



CR NEWS

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The Future is Here, The Future is NIBRS!

As you may have heard, law enforcement agencies in the United States are slowly and steadily moving away from the 80+ year old Summary Uniform Crime Reporting system to the newer more robust National Incident-Based Reporting System, or NIBRS. This conversion brings about new challenges as antiquated manual reporting methods are replaced by more detailed computer-based technologies.

The days of simply tallying up the monthly number of larceny thefts on a Big Chief tablet and a #2 pencil are rapidly disappearing. To effectively anticipate crime, you need a source of data where all the points within an incident are connected and can be queried against each other to map out a true picture of an agencies overall crime. This is the belief of the FBI, and it is also the belief held by your Department of Public Safety.

National programs like the National Crime Statistics Exchange (NCS-x) are encouraging agencies across the country to move from their old Summary-based programs to Incident-based reporting. The Bureau of Justice Statistics is actively engaged with the FBI through NCS-x to identify and assist agencies to move to the future of crime reporting. This assistance includes not only funding sources but training and education for public, media and governmental entities that would have concerns regarding change.

Texas is working very closely with BJS and the FBI and we are planning the single largest influx of new NIBRS reporting agencies the state has ever seen, starting in 2015. The question is, what does YOUR agency need to make the switch?

Well, for starters, you will need a records management system that will be able to produce a NIBRS output. Since NIBRS is housed within your reporting system, the actual creation of the data is a breeze; the software does all of the work!

One plus is that many vendors of these systems already can do both Summary and NIBRS reporting, so if you are reporting Summary now, in some cases it is simply flipping a switch to go to NIBRS. DPS does have a stringent certification policy about NIBRS agencies and vendors, and even has a list of vendors who are already certified for NIBRS reporting (just email us and we'll be happy to show it to you!)

The certification process for new vendors (and their agency) includes a test of the computer file (to make sure the data is in its proper place and will be imported correctly) , then the agency must report three consecutive months of both Summary and NIBRS. The NIBRS data is converted to Summary and the two reports are compared for similarity and accuracy. A 4% or less error rate for all three months will make you (and the new vendor) certified for NIBRS reporting in Texas.

For an already approved vendor, the process is even easier (as that vendor has already a proven track record with DPS) where we require only one month of Summary and NIBRS to compare, once that data is 4% or under in errors, bingo, you are a NIBRS reporting agency!

Please contact our office if you have ANY questions regarding a move to NIBRS. We are here to assist in any way we can to help bring the future to you, the future of NIBRS!

The Uniform Crime Reporting Bureau - ucr@dps.texas.gov

CR NEWS is published by the Texas Department of Public Safety. Comments, suggestions and mailing list updates are welcome.

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CRIME INFORMATION BUREAU (LPR)

DPS is in the process of standing up a statewide License Plate Reader file comprised of LPR reads submitted by contributing agencies across the state. LPR systems read and store license plate data from any vehicles that pass the camera, capturing date, time, and location when they do so. These cameras may be fixed, mobile, or transportable, and many are capable of capturing dozens of license plates simultaneously. One major law enforcement agency in Texas with only 30 of these LPR cameras generates roughly six million “reads” per month. By capturing and pooling this license plate data, law enforcement agencies contribute to an immensely powerful investigative tool that is instantly and widely searchable, providing enormous data sets for the locations of potentially millions of license plates over an extended period of time.

The DPS Texas License Plate Reader file would be accessible only to authorized law enforcement agencies via TLETS, and will contain only the license plate data, time and location stamp, and contributing agency information. Images or personally identifying information will not be supported. Information about the program may be found on the DPS Crime Records page in the License Plate Reader Privacy Impact Assessment, at http://www.dps.texas.gov/administration/crime_records/pages/index.htm.

Agencies who wish to contribute their LPR data to the file may contact the Department at TCICQC@DPS.TEXAS.GOV.

SEX OFFENDER REGISTRATION

Region Representation Vacancies

The Sex Offender Registration Bureau’s Field Representative Section currently has two vacancies. This means that Region 5 (Panhandle) and Region 2 (Southeast) currently do not have a designated field representative. We are working on hiring new field representatives to cover the vacant regions. In the meantime, representatives from other regions will be assisting and conducting trainings for the counties and agencies located in Region 5 and 2.

If you are in Region 5 or 2 and have questions or would like to request a Sex Offender Registration training, please contact txsor@dps.texas.gov or call (512) 424-2800 or (512) 424-7892 and ask to speak with any available field representative for assistance.

Revised Sex Offender Registration Forms (Update on progress)

The revised CR-35 (Sex Offender Registration Form) is currently being printed and a formal release of the form is expected soon after. Significant changes to the form include:

- The form is legal size.
- The form will accommodate the reporting of all registration information that is captured by the Secure Sex Offender Registration web site.
- The “Verification” copy of the form will be replaced with a “Notification” copy of the form. (Verification and Update/Change of Status information will be submitted online).
- Offense reporting is enhanced to illustrate the type of offense (Texas Offense, Substantially Similar Offense, Court Ordered Offense, Board Ordered Offense, Extra-Jurisdictional Offense, etc.) the person is required to register for.

Local agencies that use in-house software or vendors to create Registration forms for their local registry/agency use should plan to make preparations to modify their current form(s) to the revised one. Once the revised forms are released, the previous version will become obsolete and a systematic phase out of the older forms will be initiated. Agencies that have questions regarding the pending release of revised registration form should contact their designated sex offender registration field representative or e-mail to txsor@dps.texas.gov.

SUBSCRIPTION SERVICE (TEXAS SOR)

The Department of Public Safety has created a notification system that allows the public to subscribe to e-mail notifications regarding database changes related to registered sex offenders. This system gives citizens an option to receive active notices on registrants they may have an interest in. This service is different than traditional publications in the sense that the person does not have to seek the information but rather the person is notified when changes are made on those registrants affected by the subscriptions they have. This utility is provided to the public free of charge and is available through the DPS sponsored Sex Offender Registration Web Site at <https://records.txdps.state.tx.us/SexOffender/>.

The Subscription Service is set up to allow the public to choose one or multiple subscriptions. Subscriptions are based upon geographical areas of interest, Institutions of Higher Education or unique registrants. Users may choose any of the following types of subscriptions:

Address Subscription: Subscribe to a particular address and notification will be e-mailed whenever a registrant moves within or out of the selected radius of that address. This will include if the registrant moves to another address within the selected radius.

ZIP Code Subscription: Subscribe to a zip code and notification will be e-mailed anytime a registered sex offender moves into, out of, or within this particular zip code.

Higher Education Campus Subscription: Subscribe to one or more campuses of higher education and notification will be e-mailed when an offender is reported to be enrolled or employed at that institution or when a registrant no longer is enrolled or employed at that institution.

Individual Subscription: Subscribe to a specific registrant and notification will be e-mailed whenever the registrant's address changes or the registrant is removed from the public web site.

E-mails are sent nightly and contain links to complete individual registration records within the Texas Sex Offender Registry that are affected by each subscription they are subscribed to. Subscriptions can be added/deleted at any time to allow users flexibility in managing the registrant population they may have interest in.

Questions regarding the subscription service can be directed to (512) 424-2800 or e-mail at txsor@dps.texas.gov. To sign up for the subscription service, please visit the Texas Sex Offender Registry homepage at <https://records.txdps.state.tx.us/SexOffender/> and click on the "Create Subscription" link to set up an account and create your subscriptions.

VIOLENT PERSON FILE (VPF)

Texas agencies can now enter records into the NCIC Violent Person file (VPF). The VPF is similar to the "Threat Against a Peace or Detention Officer" file with the main difference being that the "Threat" file is only viewable by Texas agencies. The VPF file will extend across state lines, in an effort to enhance officer safety. DPS recommends that any entries made in the Threat Against Peace Officer or Detention should be entered into the NCIC VPF file.

The File does not require hit confirmation and is designed to provide law enforcement officers with adequate warning regarding individuals who have had involvement in criminal activities or are known to represent potential danger to the public

An entry into the **Violent Person File (VPF)** should be made when at least one of the following criteria has been met:

1. Offender has been convicted for assault or murder/homicide of a law enforcement officer, fleeing, resisting arrest, or any such statute which involves violence against law enforcement.
2. Offender has been convicted of a violent offense against a person to include homicide and attempted homicide.
3. Offender has been convicted of a violent offense against a person where a firearm or weapon was used.
4. A law enforcement agency, based on its official investigatory duties, reasonably believes that the individual has seriously expressed his or her intent to commit an act of unlawful violence against a member of the law enforcement or criminal justice community.

VPF records have an unlimited retention period. A VPF record will remain on file indefinitely or until action is taken by the entering agency to cancel the record.

Below is an Example of a Return:

```
WARNING-A SUBJECT IN THIS RESPONSE HAS BEEN IDENTIFIED AS A VIOLENT
OFFENDER OR A SERIOUS THREAT TO LAW ENFORCEMENT OFFICERS. REVIEW THIS
RESPONSE IN ITS ENTIRETY TO OBTAIN ADDITIONAL INFORMATION ON THIS SUBJECT.
USE EXTREME CAUTION IN APPROACHING THIS INDIVIDUAL.
WARNING-THE SUBJECT IN THIS RECORD HAS BEEN DEEMED A SERIOUS THREAT TO
LAW ENFORCEMENT OFFICERS. USE CAUTION IN APPROACHING THIS INDIVIDUAL. DO
NOT ARREST OR DETAIN BASED SOLELY ON THIS INFORMATION.
MKE/VIOLENT PERSON - CAUTION
CMC/01 - OTHER
ORI/TXDPS0000 NAM/TEST,JOE SEX/M RAC/W
DOB/19681001 HGT/505 WGT/210 EYE/XXX HAI/XXX
VPC/4 - THREAT TO LAW ENFORCEMENT
OCA/123456
DNA/N
NIC/L12345678 DTE/20150101 1026 EDT DLU/20150101 1028 EDT
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ELECTRONIC ARREST REPORTING (EAR)/LIVESCAN

DPS has never allowed resubmissions for corrections or to add additional charges on the livescan, but has not excluded the need to resubmit an exact duplicate if a response was not received. DPS has to change this procedure based off changes from FBI's Next Generation Identification (NGI) System. DPS is now requesting agencies to not resubmit if a response is not received. An agency will be required to check the CJIS Site to verify the arrest has applied to the Computerized Criminal History (CCH). If the arrest has not been applied to CCH after 4 hours, then contact DPS (call 512-424-5248). Please keep in mind if systems go down and are unable to process records, allow a minimum of 24 hours after systems are functioning normally before contacting DPS when a record has not been applied to CCH. When contacting DPS, DPS will verify if the prints have/have not gone through AFIS and let the agency know if they are able resubmit.

This change is critical and necessary because all duplicate submissions are now applying to FBI's rapsheet. This means if an agency submits the same record five times, FBI's rapsheet will display all five submissions. Note: This does not apply if a record has been rejected by DPS. If you have received the reject (MRJ) response, you may re-submit the corrected record without contacting DPS. To make corrections or add additional charges to an arrest that has been applied to CCH should be submitted through the CJIS Site (<http://cch/txdps.state.tx.us>) or by faxing 512-424-2476.

If you have any questions or concerns about electronic arrest reporting, please contact your DPS field representative (general support line: 512-424-2478) or the livescan coordinator (livescan@dps.texas.gov).

TCIC/TLETS TRAINING SUPERVISOR, (CIB) MARGARETE PERRYMAN

Margarete was selected as the TCIC/TLETS Training supervisor in October 2014, but has been with the Texas Department of Public Safety since June of 2013. She began her career in the Semiconductor Industry at the age of 18 with IBM. She soon moved on to Motorola where she was promoted into Supervision and was afforded the opportunity to train with some of the top instructors in the private sector. During her 11 year career with Motorola which earned her more than 6 Division awards in leadership, she was one of 5 Supervisors selected to facilitate the shut-down of 3 fabrication facilities in the Austin area. Margarete decided to change gears and follow her desire for teaching and training others and went on to get her TDLR state license as an Educator. As an adult vocational trainer, she was recognized twice as Educator of the Year. She left the class room setting and began traveling for TCIC/TLETS at agencies across the state for the Department.

Margarete looks forward to the challenges of her new position as the TCIC/TLETS Training Supervisor and can be contacted by email Margarete.Perryman@dps.texas.gov or by phone 512-424-7888.

CRIMINAL JUSTICE INFORMATION SYSTEM (CJIS) & JUVENILE JUSTICE INFORMATION SYSTEM (JJIS)

Criminal Justice Agencies, Information Technology and Vendors:

Please see the attached link for the updated Computerized Criminal History (CCH) Data Dictionary. Review and make all necessary changes to the Livescan Systems, Jail management Databases and Records Management Databases that report criminal history information to DPS. Changes must be made by January 1st, 2016.

http://www.dps.texas.gov/administration/crime_records/pages/cchSpecs.htm

Contacts for questions:

Livescan - Loann Garcia, 512-424-2409 loann.garcia@dps.texas.gov

EDR – Holly Morris, 512-424-2686 holly.morris@dps.texas.gov

2014 Criminal Justice Information System (CJIS) Conference

As many of you know, the CJIS/JJIS Field Support Unit hosted a conference focusing on reporting criminal history information to DPS in November in Galveston. The presentations that were given at the conference are now available online, at the link that is posted below. If you have questions or would like to schedule a CJIS, JJIS, Livescan or CJIS Site training in your agency or your county, please contact your CJIS Field Representative or the main CJIS Office at 512-424-2478.

http://www.txdps.state.tx.us/administration/crime_records/pages/cjisConference2014.htm

Thank you to everyone that was able to the conference.

CJIS Field Support Region 5

The CJIS Field Support Region 5 (West Texas) is currently without a DPS CJIS/JJIS/Livescan Representative. Many of you know and worked with Joel Brewer as he represented that area for many years. Joel has retired from DPS. In the meantime, representatives from other regions will be assisting and visiting the counties and agencies throughout Region 5.

If you are in Region 5 and have questions or would like to request a CJIS, JJIS, Livescan or Online Reporting training or meeting, please contact the CJIS Field Support Unit by calling 512-424-2478 or emailing to: cjis-jjis@dps.texas.gov

Dallas County Law Enforcement Community:

It is an honor to work with professionals of this high caliber whose personal pride, hard work, and dedication produce outstanding results within our Department. In recognition of the following employees in the Dallas County Law Enforcement Community and to their personal commitment to quality is obvious in everything they do. We also understand the time and energy our requests demand on you all and this has always been done with the greatest of professionalism and with such a positive attitude. Your above and beyond approach, dedication, insights, contributes to our success as a whole and the integrity of the Computerized Criminal History (CCH). Above all let us not forget the most important thing it provides and that is officer and public safety. We would like to give you our warmest thanks for all of your hard work and to let you know how much we appreciate the endless hours of service and support you've provided to our department.

CRIMINAL JUSTICE INFORMATION SYSTEM (CJIS) & JUVENILE JUSTICE INFORMATION SYSTEM (JJIS) *cont.*

Quenetta Hall, Deputy - Dallas County Sheriff's Office
Marcella Hale, Deputy - Dallas County Sheriff's Office
Larissa Roeder, ADA - Dallas County District Attorney's Office
Alexis Hernandez, ADA - Dallas County District Attorney's Office
Richard Crawford, Supervisor - Dallas County Juvenile Detention
Elvia C. Portugal, JIS Analyst - Dallas County Juvenile Department
Maria Borrego, Jail Admin Supervisor - Irving Police Department
Kali Roberts, Senior Records Clerk - Irving Police Department
Lyndsay Wells, Detention Section Supervisor - Carrollton Police Department
Christy Schell, Records Division - Mesquite Police Department
Ben Armstrong, Detention Supervisor - Garland Police Department
Carnella Sykes, Assistant Manager - Dallas County District Clerks Office
Felicia Pitre, Felony Clerk - Dallas County District Clerks Office
Christopher Evans, Detention Supervisor - Richardson Police Department
Howard Gray, Detention Supervisor - Richardson Police Department
Patricia Lyon, Investigative Aid - Cedar Hill Police Department
Shannon Rodriguez, Detention Supervisor - Grand Prairie Police Department
Lisa Anderson, Dallas County CSCD
Cathie Richie, CSTS Coordinator -Dallas County CSCD

This is only to mention a few of the dedicated members of the Dallas County Law Enforcement Community.

SENATE BILL 652: TEXAS DRIVER LICENSE RECORDS

Beginning Sunday, November 23, 2014, TLETS KR and DR responses will include Emergency Contact information if the record holder has provided this information to the Texas Driver License Division.

Transportation Code, Title 7, Subtitle B, Section 521.060, requires Texas DPS maintain in its files a record of the name, address, and telephone number of each individual identified by the holder of a driver's license or personal identification certificate as an individual the holder authorizes to be contacted in the event that the holder is injured or dies in or as a result of a vehicular accident or another emergency situation. This information is confidential and, on request, may only be disclosed as follows:

1. only to a peace officer in this or another state;
2. only if the peace officer is otherwise authorized to obtain information in the driver's license or personal identification certificate files of the department; and
3. only for the purpose, as applicable, of making contact with a named individual to report the injury to or death of the holder of the driver's license or personal identification certificate.

DATA CONTRIBUTORS (N-DEX)

Did you know that there were over 230 million records that have been submitted to N-DEX?

Within the N-DEX database, you will find a breakdown of where all of those records originated. They are broken down first by which state they were received from. The state of Texas has submitted almost 90.5 million records (or approximately 36% of total N-DEX records).

The numbers are then broken down by the data contributing agencies within that state. In the state of Texas, there are records from over 730 agencies. The agency breakdown list also provides information as to the type of data that those agencies have shared or are sharing.

To access this information, one would rest their cursor over the "Resources" tab from the main N-DEX search screen. A dropdown menu appears and the first option is "Data Contributors". Clicking on that will bring up a .pdf file. The document is long, but you can click on the state name to be taken to a listing of contributing agencies in that state.

This report is updated on a monthly basis, so the newly added contributing agencies will not be listed until the following update.

FINGERPRINT PROCESSING REPORT

January - December, 2014

Criminal Transactions Submitted to AFIS

The following information reflects the total number of criminal tenprint fingerprint transactions submitted to AFIS.

Number of Transactions Submitted Electronically	753,265
Number of Transactions Submitted via Hard-Card	63,568
Total number of Criminal Transactions Submitted to AFIS	816,833

Applicant Transactions Submitted to AFIS

The following information reflects the number of applicant tenprint fingerprint transactions submitted to AFIS.

Number of Transactions Submitted Electronically	825,820
Number of Transactions Submitted via Hard-Card	43,401
Total number of Applicant Transactions Submitted to AFIS	869,221

Fingerprint Supported Dispositions

The following information reflects the number of fingerprint supported dispositions submitted electronically to AFIS.

Total number of Custody Transactions Submitted to AFIS	729
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Manually Processed Fingerprints

The following information reflects totals for fingerprint transactions that were manually verified or classed and searched.

Criminal Cards (including TDC faxes)	3,667
Applicant Cards	4,384
Deceased (known and unknown)	1,652
Total number of Manually Processed Fingerprints	9,703

Mobile ID Transactions Processed

The following number reflects the number inquiries processed on the MID System (Mobil ID System)

Total Number of Mobil ID Transactions Processed	8,195
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AFIS Database Counts

The information below reflects the database counts at the beginning of each month.

	Rolled Print DB	Palm Print DB	Slap Print DB	Latent DB	Latent DB - Palms	Mobil ID DB
January	11,448,469	1,239,855	5,755,586	131,678	21,728	7,541,875
February	11,508,185	1,258,161	5,824,406	131,454	21,973	7,557,484
March	11,566,154	1,277,743	5,892,312	125,594	21,549	7,573,947
April	11,634,439	1,297,980	5,965,823	123,810	21,733	7,591,152
May	11,702,743	1,318,529	6,036,392	123,355	22,023	7,608,396
June	11,765,754	1,336,423	6,101,451	123,462	22,304	7,622,892
July	11,817,881	1,355,951	6,170,950	122,419	22,669	7,638,804
August	11,840,719	1,375,663	6,245,267	122,243	23,019	7,654,534
September	11,876,234	1,392,819	6,318,141	120,996	23,322	7,669,354
October	11,931,126	1,412,651	6,396,334	119,993	23,440	7,686,909
November	11,976,067	1,428,040	6,453,947	119,888	23,672	7,700,821
December	12,023,605	1,446,456	6,515,129	120,011	23,888	7,717,749

DPS IDENTIFICATION SUPPLIES ORDER FORM



TO; CRIME RECORDS SERVICE
 TEXAS DEPARTMENT OF PUBLIC SAFETY
 PO BOX 4143
 AUSTIN TX 78765-4143
 FAX: 512-424-5599
 Please furnish the following supplies

Date: _____

FORM NUMBER	DESCRIPTION	COUNT PER PKG	QUANTITY ORDERED
CR-6	DPS Applicant Card*	250 p/pkg	
CR-12	DPS Identification Supplies Order Form	100 p/pad	
CR-23	Out of State Probation/Parole Supervision Card	Single cards	
CR-26	Death Notice Form	100 p/pad	
CR-42	Request for Criminal History Check	100 p/pad	
CR-43	Adult Criminal History Reporting Form with Preprinted TRN and Fingerprint Card Attached*	100 p/pkg	
CR-43	Adult Criminal History Reporting Form with Fingerprint Card Attached*	100 p/pkg	
CR-43J	Juvenile Criminal History Reporting Form with Preprinted TRN and Fingerprint Card Attached*	100 p/pkg	
CR-43J	Juvenile Criminal History Reporting Form with Fingerprint Card Attached*	100 p/pkg	
CR-43P	Adult Probation Supervision Reporting Form with TRN Numbers	200 p/pkg	
CR-43P	Adult Probation Supervision Reporting Form without TRN Numbers	200 p/pkg	
CR-44	Adult Supplemental Court Reporting Form	100 p/pkg	
CR-44J	Juvenile Supplemental Reporting Form	100 p/pkg	
CR-44S	Adult Supplemental Court Reporting Form	100 p/pad	
CR-45	Adult DPS Fingerprint Card*	250 p/pkg	
CR-45J	Juvenile DPS Fingerprint Card*	250 p/pkg	
FD-249	FBI Arrest & Institution Fingerprint Card (Felony Card)*	500 p/pkg	
FD-258	FBI Applicant Fingerprint Card*	500 p/pkg	
FD-353	FBI Personal Identification Fingerprint Card*	500 p/pkg	
R-84	FBI Final Disposition Notice	500 p/pkg	
	Fingerprint Card Return Envelopes (For Arresting Agency Only)	100 p/box	

***DPS does not pre-stamp the agency ORI on any fingerprint card. Overnight services are available at ordering agency's expense.**

NOTE: Please order minimum of three weeks supply. Please submit order at least 4 weeks prior to depletion of your supplies.

NOTICE: Provide a complete shipping address (PO Box(es) are acceptable).

AGENCY NAME _____

STREET ADDRESS _____

COUNTY _____ CITY _____ STATE TX ZIP _____

ATTENTION _____ PHONE NO. (____) _____ - _____

CRS DIRECTORY

CRS MANAGEMENT

Mike Lesko	Deputy Assistant Director	mike.lesko@dps.texas.gov	512-424-2524
Angie Kendall	Deputy Administrator	angie.kendall@dps.texas.gov	512-424-2471
Michelle Farris	Deputy Administrator	michelle.farris@dps.texas.gov	512-424-7659

ACCESS & DISSEMINATION BUREAU

Don Farris	Manager	donald.farris@dps.texas.gov	512-424-2078
Elaine Smith	Supervisor, Support	elaine.smith@dps.texas.gov	512-424-2023
Sharon Hill	Supervisor, Training & Audit	sharon.hill@dps.texas.gov	512-424-7920
Susie Dial	Supervisor, Training & Audit	susanne.dial@dps.texas.gov	512-424-7927
Vacant	Supervisor, CHIU		512-424-5474
Charlene Cain	CCH Internet Coordinator	charlene.cain@dps.texas.gov	512-424-2090
Jennifer Norton	Budget Analyst	jennifer.norton@dps.texas.gov	512-424-7793
Lisa Garcia	Billing Technician	lisa.garcia@dps.texas.gov	512-424-2912
Assistance Line	Record Checks		512-424-5079
Assistance Line	Secure Site		512-424-2474
Tierra Heine	CJIS/JJIS Forms and Fingerprint Card Supplies		512-424-5599

Order Forms located at <ftp://crspub.dps.texas.gov/> **Fax order form to**

CRIMINAL HISTORY RECORD INFORMATION PROCESSING BUREAU

Ursula Cook	Manager	ursula.cook@dps.texas.gov	512-424-2407
Cassandra Richey	Supervisor, CJIS Field Reps	cassandra.richey@dps.texas.gov	512-424-2479
Brittany Chromcak	Section Supervisor, Data Integrity	brittany.chromcak@dps.texas.gov	512-424-7290
Nicole Berry-Moss	Dayshift Supervisor	nicole.berry-moss@dps.texas.gov	512-424-2216
Brandy Turner	Dayshift Supervisor	brandy.turner@dps.texas.gov	512-424-7281
Lenore Hemstreet	Evening Supervisor	lenore.hemstreet@dps.texas.gov	512-424-2473
Holly Morris	EDR Coordinator	holly.morris@dps.texas.gov	512-424-2686
CJIS Site Assistance Line			512-424-2500
Error Resolution Assistance Line			512-424-7256
CJIS Field Representative Assistance Line			512-424-2478

FINGERPRINT PROCESSING BUREAU

Vacant	Manager		512-424-2260
Randy Coppedge	Day Shift Supervisor, Fingerprints	randy.coppedge@dps.texas.gov	512-424-5709
Debbie Parsley	Day Shift Supervisor, Fingerprints	debbie.parsley@dps.texas.gov	512-424-5304
Vacant	Evening Shift Supervisor, Fingerprints		512-424-5749
Sonseree Gibson	Evening Shift Supervisor, Fingerprints	sonseree.gibson@dps.texas.gov	512-424-5748
Louis Rocha	Midnight Shift Supervisor, Fingerprints	Louis.rocha@dps.texas.gov	512-424-2408
Cathleen McClain	Midnight Shift Supervisor, Fingerprints	cathleen.mcClain@dps.texas.gov	512-424-5248
Pat Molloy	Analyst, Fingerprints	patricia.molloy@dps.texas.gov	512-424-7026
Loann Garcia	LiveScan Coordinator	loann.garcia@dps.texas.gov	512-424-2409
Cheryl Sanchez	AFIS Project Assistant	cheryl.sanchez@dps.texas.gov	512-424-2089
24 hour Fingerprint Assistance Line			512-424-5248

CRIME INFORMATION BUREAU

Luz Dove	Manager	luz.dove@dps.texas.gov	512-424-7964
Margarete Perryman	TCIC Training Supervisor	margarete.perryman@dps.texas.gov	512-424-2982
Taffy Henson	TCIC Audit Supervisor	taffy.henson@dps.texas.gov	512-424-2897
Vacant	TCIC Control Room Supervisor		512-424-2152

UNIFORM CRIME REPORTING BUREAU

Earl Adams	Manager	thomas.adams@dps.texas.gov	512-424-2418
UCR Assistance Line			512-424-2091
Rafael Martinez	Supervisor, UCR Field Reps	rafael.martinez@dps.texas.gov	512-424-7135
Tamika Ware	IBR Supervisor, UCR	tamika.ware@dps.texas.gov	512-424-2979

SEX OFFENDER REGISTRATION BUREAU

Vincent Castilleja	Manager	vincent.castilleja@dps.texas.gov	512-424-2279
Sex Offender Registration Assistance Line		txsor@dps.texas.gov	512-424-2800

TEXAS DATA EXCHANGE (TDEx) BUREAU

JC Villanueva	Manager	jc.villanueva@txdps.state.tx.us	512-424-7167
TDEx Assistance Line			512-424-2629