2014 CJIS Conference on Criminal History Reporting

The conference online registration is up and running! The CJIS conference will be held in Galveston from November 18th – 20th this year. Topics will include Adult and Juvenile Criminal History Reporting, Livescan Reporting, Online Reporting and much more. Anyone that reports information to DPS that is added to the Computerized Criminal History (CCH) should consider attending. Reporting methods and processes are moving forward at an amazing rate and the conference will give you a great understanding of some of the newer and faster ways to get the information into CCH. Please go to this website and register: www.txdps.state.tx.us/cjis/

Boris Jumper, CJIS Field Representative, Central Texas Area, Region 6

My name is Boris Jumper and I grew up in Giddings TX. After graduating high school I went to Texas State University and earned a Bachelor’s Degree in Criminal Justice. Currently I’m working towards a Masters in Criminal Justice Security and Management/Homeland Security. I have always had an interest in criminal justice and decided to take my career path in that direction. I will be the CJIS Field Representative for the Central West Texas Area, Region 6. I have one brother and one sister and just recently celebrated my one year anniversary with my wife. In my spare time I love to read, play all types of sports, and practice mixed martial arts.

Craig Lopez, CJIS Field Representative, Pandhandle, Region 9

I am a native Texas transplant. I was born in Wyoming and my family moved to San Antonio when I was 10. I lived there until I married Jennifer Lopez, my beautiful wife of 13 years. We eventually moved to her hometown, a small town in central Texas called Briggs. We live on a small farm with our 4 children and numerous pets. When not working I enjoy spending time with family and friends. Before this position I was traveling throughout the country training Penske accounts on contracts and customer service. The area I work in, the Panhandle, reminds me of growing up in Wyoming. The climate in North Texas is much closer to the frigid winters I loved in Wyoming. The Panhandle, Region 9, is a terrific place to work. The people are friendly with a true Texas attitude, and the drive never fails to impress. As I look through my windshield I can truly say "I see miles and miles of Texas"! It has been a pleasure getting to know everybody in my area. I look forward to seeing the growth and improvements in numbers as understanding improves.
Effective September 1, 2014, Criminal Justice Information System (CJIS) and Juvenile Justice Information System (JJIS), reporting codes will have an impact on a county's Open Offense Report and the County Combined Completeness Percentage Report. The Open Offense Report provides the open offenses for a specified date range and the County Combined Completeness Percentage Report provides a five Year County combined completeness percentages. These changes will have an effect on the next five (5) year window for 2015, for years 2009-2013. This will impact the status of some reporting codes changing from closed to open. If a reporting code changes an offense to open status, DPS will display the offense on the Open Offense Report. Open offenses will cause a decrease in the County Combined Completeness Percentage Report. Please keep in mind, the five year County Combined Completeness Percentage Report is used by various state agencies to assist with determining Grant Funding eligibility for Criminal Justice and Non-Criminal Justice grantees within each county.

Example:
Juvenile Code: 612, the case has been referred to the prosecutor, will no longer be closed and will require additional reporting.

To assist counties with this change, the CJIS Support Unit Field Representatives will be working with agencies throughout 2014. The field representatives will be able to explain the changes, explain how and when to report the final dispositions and assist with Open Offense Reports. These reports are available to authorized CJIS Site users. To become an authorized user, you may request access at https://cch.dps.texas.gov/CJISAuth/login/CJIS. Click on request access.
With the ever growing number of contributing agencies and National Data Exchange (N-DEx) users, the Texas Department of Public Safety (TXDPS) has added two (2) new trainers to satisfy the training needs of our law enforcement and criminal justice communities.

The first of these two trainers is Dennis Chaffin. After 22 years, Dennis retired from the U.S. Army in 2011, as a Master Sergeant in the Military Police. He served various tours overseas including Iraq and Afghanistan. Dennis had numerous assignments in the military. Those assignments included Traffic Accident Investigator, Criminal Investigator, Patrol Supervisor, Supervisor of Protective Services Detail and Police Transition Team in Iraq. His last assignment was as a Tactical Operations Sergeant in Afghanistan. Since his retirement, Dennis has worked as a Loss Prevention Manager at Lowe’s and as an analyst for the Department of Public Safety in the Intelligence and Counterterrorism Division.

Also joining the team is Darcell Edwards. Darcell has been with the Texas Department of Public Safety for over a year. She came to us from the Driver’s License Division where she worked on Administrative Hearings and Administrative License Revocations. Darcell is also a track and field athlete who is currently training for the 2016 Olympic Games in Brazil.

Dennis and Darcell will join Jim Ferguson to provide training and assistance to our many data contributors and database users. The state will be divided into four regions. Dennis will cover the north region, Darcell will have the east region, and Jim will cover the south region. The three of them will work together to meet the needs of those in the west region.

If you would like to host a training in your region, please contact the Texas Data Exchange Bureau at 512-424-2629 or via e-mail at tdex@dps.texas.gov
Revised Forms Update and Secure Site Access

The revision of the Sex Offender Registration form is in its final stages. The revised form will capture all information that is currently collected thru the Secure Sex Offender Registration web site. The length of the form will change to legal size and the Verification copy of the form will be replaced with a Notification of registration form. As publication of the new form approaches, field representatives will be contacting agencies and scheduling regional trainings to introduce the form and help agencies with any questions that may arise.

In addition, local law enforcement agencies should ensure that they have online access to the Secure Sex Offender Registration web site. Reporting of Verification and Update (Change of Status) events to the registry will be conducted online. Agencies who need to request access to the site or want to add/retire users may contact web site administrators at (512) 424-2477 or email at txsor@dps.texas.gov.

Vehicle Information and the Sex Offender Registry

Vehicle data on registrants is currently being requested and captured in the sex offender registration registry. This information is used for investigative purposes and is forwarded to and referenced within various criminal justice databases (such as N.C.I.C.). This data can also be utilized to identify vehicles owned/operated by registrants in applications such as license plate readers for local law enforcement. It is imperative that complete license plate and vehicle data be reported in its entirety to the registry. This ensures the data is successfully entered into the registry and can be forwarded and accepted in other criminal justice applications.

Vehicle and license plate information is captured in sets. If one data element of the set is not reported, the entire entry of the vehicle is rejected and the submission will be forwarded to the field representative for error resolution with the contributor. It is recommended that at the time of registration that officials request to review copies of vehicle registration and insurance paperwork to ease the collection of this information. If you have any questions pertaining to the requirements of reporting vehicle information to the registry, please contact your designated sex offender registration field representative or txsor@dps.texas.gov.

Field Representative Region Changes and Upcoming Trainings

The regions for Sex Offender Registration field representation have recently changed. All regions have had some changes and our field representatives have started to make contact with their new agencies. To ease this transition, a map of the new regions and contact information for the respective field representatives is included in this article and is available for download on the Secure Sex Offender Registration web site.

The Sex Offender Registration Bureau would also like to announce Regional Sex Offender Registration Trainings that will be taking place throughout different parts of the state. Those recommended to attend these trainings are personnel that work as the Sex Offender Registrar for Law Enforcement Agencies, Probation/Parole Officers (to include Federal Probation), D.A’s, and/or A.D.A’s and U.S. Marshals. The purpose of this training is to provide legislative updates as well as assist in the process of registering, verifying and updating sex offender records. Below are dates, times and locations of upcoming trainings throughout the State.
SEX OFFENDER REGISTRATION PROGRAM cont.

July Trainings

South/West Texas Regional Trainings

To register, please contact Debbie Nemeth at debra.nemeth@dps.texas.gov or 512-426-4649

El Paso Regional Training  
July 15, 2014 Time: 8:15 a.m. – 12:00 p.m.  
Paper Submission Training  
El Paso County Sheriff’s Office Training Academy  
12501 Montana Drive  
El Paso, TX 79938  
30 seats available

Live Oak Regional Training  
July 23, 2014 Time: 8:30 a.m. – 12:00 p.m.  
Paper Submission Training  
Live Oak Police Department – Araiza Training Room  
8022 Shin Oak Drive  
Live Oak, TX 78233  
10 seats available

Del Rio Regional Training  
July 29, 2014 Time: 8:30 a.m. – 12:00 p.m.  
Paper Submission Training  
Del Rio Civic Center  
1915 Veterans Boulevard  
Del Rio, TX 78840  
15 seats available

Uvalde Regional Training  
July 31, 2014 Time: 8:30 a.m. – 12:00 p.m.  
Paper Submission Training  
Uvalde First State Bank  
200 E. Nopal Street  
Uvalde, TX 78801  
10 seats available

Northeast Texas Regional Training

To register, please contact Cheryl Cox at cheryl.cox@dps.texas.gov or 512-424-2477

Paris Police Department  
July 29, 2014 Time: 8:00 a.m. – 4:00 p.m.  
Paper Submission & Secure Site Training  
EOC Classroom  
2910 Clarksville Street  
Paris, TX 75460  
35 seats available

August Trainings

South Texas Regional Training

To register, please contact Nita Harrell with Wilson Co Sheriff’s Office at nharrell@wcsotx.org

Wilson Co Regional Training  
August 18, 2014 Time: 8:00 a.m. – 4:30 p.m.  
Paper Submission & Secure Site Training  
Floresville Community Center  
600 Hwy 97 W.  
Floresville, TX 78114  
75 seats available

To register, please contact Eddie Contreras at eddie.contreras@dps.texas.gov

Port Aransas Regional Training  
August 26, 2014 Time: 8:00 a.m.- 5:00 p.m.  
Paper Submission & Secure Site Training  
Port Aransas Community Center  
400 North Alister  
Port Aransas, TX 78373
The June 2012 Advisory Policy Board endorsed a recommendation to create a Violent Person File (VPF) in NCIC. The VPF was created solely for the purpose of enhancing officer safety by providing a warning to law enforcement of individuals who may have a propensity for violence against law enforcement officers.

Much like a Texas-only “Threat Against a Peace or Detention Officer” entry, files such as the Violent Person do not require hit confirmation and are designed to provide law enforcement officers with adequate warning regarding individuals who have had involvement in criminal activities or are known to represent potential danger to the public. And while the “Threat” file is viewable only by Texas agencies, the new “Violent Person” file will extend across state lines in an effort to enhance officer safety everywhere.

VPF records have an unlimited retention period. A VPF record will remain on file indefinitely or until action is taken by the entering agency to cancel the record.

This file is not yet available in TCIC but a notification will be sent statewide when entry is allowed.

All questions may be directed to TCIC.Operations@dps.texas.gov
PROTECTION ORDER EXPIRATION AND THE INCARCERATED RESPONDENT

Texas Family Code Section 85.025, sub-section (c) states: If a person who is the subject of a protective order is confined or imprisoned on the date the protective order would expire under Subsection (a) or (a-1), the period for which the order is effective is extended, and the order expires on the first anniversary of the date the person is released from confinement or imprisonment.

Loosely translated, that means that if the respondent is confined or incarcerated (in a city, county, state or federal jail/prison) on the date the protection order is set to expire, the expiration date is to be extended one year AFTER respondent is released. (Example: if respondent John Smith’s protection order expires on September 1, 2014, but he is incarcerated on that date and is not released from jail/prison until November 1, 2014, said order will extend from November 1, 2014 to November 1, 2015.)

What is your agency’s process/policy for handling this situation?

1. Do you verify if the respondent is incarcerated upon receipt of the .P, which “will serve to notify the agency of the order’s impending expiration date (EXP). It also serves to remind the agency that the record will have to be modified if the EXP is changed by the court.”? **
2. Do you also verify incarceration when handling your monthly validation reviews?
3. Do you verify EXP with the court during the validation process, so they may provide you with an updated document needed to make necessary updates to the entry?
4. Do you let the order expire and re-enter when notification is made of respondent’s release date?
5. Do you have other methods/policies in place that satisfy this situation?

** taken from NCIC Operating Manual, Protection Order File, Section 1.4

MILITARY PROTECTION ORDERS

On May 1, 2014, the FBI Director approved an exception to the policy for the Department of Defense (DoD), allowing Military Protection Orders (MPOs) to be placed into the NCIC Protective Order File (POF) of the National Crime Information Center (NCIC). Prior to this exception, FBI policy allowed for the entry of civilian protective orders issued by either a criminal or civil court only.

Pursuant to requirements of section 1567A of title 10, U.S.C., if a Military Protective Order (MPO) is issued against a member of the armed forces and any individual involved in the order does not reside on a military installation at any time during the duration of the MPO, the commander of the military installation shall notify the appropriate civilian authorities of the following:

1. the issuance of the protective order
2. the individuals involved in the order

The only effective means of making MPO information available to civilian law enforcement agencies is electronically, through the NCIC Protective Order File (POF). Military commanders shall, through their installation law enforcement agency, place an active MPO in NCIC using protection order condition field code 08 with the following mandatory caveat in the miscellaneous field:

THIS IS A MILITARY PROTECTION ORDER AND MAY NOT BE ENFORCEABLE BY NON-MILITARY AUTHORITIES. IF SUBJECT IS IN POSSIBLE VIOLATION OF THE ORDER, ADVISE THE ENTERING AGENCY (MILITARY LAW ENFORCEMENT).

NCIC will provide additional guidance, policy and procedures regarding these entries in a Technical and Operational Update (TOU). As soon as this is available, the Department will distribute via the TCIC Listserv and post of the TCIC2000 website.
Earlier this year, many agencies, including DPS, had to upgrade their computer operating systems to remain compliant with FBI CJIS Security Policy Requirements, because Microsoft is no longer supporting Windows XP. The move to Windows 7 was not without issue, as many of us found out that some programs also required upgrading to run properly on Windows 7. However, for the most part, the majority of the issues have been addressed here at DPS, and things are beginning to operate a little more smoothly.

With that in mind, we are now ready to begin upgrading the NEC AFIS Latent and Ten-Print workstations, which are currently still running on Windows XP. DPS has contracted with NEC to upgrade the workstations owned by The Department of Public Safety. Agencies that purchased their own workstations directly from NEC should have already been contacted by NEC with upgrade information.

During the month of August, NEC will be upgrading the workstations at remote site locations where DPS owns the workstation. Below is the schedule that has been provided for the upgrades. As equipment is replaced, a CJIS Field Rep should also be contacting you to make arrangements to pick up the old equipment, and return it to DPS.

If you have any questions, please contact Cheryl Sanchez at (512) 424-2089, or by email at cheryl.sanchez@dps.texas.gov, or Walter Henson at (512) 424-2260, or by email at walter.henson@dps.texas.gov.
Criminal Transactions Submitted to AFIS
The following information reflects the total number of criminal tenprint fingerprint transactions submitted to AFIS.

Number of Transactions Submitted Electronically 391,065
Number of Transactions Submitted via Hard-Card 33,188

Total number of Criminal Transactions Submitted to AFIS 424,253

Applicant Transactions Submitted to AFIS
The following information reflects the number of applicant tenprint fingerprint transactions submitted to AFIS.

Number of Transactions Submitted Electronically 402,532
Number of Transactions Submitted via Hard-Card 24,835

Total number of Applicant Transactions Submitted to AFIS 427,367

Fingerprint Supported Dispositions
The following information reflects the number of fingerprint supported dispositions submitted electronically to AFIS.

Total number of Custody Transactions Submitted to AFIS 372

Manually Processed Fingerprints
The following information reflects totals for fingerprint transactions that were manually verified or classed and searched.

Criminal Cards (including TDC faxes) 1,584
Applicant Cards 1,905
Deceased (known and unknown) 361

Total number of Manually Processed Fingerprints 3,850

Mobil ID Transactions Processed
The following number reflects the number inquiries processed on the MID System (Mobil ID System)

Total Number of Mobil ID Transactions Processed 3,445

AFIS Database Counts
The information below reflects the database counts at the beginning of each month.

<table>
<thead>
<tr>
<th></th>
<th>Rolled Print DB</th>
<th>Palm Print DB</th>
<th>Slap Print DB</th>
<th>Latent</th>
<th>Latent DB</th>
<th>Latent DB - Palms</th>
<th>Mobil ID DB</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>11,448,469</td>
<td>1,239,855</td>
<td>5,755,586</td>
<td>131,678</td>
<td>21,728</td>
<td>7,541,875</td>
<td></td>
</tr>
<tr>
<td>February</td>
<td>11,508,185</td>
<td>1,258,161</td>
<td>5,824,406</td>
<td>131,454</td>
<td>21,973</td>
<td>7,557,484</td>
<td></td>
</tr>
<tr>
<td>March</td>
<td>11,566,154</td>
<td>1,277,743</td>
<td>5,892,312</td>
<td>125,594</td>
<td>21,549</td>
<td>7,573,947</td>
<td></td>
</tr>
<tr>
<td>April</td>
<td>11,634,439</td>
<td>1,297,980</td>
<td>5,965,823</td>
<td>123,810</td>
<td>21,733</td>
<td>7,591,152</td>
<td></td>
</tr>
<tr>
<td>May</td>
<td>11,702,743</td>
<td>1,318,529</td>
<td>6,036,392</td>
<td>123,355</td>
<td>22,023</td>
<td>7,608,396</td>
<td></td>
</tr>
<tr>
<td>June</td>
<td>11,765,754</td>
<td>1,336,423</td>
<td>6,101,451</td>
<td>123,462</td>
<td>22,304</td>
<td>7,622,892</td>
<td></td>
</tr>
</tbody>
</table>

July
August
September
October
November
December
DPS IDENTIFICATION SUPPLIES ORDER FORM

TO: CRIME RECORDS SERVICE
TEXAS DEPARTMENT OF PUBLIC SAFETY
PO BOX 4143
AUSTIN TX 78765-4143
FAX: 512-424-5599

Date: _______________________

Please furnish the following supplies

<table>
<thead>
<tr>
<th>FORM NUMBER</th>
<th>DESCRIPTION</th>
<th>COUNT PER PKG</th>
<th>QUANTITY ORDERED</th>
</tr>
</thead>
<tbody>
<tr>
<td>CR-6</td>
<td>DPS Applicant Card*</td>
<td>250 p/pkg</td>
<td></td>
</tr>
<tr>
<td>CR-12</td>
<td>DPS Identification Supplies Order Form</td>
<td>100 p/pad</td>
<td></td>
</tr>
<tr>
<td>CR-23</td>
<td>Out of State Probation/Parole Supervision Card</td>
<td>Single cards</td>
<td></td>
</tr>
<tr>
<td>CR-26</td>
<td>Death Notice Form</td>
<td>100 p/pad</td>
<td></td>
</tr>
<tr>
<td>CR-42</td>
<td>Request for Criminal History Check</td>
<td>100 p/pad</td>
<td></td>
</tr>
<tr>
<td>CR-43</td>
<td>Adult Criminal History Reporting Form with Preprinted TRN and Fingerprint Card Attached*</td>
<td>100 p/pkg</td>
<td></td>
</tr>
<tr>
<td>CR-43J</td>
<td>Juvenile Criminal History Reporting Form with Preprinted TRN and Fingerprint Card Attached*</td>
<td>100 p/pkg</td>
<td></td>
</tr>
<tr>
<td>CR-43J</td>
<td>Juvenile Criminal History Reporting Form with Fingerprint Card Attached*</td>
<td>100 p/pkg</td>
<td></td>
</tr>
<tr>
<td>CR-43P</td>
<td>Adult Probation Supervision Reporting Form with TRN Numbers</td>
<td>200 p/pkg</td>
<td></td>
</tr>
<tr>
<td>CR-43P</td>
<td>Adult Probation Supervision Reporting Form without TRN Numbers</td>
<td>200 p/pkg</td>
<td></td>
</tr>
<tr>
<td>CR-44</td>
<td>Adult Supplemental Court Reporting Form</td>
<td>100 p/pkg</td>
<td></td>
</tr>
<tr>
<td>CR-44J</td>
<td>Juvenile Supplemental Reporting Form</td>
<td>100 p/pkg</td>
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</tr>
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<td>CR-44S</td>
<td>Adult Supplemental Court Reporting Form</td>
<td>100 p/pad</td>
<td></td>
</tr>
<tr>
<td>CR-45</td>
<td>Adult DPS Fingerprint Card*</td>
<td>250 p/pkg</td>
<td></td>
</tr>
<tr>
<td>CR-45J</td>
<td>Juvenile DPS Fingerprint Card*</td>
<td>250 p/pkg</td>
<td></td>
</tr>
<tr>
<td>FD-249</td>
<td>FBI Arrest &amp; Institution Fingerprint Card (Felony Card)*</td>
<td>500 p/pkg</td>
<td></td>
</tr>
<tr>
<td>FD-258</td>
<td>FBI Applicant Fingerprint Card*</td>
<td>500 p/pkg</td>
<td></td>
</tr>
<tr>
<td>FD-353</td>
<td>FBI Personal Identification Fingerprint Card*</td>
<td>500 p/pkg</td>
<td></td>
</tr>
<tr>
<td>R-84</td>
<td>FBI Final Disposition Notice</td>
<td>500 p/pkg</td>
<td></td>
</tr>
</tbody>
</table>

Fingerprint Card Return Envelopes (For Arresting Agency Only) | 100 p/box

*DPS does not pre-stamp the agency ORI on any fingerprint card. Overnight services are available at ordering agency’s expense.

NOTE: Please order minimum of three weeks supply. Please submit order at least 4 weeks prior to depletion of your supplies.

NOTICE: Provide a complete shipping address (PO Box(es) are acceptable).

AGENCY NAME ___________________________________________________________________________________________________

STREET ADDRESS ___________________________________________________________________________________________________

COUNTY ____________________________ CITY ___________________________________________ STATE TX ZIP _____________

ATTENTION ____________________________________________________________________ PHONE NO. (______)_________
## CRS DIRECTORY

### CRS MANAGEMENT
- **Mike Lesko**: Deputy Assistant Director, mike.lesko@dps.texas.gov, 512-424-2524
- **Angie Kendall**: Deputy Administrator, angie.kendall@dps.texas.gov, 512-424-2471
- **Michelle Farris**: Deputy Administrator, michelle.farris@dps.texas.gov, 512-424-7659

### ACCESS & DISSEMINATION BUREAU
- **Don Farris**: Manager, donald.farris@dps.texas.gov, 512-424-2078
- **Elaine Smith**: Supervisor, Support, elaine.smith@dps.texas.gov, 512-424-2023
- **Sharon Hill**: Supervisor, Training & Audit, sharon.hill@dps.texas.gov, 512-424-7920
- **Susie Dial**: Supervisor, Training & Audit, susanne.dial@dps.texas.gov, 512-424-7927
- **Darlene Saenz**: Supervisor, CHIU, darlene.saenz@dps.texas.gov, 512-424-5474
- **Charlene Cain**: CCH Internet Coordinator, charlene.cain@dps.texas.gov, 512-424-2090
- **Jennifer Norton**: Budget Analyst, jennifer.norton@dps.texas.gov, 512-424-7793
- **Lisa Garcia**: Billing Technician, lisa.garcia@dps.texas.gov, 512-424-2912
- **Jill Gajkowski**: Record Check, 512-424-5079
- **Diane Wells**: Secure Site, 512-424-2474
- **Luz Dove**: Fingerprint Card Supplies, Fax order form to 512-424-5599
- **Rafael Martinez**: CJS/JJIS Forms and Fingerprint Card Supplies
- **Joshua Morris**: TCIC Control Room Supervisor, 512-424-7920

### CRIMINAL HISTORY RECORD INFORMATION PROCESSING BUREAU
- **Ursula Cook**: Manager, ursula.cook@dps.texas.gov, 512-424-2407
- **Cassandra Richey**: Supervisor, CJIS Field Reps, cassandra.richey@dps.texas.gov, 512-424-2479
- **Brittany Chromcak**: Section Supervisor, Data Integrity, brittany.chromcak@dps.texas.gov, 512-424-7920
- **Nicole Berry-Moss**: Dayshift Supervisor, nicole.berry-moss@dps.texas.gov, 512-424-2214
- **Brandy Turner**: Dayshift Supervisor, brandy.turner@dps.texas.gov, 512-424-7281
- **Lenore Hemstreet**: Evening Supervisor, lenore.hemstreet@dps.texas.gov, 512-424-2473
- **Holly Morris**: EDR Coordinator, holly.morris@dps.texas.gov, 512-424-2686
- **CJIS Site Assistance Line**: 512-424-2500
- **Error Resolution Assistance Line**: 512-424-7256
- **CJIS Field Representative Assistance Line**: 512-424-2478

### FINGERPRINT PROCESSING BUREAU
- **Walter Henson**: Manager, walter.henson@dps.texas.gov, 512-424-2260
- **Randy Coppedge**: Day Shift Supervisor, Fingerprints, randy.coppedge@dps.texas.gov, 512-424-5709
- **Debbie Parsley**: Day Shift Supervisor, Fingerprints, debbie.parsley@dps.texas.gov, 512-424-5304
- **Kathy Parks**: Evening Shift Supervisor, Fingerprints, kathy.parks@dps.texas.gov, 512-424-5749
- **Sonserée Gibson**: Evening Shift Supervisor, Fingerprints, sonserée.gibson@dps.texas.gov, 512-424-5748
- **Louis Rocha**: Midnight Shift Supervisor, Fingerprints, louis.rocha@dps.texas.gov, 512-424-2408
- **Catheleen McClain**: Midnight Shift Supervisor, Fingerprints, catheleen.mcClain@dps.texas.gov, 512-424-5248
- **Pat Molloy**: Analyst, Fingerprints, patricia.molloy@dps.texas.gov, 512-424-7026
- **Loann Garcia**: LiveScan Coordinator, loann.garcia@dps.texas.gov, 512-424-2409
- **Cheryl Sanchez**: AFIS Project Assistant, cheryl.sanchez@dps.texas.gov, 512-424-2089
- **24 hour Fingerprint Assistance Line**: 512-424-5248

### CRIME INFORMATION BUREAU
- **Luz Dove**: Manager, luz.dove@dps.texas.gov, 512-424-7964
- **Diane Wells**: TCIC Training Supervisor, diane.wells@dps.texas.gov, 512-424-2982
- **Taffy Henson**: TCIC Audit Supervisor, taffy.henson@dps.texas.gov, 512-424-2897
- **Jill Gajkowski**: TCIC Control Room Supervisor, jill.gajkowski@dps.texas.gov, 512-424-2152

### UNIFORM CRIME REPORTING BUREAU
- **Earl Adams**: Manager, earl.adams@dps.texas.gov, 512-424-2418
- **UCR Assistance Line**: 512-424-2091
- **Rafael Martinez**: Supervisor, UCR Field Reps, rafael.martinez@dps.texas.gov, 512-424-7135
- **Tamika Ware**: IBR Supervisor, UCR, tamika.ware@dps.texas.gov, 512-424-2979

### SEX OFFENDER REGISTRATION BUREAU
- **Vincent Castilleja**: Manager, vincent.castilleja@dps.texas.gov, 512-424-2279
- **Sex Offender Registration Assistance Line**: txsor@dps.texas.gov, 512-424-2800

### TEXAS DATA EXCHANGE (TDEX) BUREAU
- **JC Villanueva**: Manager, jc.villanueva@txdps.state.tx.us, 512-424-7167
- **TDEX Assistance Line**: 512-424-2629