

May Mobility, Inc.

May Mobility Arlington, TX Site Office: 1120 Eden Rd Ste 104 Arlington, TX 76001
734-209-7518

About May Mobility

May Mobility (“May”) deploys autonomous vehicle operations using the Toyota Sienna autonomous minivan platform in downtown Arlington, TX. beginning in 2026. The following information reflects what May deems necessary regarding hazardous conditions or public safety risks associated with the operation of its autonomous vehicles. A top priority for May is our approach to safety, as mentioned in May’s publicly available [Voluntary Safety Self Assessment](#) (VSSA).

1. Communicating with an Autonomous Vehicle Operator (AVO) During Operation

May’s autonomous vehicles in Arlington will have a designated Autonomous Vehicle Operator (“AVO”) behind the wheel of each vehicle while in operation. Primary communication will be conducted through the AVO, who will then coordinate with May site support staff.

If an incident or emergency arises and an AVO is not present on the scene, or the AVO is unable to communicate, first responders should:

a. Call **734-209-7518** to be connected to our Arlington May office site staff. The first responder should identify the license plate number and location of the vehicle and the reason for the call.

b. The AVO or operations staff will provide instructions on how to safely approach the vehicle from the **rear or side**, rather than the front, and assist with safe access to the vehicle as well as any other required technical operations (including the safe removal of the vehicle from the roadway).

2. Safely Removing the Vehicles from the Roadway and Towing

The May vehicle, with an AVO onboard the vehicle, is able to pull over to the side of the road. Once the AVO has discontinued autonomous operations, the vehicle may be placed into park or neutral or manually driven.



Law Enforcement Interaction Protocol for May Mobility Autonomous Vehicles

In the event of an emergency or exigent circumstances where the AVO is not immediately available to assist, a first responder should call **734-209-7518** to be connected to the Arlington May site office to report the issue. The May representative will then provide further instructions regarding how the vehicle will be removed from the situation and will dispatch a member of the May team to the site to address the issue.

Towing the vehicle is similar to all other vehicles and can be done with a normal tow truck. In the event that a vehicle needs to be towed, call **734-209-7518** to be connected to our Arlington May office and our operations team will make arrangements to do so.

4. Steps for handling a Law Enforcement Pull-Over

The law enforcement officer should treat this interaction as a standard pull-over. The AVO will manually disengage (if required) the autonomous system and safely pull to the side of the road. The AVO is able to provide their personal driver license, May vehicle registration, and May insurance.

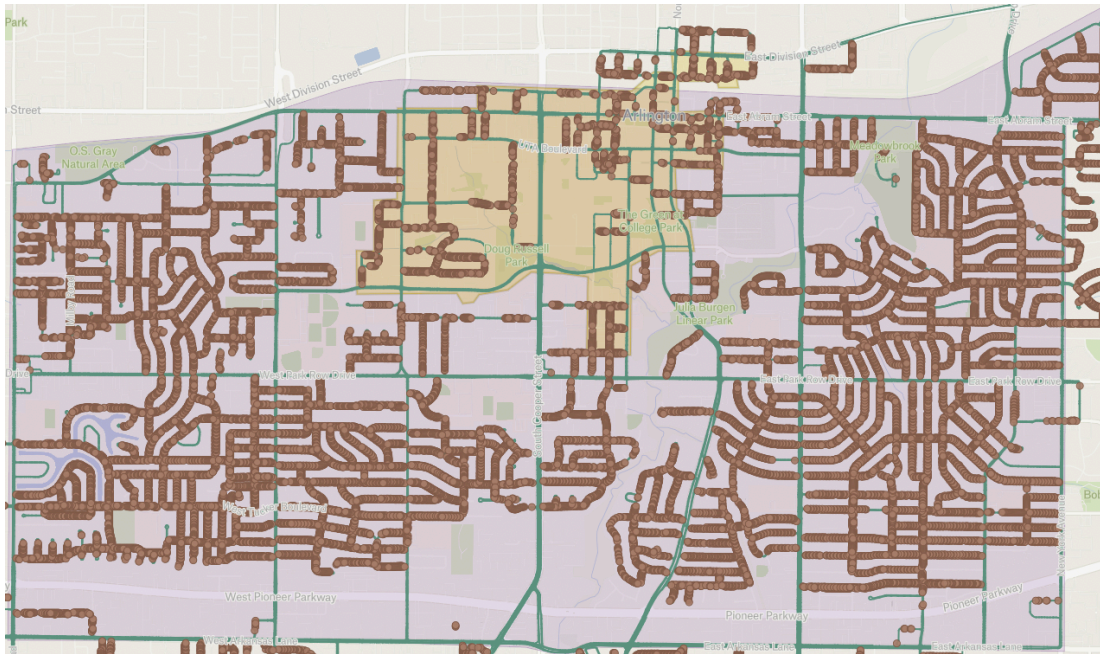
In the event that an AVO is arrested at the time of the pull over, call **734-209-7518**, and the May site staff will send support staff to retrieve the vehicle then return it to the garage. In the event that a rider is onboard during a law enforcement pull-over, the site support staff will make arrangements to pick the rider up with a vehicle nearby or dispatch a vehicle from the garage to pick the rider up, whichever is the quickest and safest method under the circumstances.

5. City Where the Vehicle Will be in Operation

May will be operating its fully autonomous shuttle service in Arlington, TX (see Figure 1), beginning in 2026. The service area map is included below.



Figure 1. Commercial Service Zone



May Mobility – First Responder Checklist (Arlington, TX)

- May Mobility, Inc.
- Site Office: 1120 Eden Rd, Ste 104, Arlington, TX 76001
- 24/7 Contact: **734-209-7518**

Communication

- Identify the Autonomous Vehicle Operator (AVO), if present
- Communicate through the AVO
- If AVO unavailable, call **734-209-7518**
- Provide license plate, location, and reason for call

Vehicle Approach

- **Do not approach from the front**
- Approach from **rear or side only**
- Follow AVO or May site staff instructions

Removing Vehicle

- AVO disengages autonomy and parks or manually drives vehicle
- If AVO unavailable, call **734-209-7518** for instructions

Towing

- Standard tow truck permitted
- Call **734-209-7518** before towing

Law Enforcement Pull-Over

- Treat as standard traffic stop
- AVO disengages autonomy and provides documentation
- If AVO detained, call **734-209-7518** for vehicle retrieval
- If passenger onboard, May staff will arrange pickup

Operations

- Toyota Sienna Autonomous Vehicles
- Operating in Arlington, TX beginning 2026

