How to login to your TOPS profile

Individuals who have been registered with the Private Security Program within the last 3 years and/or individuals who have submitted a paid application have a TOPS profile.

To access your profile you will need to create a password.

From the TOPS home page, click on the words “Can’t Login”.

![TOPS Login Page](image-url)
Enter your Last Name, Date of Birth, Social Security Number, email address. Click submit.
*Please note you may need to check the box next to “I am not a robot” and complete a captcha.
Re-enter your email address for confirmation.
Enter the password you want to use. The password must be at least 12 characters long, contain 2 lower case alpha characters, 2 upper case alpha characters, 2 numbers, and 2 special characters (!, @, #, $, %). Enter the password again for confirmation. You will then need to choose and answer 3 security questions. Please note that you cannot use the same answer for more than one question. Click submit.
The system will send an email to the email address that you entered. Please note it may take up to 15 minutes to receive this email.

*If you do not receive the email within 15 minutes, click the “Re-send Verification Link” button.

* If you have already closed this page, you can go to the TOPS login screen and enter the email address you provided and the password you created. This will provide a “Re-send Verification Link” button.
The email will come from donotreply@dps.texas.gov and the subject line will be “TOPS Email Verification”. The email will instruct you to verify your email address by clicking on a link.

The link will take you back to the TOPS login page where you should see a message that reflects, “Email verified successfully. Please login to continue.”
Enter the email address you provided, the password you created, and click login.

You are now logged into your account.