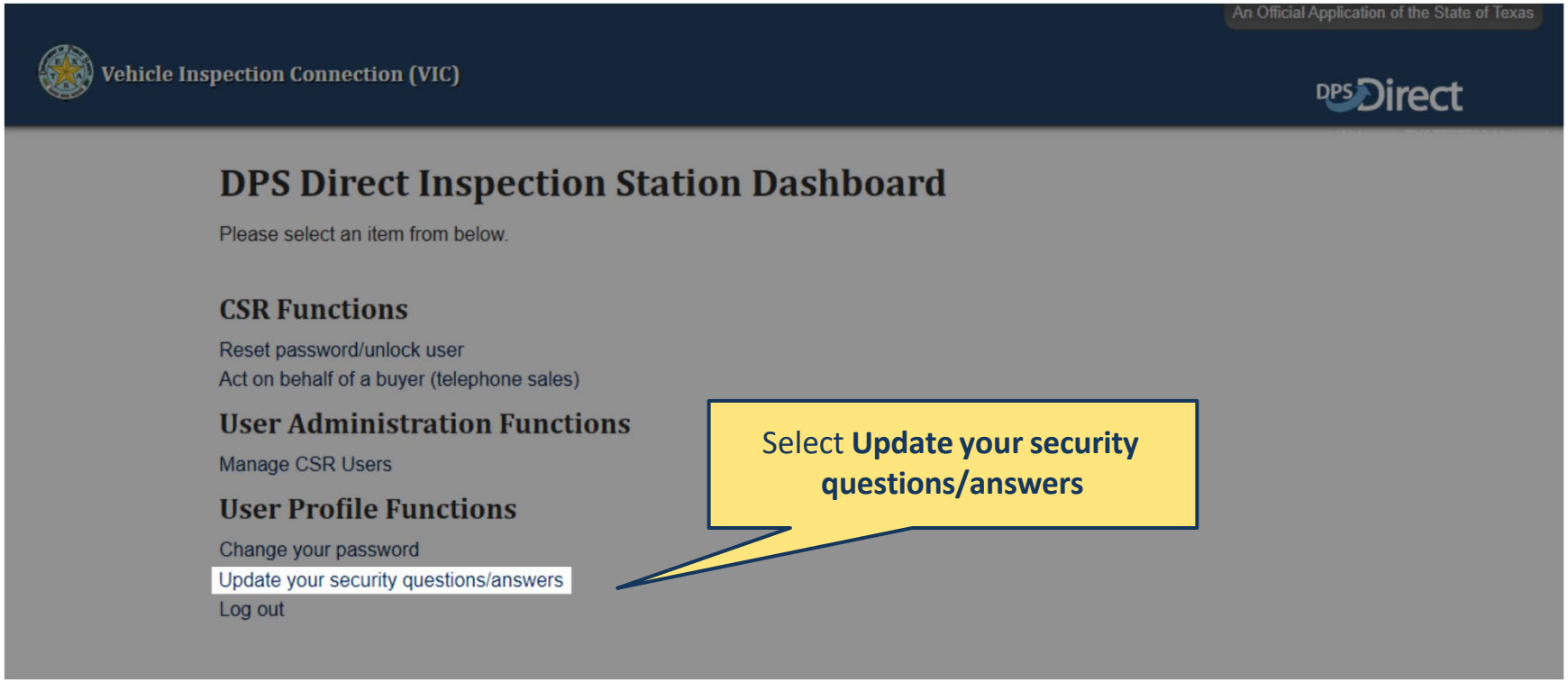
Mobile

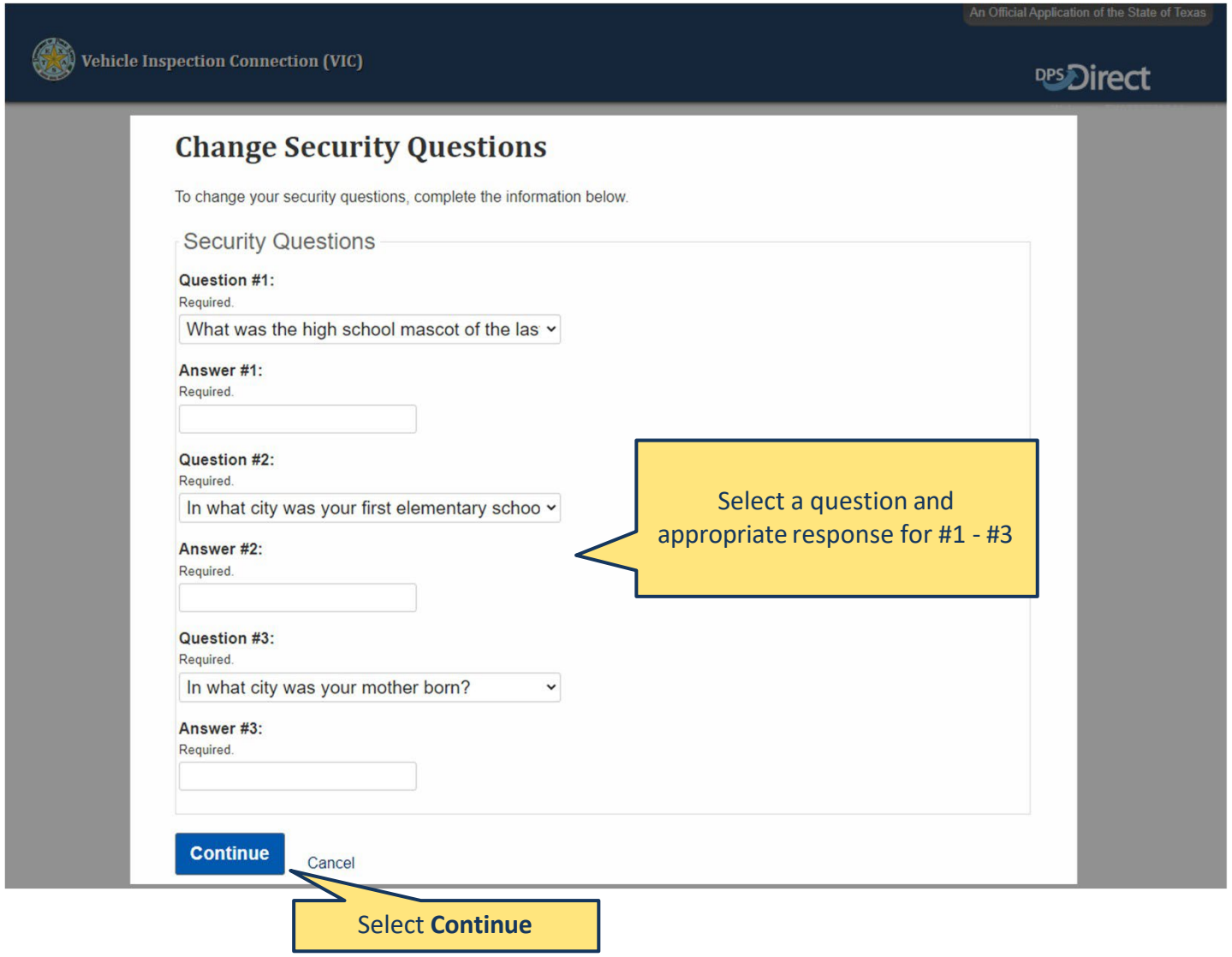
Desktop

Navigate to **DPS Direct**, https://dpsdirect.portal.texas.gov/VICStation/login/auth



Log in with your credentials


An Official Application of the State of Texas
Vehicle Inspection Connection (VIC)
DPS Direct
DPS Direct Inspection Station Dashboard
Please select an item from below.
CSR Functions
Reset password/unlock user
Act on behalf of a buyer (telephone sales)
User Administration Functions
Manage CSR Users
User Profile Functions
Change your password
Update your security questions/answers
Log out
Select Update your security questions/answers


An Official Application of the State of Texas
Vehicle Inspection Connection (VIC)
DPS Direct
Change Security Questions
To change your security questions, complete the information below.
Security Questions
Question #1:
Required.
What was the high school mascot of the las
Answer #1:
Required.
Question #2:
Required.
In what city was your first elementary schoo
Answer #2:
Required.
Question #3:
Required.
In what city was your mother born?
Answer #3:
Required.
Continue
Cancel
Select a question and appropriate response for #1 - #3
Select Continue

Mobile

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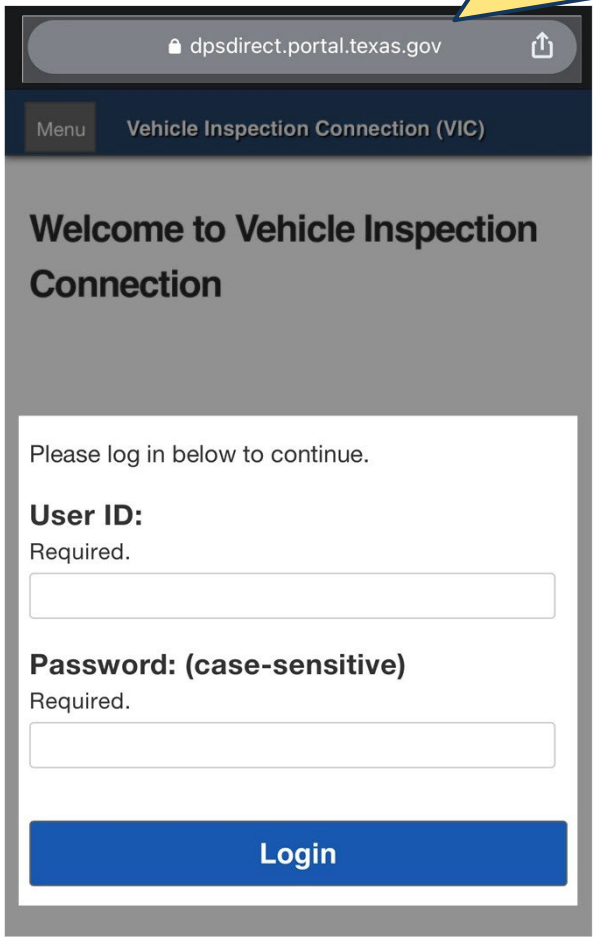

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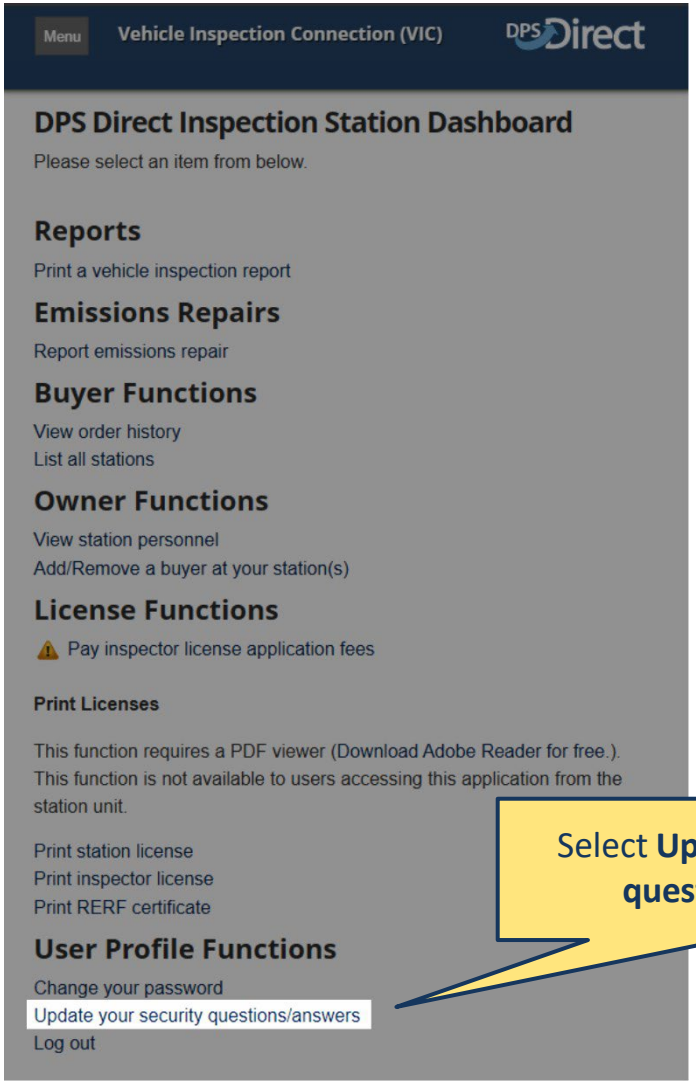
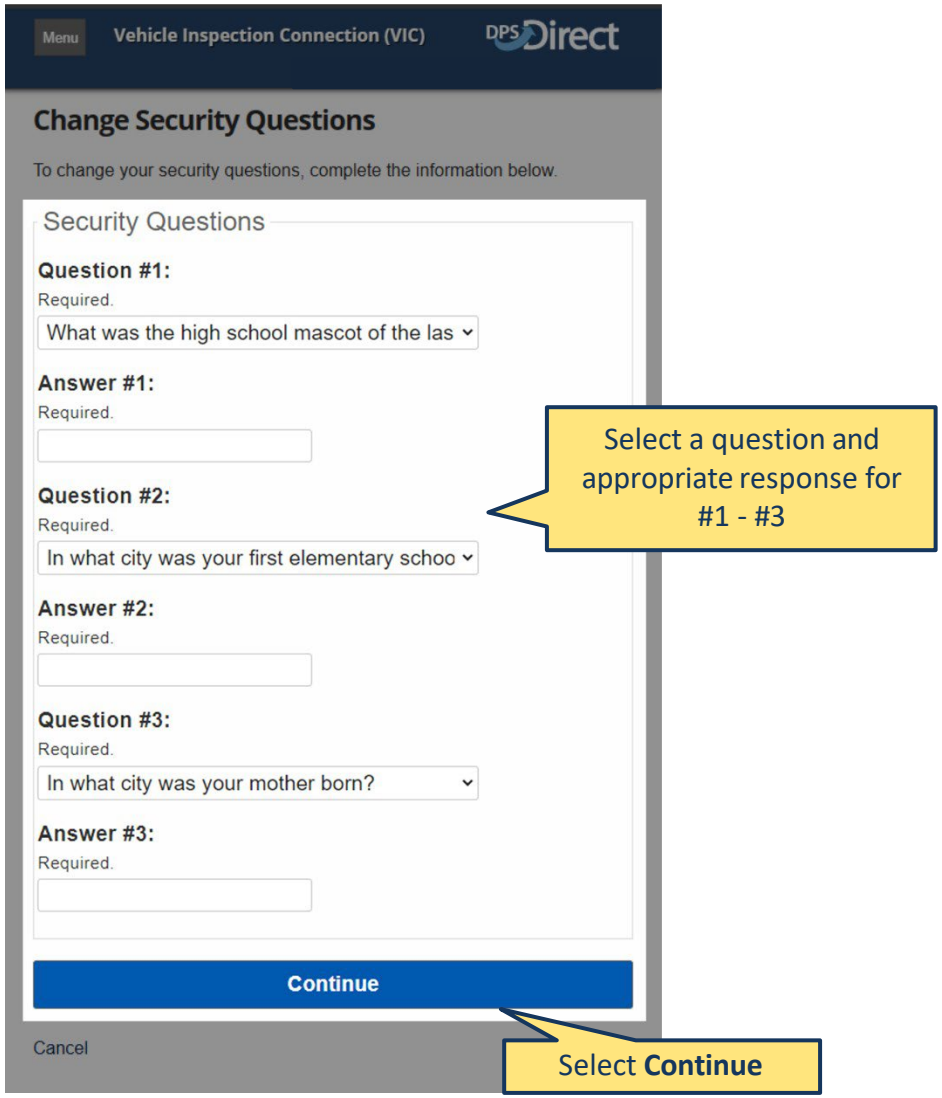

Menu
Vehicle Inspection Connection (VIC)
DPS Direct
DPS Direct Inspection Station Dashboard
Please select an item from below.
Reports
Print a vehicle inspection report
Emissions Repairs
Report emissions repair
Buyer Functions
View order history
List all stations
Owner Functions
View station personnel
Add/Remove a buyer at your station(s)
License Functions
Pay inspector license application fees
Print Licenses
This function requires a PDF viewer (Download Adobe Reader for free.).
This function is not available to users accessing this application from the station unit.
Print station license
Print inspector license
Print RERF certificate
User Profile Functions
Change your password
Update your security questions/answers
Log out
Select Update your security questions/answers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