Minimum System Requirements

While DPS remains committed to supporting its customers and user base to the best of its ability, it may not be possible to provide complete support for OpenFox® Desktop if it runs on an operating system no longer officially supported by Microsoft. Below are some versions of Microsoft® Windows® currently supported at the time this document was written. Keep in mind that some of the versions listed below may no longer be officially supported Microsoft. To resolve issues, it may be necessary to upgrade the device to a version of Windows that is supported. For more information regarding the Windows product lifecycle, please consult the following resource available from Microsoft: http://Windows.microsoft.com/en-us/Windows/products/lifecycle.

Common Requirements for All Windows Systems:

Web Browser:
  • Microsoft Internet Explorer 11 (and higher) and Google Chrome 57 (and higher)

 Windows 7 SP1:
  • Microsoft Windows 7 (Basic, Home Premium, Business, or Ultimate)
  • 2 GB of System RAM – 4 GB is preferred

Windows 8.1:
  • Microsoft Windows 8.1, Windows 8 Pro, or Windows 8 Enterprise
  • 2 GB of System RAM – 4 GB is preferred

Windows 10:
  • Microsoft Windows 10, Windows 10 Pro, or Windows 10 Enterprise
  • 2 GB of System RAM – 4 GB is preferred

Java requirement:
  • Java 1.7 or higher must be installed and properly operating in order for all applications within the OpenFox® Desktop to run.

Adobe Reader:
  • Adobe Reader 2015 (and higher)

Flash Plugin:
  • Flash Plugin 25 (and higher)