

Texas Department of Public Safety

VIC BYOD – Resetting Security Questions Quick Reference Guide



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Table of Contents



[Desktop](#)



[Mobile](#)

Desktop



Navigate to **DPS Direct**,
<https://dpsdirect.portal.texas.gov/VICStation/login/auth>

The screenshot shows a web browser window with the URL <https://dpsdirect.portal.texas.gov/VICStation/login/auth>. The page header includes the Texas Department of Public Safety logo, the text 'Vehicle Inspection Connection (VIC)', and the 'DPS Direct' logo. Below the header is a navigation menu with links for 'Vehicle Inspection Connection', 'Inspector Application', 'Inspector Renewal', 'Station Application', and 'Station Renewal'. The main content area features a large heading 'Welcome to Vehicle Inspection Connection'. On the left, there is a login form with the following fields and labels: 'Please log in below to continue.', 'User ID: Required.' with an input field, and 'Password: (case-sensitive) Required.' with an input field. A blue 'Login' button is positioned below the password field. To the right of the login form, there is a section titled 'You can use this application to:' followed by a bulleted list of features: 'View order history', 'Pay for inspector application and renewal fees', 'Print station and inspector licenses', 'Add a buyer to your station(s)', 'View station(s) and station personnel', 'View inspection reports', 'Change your password', and 'Report an emissions repair'. At the bottom of the page, there is a 'Messages' section with the text 'No messages at this time.'

Log in with your
credentials



An Official Application of the State of Texas



Vehicle Inspection Connection (VIC)

DPS Direct

DPS Direct Inspection Station Dashboard

Please select an item from below.

CSR Functions

- Reset password/unlock user
- Act on behalf of a buyer (telephone sales)

User Administration Functions

- Manage CSR Users

User Profile Functions

- Change your password
- Update your security questions/answers
- Log out

Select **Update your security questions/answers**



Change Security Questions

To change your security questions, complete the information below.

Security Questions

Question #1:

Required.

What was the high school mascot of the las ▾

Answer #1:

Required.

Question #2:

Required.

In what city was your first elementary schoo ▾

Answer #2:

Required.

Question #3:

Required.

In what city was your mother born? ▾

Answer #3:

Required.

Select a question and appropriate response for #1 - #3

Continue

Cancel

Select Continue

Mobile

Navigate to **DPS Direct**,
<https://dpsdirect.portal.texas.gov/VICStation/login/auth>

Log in with your
credentials

The screenshot shows a web browser window with the address bar displaying 'dpsdirect.portal.texas.gov'. The page header includes a 'Menu' button and the text 'Vehicle Inspection Connection (VIC)'. The main heading reads 'Welcome to Vehicle Inspection Connection'. Below this, a message says 'Please log in below to continue.' The login form contains two fields: 'User ID: Required.' and 'Password: (case-sensitive) Required.'. A blue 'Login' button is positioned at the bottom of the form.

DPS Direct Inspection Station Dashboard

Please select an item from below.

Reports

Print a vehicle inspection report

Emissions Repairs

Report emissions repair

Buyer Functions

View order history

List all stations

Owner Functions

View station personnel

Add/Remove a buyer at your station(s)

License Functions

⚠ Pay inspector license application fees

Print Licenses

This function requires a PDF viewer (Download Adobe Reader for free.).

This function is not available to users accessing this application from the station unit.

Print station license

Print inspector license

Print RERF certificate

User Profile Functions

Change your password

Update your security questions/answers

Log out

Select **Update your security questions/answers**

Change Security Questions

To change your security questions, complete the information below.

Security Questions

Question #1:
Required.
What was the high school mascot of the las ▾

Answer #1:
Required.

Question #2:
Required.
In what city was your first elementary schoo ▾

Answer #2:
Required.

Question #3:
Required.
In what city was your mother born? ▾

Answer #3:
Required.

Select a question and appropriate response for #1 - #3

Continue

Cancel

Select Continue