

The Individual Assistance (IA) Program provides assistance to individuals, families and business owners in presidentially declared disaster areas whose property has been damaged or destroyed. The IA program assists with those losses not covered by insurance. Unlike the Public Assistance (PA) Grant program, the IA program is broader in that assistance may come in many formats to include loans, grants, temporary housing, tax relief, legal services, crisis counseling or unemployment assistance.

The IA program's main purpose is not to make survivors whole again, but to help them recover a basic, safe living environment. The other most important thing to remember about the IA program is the sequence of delivery must be adhered to no matter what type of assistance is being sought.

Individual Assistance Sequence of Delivery:

