



CR NEWS

Volume 18, Number 3
Jul.— Sept. 2013



HIGHLIGHTS:

Mobile ID cont.
Page 2

Offline Searches/Texas SID Numbers
Page 3

Texas SID Numbers cont.
Pages 4

**Validation Courtesy Reminder/
Change to N-DEX**
Page 5

CJIS
Pages 6

H.E.A.T. Program
Page 7

Remote Site AFIS Access
Page 8

MOBILE ID

Mobile ID is a service that provides rapid fingerprint identification searches through the DPS and FBI's fingerprint databases. The submissions are generated using a mobile fingerprint acquisition device, and use a minimum of two fingerprint images (the recommended fingers for mobile ID searches are 2 and 7 – the index fingers). Submissions may contain from 2 to 10 fingerprint images.

Local law enforcement officers submit one transaction to DPS: DPS copies the submission and forwards it to the FBI, while at the same time searching the DPS database. Searches at DPS are of the criminal arrest records registered in the state AFIS (Automated Fingerprint Identification System). Transactions sent to the FBI are searched against the FBI's RISC (Repository for Individuals of Special Concern), which is made up of extracts from the NCIC wanted persons, known/suspected terrorist, immigration violators, and sexual offenders files, if the entry contains an FBI number (which links the entry to a fingerprint image). The FBI criminal master file is not searched. Responses from both DPS and the FBI are returned to the local law enforcement officers.

Mobile ID transactions are processed in a "lights-out" fashion, meaning all processing is automated; there is no human intervention. With this in mind, Mobile ID responses should not be solely relied upon as a positive identification for an individual, but to supply a possible link between submitted images and true identities that must be independently verified. Also, the users should remember that the transactions do not search all available databases, the subject could be present in databases not searched by the mobile devices. Mobile ID responses will consist of a Red, Yellow, or Green response, to indicate the likelihood of an identification.

- A Red Response is a hit, indicating identification of a highly probable candidate and should not be considered a positive identification, but rather the high likelihood of identification. If available, the response will be accompanied by a photo of the candidate.
- A Yellow Response is a possible hit, indicating identification of a possible candidate (or candidates) which is below the level of confidence established for a highly probable match (red response). The yellow response may thus only be used as an investigative tool providing leads for further investigative inquiries.
- A Green Response indicates no hit (i.e., the search did not locate a viable candidate).

CR NEWS is published by the Texas Department of Public Safety. Comments, suggestions and mailing list updates are welcome.

CR News MSC 0230
Attn: James Buggs
PO Box 4143
Austin, TX 78765-4143
James.Buggs@dps.texas.gov

MOBILE ID *cont.*

Currently there are 16 law enforcement agencies in Texas set up to use Mobile ID, and Texas was the first state to get a RED response on a live submission to RISC. Houston Police Department was the first law enforcement agency in the state to make use of this technology. They began submitting transactions to RISC, and the Harris County AFIS system in 2009. In 2011, the state Mobile ID system came on line, so their submissions are now searched through all 3 systems. Here are a few of the success stories resulting from their searches:

- HPD Officers approached a suspect believed to be wanted for the murder of a Security Guard in Harris County. The suspect provided identification which differed from the wanted suspect's name. The officers submitted the suspect's fingerprints to the RISC using a Mobile Identification device. The search resulted in a hit on the local and RISC databases. The RISC hit detailed the murder warrant from Harris County.
- HPD Tactical Unit was called out on a tip that a murder suspect was at a local Wal-mart. The tip came from a citizen who saw the suspect on the Wheel of Justice two nights prior. The suspect was arrested but provided a false name and date of birth. HPD fingerprinted the subject using the mobile identification device resulting in a Red response from the RISC search indicating there was an active warrant for murder. HPD later provided an update advising the suspect was taken into custody. It was later revealed by performing a QW the suspect also had the following warrants out of Louisiana: Attempted Murder, Attempted Robbery, and Kidnapping. The suspect's wife was also arrested for Hindering. She was lying to conceal his identity. The search of the CJIS RISC was completed in 17 seconds with the response being returned through the TX DPS to the HPD officer within approximately 3.5 minutes.
- An HPD officer was patrolling in the southeast region of Houston. The officer spotted four subjects who appeared to be involved in a drug exchange. Three of the subjects were easily identified; however, the fourth provided three different names and DOB's, each returning no results from the name check. The officer gave the subject three opportunities to provide his identity before pulling out the Mobile ID device. With the subject seated in the back of the patrol car thinking he had evaded identification, the RISC FBI hit flashed on the officer's laptop screen with the subject's mug shot and Aggravated Robbery warrant out of Harris County, TX. The officer described the subject's reaction as a beautiful, jaw dropping Kodak moment.
- A United States Marshall participating with a HPD task force was detaining an individual suspected to be wanted. The subject had changed his appearance and was lying about his identity. The subject's fingerprints were submitted to RISC using HPD's Mobile ID device and a hit was returned from RISC indicating the subject was wanted in Atlanta, Georgia for Contempt of Court and Aggravated Sexual Assault.
- HPD submitted fingerprints to RISC during a narcotics investigation. A hit response was returned from RISC, the DPS MID System, and the local system, resulting in the arrest of the individual. The response was returned to the end user within 4 minutes. There was also an outstanding warrant on this individual from the Harris County Sheriff's Office for Failure to Appear for Evading arrest.

Mobile ID can be a valuable tool for law enforcement officers who may encounter individuals who are unable to provide proper identification. Submissions are processed quickly and return a response within a matter of minutes. Transactions processed through the DPS system will return a response in less than 1 minute (outside of network transport time), and may return a special interest flag and/or mug-shot photo, if available.

Additional information on the Mobile ID program can be obtained by visiting the DPS Website (http://www.txdps.state.tx.us/administration/crime_records/pages/mobileID.htm), or by contacting Loann Garcia, Livescan Coordinator, at (512) 424-2409, or by email at loann.garcia@dps.texas.gov.

As employees of law enforcement agencies, we all realize the value and importance of trained and qualified personnel.

OFFLINE SEARCHES

All messages, database inquiries and other transactions sent over the TLETS network are logged at TxDPS and archived daily. In addition, portions of each TCIC and computerized criminal history (CCH) inquiries and responses are saved on a separate file. The CCH transaction logs are on file for 2004 to current; while TCIC transaction logs are on file for 2006 to current. This capability provides a powerful investigative tool for law enforcement officials in dealing with possible misuse of TLETS, official misconduct, and criminal investigations.

There is no fee for the searches; however, the searches are limited to ongoing investigations. Texas agencies must contact TCIC QC Analysts at TCICQC@dps.texas.gov to conduct the search and may also request additional information.

Requests must be in written form to the Department. Include in your request:

The nature of the investigation including the specific offense involved.

(Major felonies will take priority over lesser offenses.)

Specify the time period to be searched.

DPS reserves the right to shorten the time frame requested, if the request could negatively impact DPS resources.

Search criteria.

Acceptable searchable elements include full name and date of birth, driver's license or DPS ID card numbers, vehicle license numbers, vehicle identification numbers, serial numbers, owner applied identification numbers, or message keys used in a transaction.

Contact information.

Include name, phone number and email address of the person to contact with the search results.

Please note, any requests with a date range prior to 2006 as well as any requests regarding queries performed by users outside the state of Texas will automatically result in contact with NCIC, which will usually increase the turn-around time for a request.

TEXAS SID NUMBERS

In the past, TCIC has requested that Texas law enforcement agencies entering warrants and missing persons put the subject's SID number into the Miscellaneous field.

In order to ensure all critical information is placed in a "searchable" field, **we are now requesting the SID numbers be placed in the Miscellaneous Identifying Number (MNU) field on TCIC warrants in this format: MNU/OA-TX#####**. Validation should include a review of whether additional information which is missing from the original entry that could be added has become available for inclusion in the record.

Here's why:

Critical information is defined as data fields that will

1. Increase the likelihood of a positive hit on the subject or property and aid in the identification of a subject or property
2. Assist in compliance with applicable laws and requirements

The entering agency (ORI) must account for all fields in the Wanted Person File record format. In the original entry, all available data called for in the record must be entered. (*NCIC 2000 Operating Manual, Wanted Person File, Section 2.5, 1*)

TEXAS SID NUMBERS *cont.*

NCIC Code Manual

SECTION 15–MISCELLANEOUS IDENTIFYING NUMBER (MNU) FIELD CODES

The appropriate two-letter identifying code must precede the number and is separated from the MNU by a hyphen (-).

Any alphabetic character(s) which is part of the MNU IS TO BE INCLUDED, except as noted below.

Air Force Serial Number (8)	AF
Air National Guard Serial Number (8)	AS
Alien Registration Number	AR
Army Serial Number (8)	AS
Canadian Social Insurance Number	CI
Fingerprint Identification Number	FN
Marine Corps Serial Number	MC
Mariner's Document or Identification Number	MD
National Agency Case Number-Military	NA
National Guard Serial Number (8)	AS
Navy Serial Number	NS
Nonimmigration Admission Number	AN
Originating Agency Police or State Id Number (NCIC only)	OA
Passport Number	PP
Personal Identification Number (applies only to state or foreign government issued numbers)	PI
Port Security Card Number	PS
Royal Canadian Mounted Police Identification or Fingerprint Section (FPS) Number	MP
Selective Service Number	SS
U.S. Coast Guard Serial Number	CG
Veterans Administration Claim Number	VA

(8) Omit any alphabetic character(s) prefixed to Air Force, Air National Guard, Army, and National Guard Serial Numbers. For example, Army Serial Number RA 189001645 would be shown as AS-189001645 and National Guard Serial Number NG-210001999 would be shown as AS-210001999

VALIDATION COURTESY REMINDERS

Communication regarding timely submittal of monthly validation certificates has increased over the past 6 months. We would like all agencies to obtain one hundred percent compliance for timely validations. Our goal is to have all validation certificates in before the due date. The due date is the last date that the validation certificate will be accepted. If the validation certificate is not received by the due date, the records will be purged. Per the NCIC Operating Manual, *“If the CSA has not received a certification response from an agency under its service jurisdiction in time to certify to FBI CJIS that all records have been validated, the CSA shall remove from NCIC all records, except Unidentified Person which are the subject of that agency’s validation listing.”* In order to prevent purging of records, your agency will receive courtesy email reminders and phone calls up to 2 weeks prior to the due date.

The following are a few reminders:

- Send only the validation certificate before the due date.
- Do not send the list of records that were validated.
- Keep the original validation certificate for your agency’s records.

Please select only one of the following methods for submission.

- Scan and email to TCIC.Operations@dps.texas.gov (preferred method) **or**
- Fax (512) 424-7164 **or**
- Mail to: TCIC Operation Crime Records Service MSC 0233
PO Box 4143
Austin TX 78765-4143

If you have questions regarding the new procedure, contact Anne Kondratick at (512) 424-2898 or Adina DeCuire at (512) 424-5949 with TCIC Operations.

CHANGE to N-DEx

Law enforcement and criminal justice agencies are now allowed to use N-DEx when conducting background checks on prospective and current employees. By using N-DEx, agencies will have a greater assortment of criminal justice information available to them. This new use will bring about enhanced public safety because it will allow agencies to make better determinations as to the suitability of personnel. In addition to the standard criminal history inquiries currently being utilized, agencies will have access to valuable information such as incident reports, field interviews, citations, and local jail records. To use N-DEx for this purpose, agencies will just need to use Criminal Justice Use Code “J”.

Before using N-DEx for Use Code “J”, the agency must be sure to notify the prospective or current employee and that individual must provide written consent. If an agency already has a consent form that they are using, adding N-DEx to the Notice and Consent form is necessary.

Additional information on the new use code, as well as sample notice and consent statements, can be found in the N-DEx Policy and Operating Manual, version 3.0.

We encourage you to view our calendar for a listing of upcoming trainings. The calendar can be accessed by visiting <https://www.google.com/calendar/embed?src=tdex%40dps.texas.gov&ctz=America/Chicago>

If your agency would like to host a training, please e-mail our office at tdex@dps.texas.gov or call 512-424-2629.

CRIMINAL JUSTICE INFORMATION SYSTEMS (CJIS)

Version 14 of the Criminal Reportable Offense Codes is posted online at: https://www.dps.texas.gov/administration/crime_records/pages/appndxKOffenseCodes.htm. It is posted in Word and Excel format. If you have any questions about offense codes, please call your direct CJIS Field Representative or the main CJIS Field Support office at: 512-424-2478.

When mailing or faxing in a correction to the Computerized Criminal History (CCH) please make sure of a few things:

- To clearly mark the corrected information with a single line through the incorrect information or by circling the information that has been changed.
- Clearly write "CORRECTION" and "Name of person making the Correction" and the "Date of the Correction" on the bottom of the form.
- If you are submitting a correction for an existing record in CCH (meaning the TRN is entered and is displaying in the criminal history record), then please do not include fingerprints with the corrected form. If the record is in CCH, then DPS has already received fingerprints for the arrest and does not need a second set.
- Arresting Agencies are able to modify certain fields of the arrest segment via the CJIS Site, ONLY IF a prosecution (ER3) and/or court (ER4) segment hasn't been applied.

There will not be a CJIS Conference this year, 2013. We are in the early stages of planning for a CJIS Conference in 2014, likely for June or July. As soon as more details are available, they will be distributed through the CJIS Listserv.

The Panhandle and NW Texas regions are without direct individual field representatives at this time. The CJIS Field Support Unit is shorthanded by three field representatives. We are in the process of filling the positions. During the interval, the other field reps will be assisting with the regions. Agencies in those regions can get immediate assistance by calling the main CJIS Field Support office line at: 512-424-2478 or if you would like to request CJIS, JJIS, Livescan or EDR training or have other questions, email the CJIS office at: afis.cjis@dps.texas.gov.

Electronic Disposition Reporting (EDR)

For agencies that are interested in becoming an EDR County and would like to submit their data using the automated process via the Criminal Justice Information System (CJIS) Site, please allow at least three weeks advance notice due to limited resources with our Information Technology Department. This will allow us to schedule testing dates and to ensure availability with our programmers.

If you have any questions or require further assistance, please contact Holly Morris, EDR Coordinator at holly.morris@dps.texas.gov or 512-424-2686.

H.E.A.T. PROGRAM

The statistic that the H.E.A.T. (Help End Auto Theft) office is able to provide that appears most useful is the **number of H.E.A.T. vehicles an agency has entered into TCIC (Texas Crime Information Center) per month.** (The only way to obtain a positive number is to enroll vehicles in the H.E.A.T. program. Please read below for alternative ways for your agency to obtain stats.)

There are two ways that agencies can enroll vehicles into the H.E.A.T. program.

1. Issue H.E.A.T. decals to citizens.

That requires filling out an Agency Registration Form (for each vehicle). Issuing a set of H.E.A.T. decals to the participant. Entering the data from the Agency Registration Form into TCIC within 48 hours of issuing the H.E.A.T. decals. Filing the Agency Registration Form at your agency, per your agency's record retention policy.

Our office no longer supplies carbon copy H.E.A.T. registration pads. Our office will be happy to e-mail you the Agency Registration Form to use instead.

2. Hand out H.E.A.T. brochures.

(This will **NOT** involve your agency issuing H.E.A.T. decals.)

a. Mail our office a stack of H.E.A.T. brochures with a note requesting that we enter the records with your ORI into TCIC.

Our office will enter the records into TCIC under your ORI, issue the participants H.E.A.T. decals, and we will file the brochures in our office per our record retention policy.

b. Hand out H.E.A.T. brochures to the public that have your agency's ORI written/ stamped clearly on the brochure for participants to mail to our office. (Please write the ORI on the portion of the H.E.A.T. brochure where all of the information is requested.) When our office receives brochures with your ORI we will enter them into TCIC under your ORI, issue the participant H.E.A.T. decals, and file the brochures in our office per our record retention policy. (Your agency is welcome to hand out H.E.A.T. brochures without your ORI on them, but you will not gain statistical data for the number of H.E.A.T. entries your agency has made into TCIC per month.)

Please **DO NOT** issue a H.E.A.T. decal, and send our office an Agency Registration Form or a brochure for us to enter into TCIC. If you issue a H.E.A.T. decal, you must enter the record into TCIC.

If you, or anyone at your agency, have questions regarding the H.E.A.T. program, please do not hesitate to contact our office.

Toll free phone number: 1-888-447-5933

E-mail address: heat@dps.texas.gov

REMOTE SITE AFIS ACCESS

As employees retire, or move on in their career, it can become difficult to maintain a staff of qualified individuals. With that in mind, DPS has put policies and procedures in place, in an effort to make sure that only qualified individuals have access to the AFIS system. These policies and procedures are spelled out in the Texas DPS Latent Workstation User Agreement, and are designed to try and maintain the integrity of the DPS AFIS System.

During the past several months, it has come to our attention that unauthorized latent print technicians, who have not been trained or tested by the DPS Crime Lab, have been logging onto the remote site AFIS workstations, by utilizing the login credentials of another authorized user. This is a violation of the Texas DPS Latent Workstation User Agreement, as well as the FBI CJIS Security Policy, and could result in suspension of service, and possible removal of equipment (for sites whose workstation is owned by the Department of Public Safety).

The Texas DPS Latent Workstation User Agreement clearly states:

The User Agency shall provide and maintain sufficient qualified latent fingerprint examiners to meet its latent print workload throughput rate. Agency personnel must be qualified to perform pattern type classification and comparison of latent prints to rolled prints. The User Agency recognizes that qualified latent fingerprint personnel are essential since a list of possible candidates and corresponding candidate and search images are provided in response to an inquiry.

The User Agency agrees to follow all policies and procedures established by the DPS and maintain compliance with the FBI CJIS Security Policy. The User Agency agrees to have all terminal operators trained, evaluated, and certified according to the DPS certification policies prior to the issuance of a password. The User Agency also agrees to keep all terminal operators informed of policies and procedures that govern latent print processing and to notify the DPS when an employee is no longer active or qualified.

To schedule training and testing for AFIS, please contact Jenny Hall, AFIS Latent Supervisor, at (512) 424-7605, or by email at jenny.hall@dps.texas.gov.

FINGERPRINT PROCESSING REPORT

Criminal Transactions Submitted to AFIS

The following information reflects the total number of criminal tenprint fingerprint transactions submitted to AFIS.

Number of Transactions Submitted Electronically	600,884
Number of Transactions Submitted via Hard-Card	60,820
Total number of Criminal Transactions Submitted to AFIS	661,704

Applicant Transactions Submitted to AFIS

The following information reflects the number of applicant tenprint fingerprint transactions submitted to AFIS.

Number of Transactions Submitted Electronically	539,202
Number of Transactions Submitted via Hard-Card	75,604
Total number of Applicant Transactions Submitted to AFIS	614,806

Fingerprint Supported Dispositions

The following information reflects the number of fingerprint supported dispositions submitted electronically to AFIS.

Total number of Custody Transactions Submitted to AFIS	758
---	------------

Manually Processed Fingerprints

The following information reflects totals for fingerprint transactions that were manually verified or classed and searched.

Criminal Cards (including TDC faxes)	1,918
Applicant Cards	5,098
Deceased (known and unknown)	2,420
Total number of Manually Processed Fingerprints	9,436

Mobil ID Transactions Processed

The following number reflects the number inquiries processed on the MID System (Mobil ID System)

Total Number of Mobil ID Transactions Processed	6,668
--	--------------

AFIS Database Counts

The information below reflects the database counts at the beginning of each month.

	Rolled Print DB	Palm Print DB	Slap Print DB	Latent DB	Latent DB - Palms	Mobil ID DB
January	10,647,069	1,012,633	4,695,875	135,818	17,826	7,172,017
February	10,647,069	1,031,300	4,787,364	136,196	18,181	7,202,173
March	10,785,078	1,052,349	4,884,584	135,840	18,519	7,233,416
April	10,851,380	1,071,726	4,974,796	135,823	18,940	7,262,709
May	10,924,206	1,093,940	5,072,282	136,493	19,428	7,297,017
June	10,986,897	1,111,709	5,154,500	136,736	19,828	7,328,400
July	11,053,083	1,131,104	5,243,646	135,343	20,285	7,632,899
August	11,124,303	1,151,783	5,340,502	134,604	20,860	7,393,927
September	11,184,474	1,168,489	5,422,140	132,675	20,478	7,417,625
October						
November						
December						

DPS IDENTIFICATION SUPPLIES ORDER FORM



TO; CRIME RECORDS SERVICE
 TEXAS DEPARTMENT OF PUBLIC SAFETY
 PO BOX 4143
 AUSTIN TX 78765-4143
 FAX: 512-424-5599
 Please furnish the following supplies

Date: _____

FORM NUMBER	DESCRIPTION	COUNT PER PKG	QUANTITY ORDERED
CR-6	DPS Applicant Card*	250 p/pkg	
CR-12	DPS Identification Supplies Order Form	100 p/pad	
CR-23	Out of State Probation/Parole Supervision Card	Single cards	
CR-26	Death Notice Form	100 p/pad	
CR-42	Request for Criminal History Check	100 p/pad	
CR-43	Adult Criminal History Reporting Form with Preprinted TRN and Fingerprint Card Attached*	100 p/pkg	
CR-43	Adult Criminal History Reporting Form with Fingerprint Card Attached*	100 p/pkg	
CR-43J	Juvenile Criminal History Reporting Form with Preprinted TRN and Fingerprint Card Attached*	100 p/pkg	
CR-43J	Juvenile Criminal History Reporting Form with Fingerprint Card Attached*	100 p/pkg	
CR-43P	Adult Probation Supervision Reporting Form with TRN Numbers	200 p/pkg	
CR-43P	Adult Probation Supervision Reporting Form without TRN Numbers	200 p/pkg	
CR-44	Adult Supplemental Court Reporting Form	100 p/pkg	
CR-44J	Juvenile Supplemental Reporting Form	100 p/pkg	
CR-44S	Adult Supplemental Court Reporting Form	100 p/pad	
CR-45	Adult DPS Fingerprint Card*	250 p/pkg	
CR-45J	Juvenile DPS Fingerprint Card*	250 p/pkg	
FD-249	FBI Arrest & Institution Fingerprint Card (Felony Card)*	500 p/pkg	
FD-258	FBI Applicant Fingerprint Card*	500 p/pkg	
FD-353	FBI Personal Identification Fingerprint Card*	500 p/pkg	
R-84	FBI Final Disposition Notice	500 p/pkg	
	Fingerprint Card Return Envelopes (For Arresting Agency Only)	100 p/box	

***DPS does not pre-stamp the agency ORI on any fingerprint card. Overnight services are available at ordering agency's expense.**

NOTE: Please order minimum of three weeks supply. Please submit order at least 4 weeks prior to depletion of your supplies.

NOTICE: Provide a complete shipping address (PO Box(es) are acceptable).

AGENCY NAME _____

STREET ADDRESS _____

COUNTY _____ CITY _____ STATE TX ZIP _____

ATTENTION _____ PHONE NO. (_____) _____

CRS DIRECTORY

CRS MANAGEMENT

Mike Lesko	Deputy Assistant Director	mike.lesko@dps.texas.gov	512-424-2524
Angie Kendall	Deputy Administrator	angie.kendall@dps.texas.gov	512-424-2471
Randy Batten	Deputy Administrator	randy.batten@dps.texas.gov	512-424-2734

ACCESS & DISSEMINATION BUREAU

Don Farris	Manager	donald.farris@dps.texas.gov	512-424-2078
Elaine Smith	Supervisor, Support	elaine.smith@dps.texas.gov	512-424-2023
Sharon Hill	Supervisor, Training & Audit	sharon.hill@dps.texas.gov	512-424-7920
Susie Dial	Supervisor, Training & Audit	susanne.dial@dps.texas.gov	512-424-7927
Darlene Saenz	Supervisor, CHIU	darlene.saenz@dps.texas.gov	512-424-5474
Charlene Cain	CCH Internet Coordinator	charlene.cain@dps.texas.gov	512-424-2090
Jennifer Norton	Budget Analyst	jennifer.norton@dps.texas.gov	512-424-7793
Lisa Garcia	Billing Technician	lisa.garcia@dps.texas.gov	512-424-2912
Assistance Line	Record Checks		512-424-5079
Assistance Line	Secure Site		512-424-2474
Tierra Heine	CJIS/JJIS Forms and Fingerprint Card Supplies		512-424-5599

Order Forms located at <ftp://crspub.dps.texas.gov/> **Fax order form to**

CRIMINAL HISTORY RECORD INFORMATION PROCESSING BUREAU

Ursula Cook	Manager	ursula.cook@dps.texas.gov	512-424-2407
Cassandra Richey	Supervisor, CJIS Field Reps	cassandra.richey@dps.texas.gov	512-424-2479
Brittany Chromcak	Section Supervisor, Data Integrity	brittany.chromcak@dps.texas.gov	512-424-7290
Nicole Berry-Moss	Dayshift Supervisor	nicole.berry-moss@dps.texas.gov	512-424-2216
Brandy Turner	Dayshift Supervisor	brandy.turner@dps.texas.gov	512-424-7281
Lenore Hemstreet	Evening Supervisor	lenore.hemstreet@dps.texas.gov	512-424-2473
Holly Morris	EDR Coordinator	holly.morris@dps.texas.gov	512-424-2686
CJIS Site Assistance Line			512-424-2500
Error Resolution Assistance Line			512-424-7256
CJIS Field Representative Assistance Line			512-424-2478

FINGERPRINT PROCESSING BUREAU

Walter Henson	Manager	walter.henson@dps.texas.gov	512-424-2260
Pat Molloy	Section Supervisor, Fingerprints	patricia.molloy@dps.texas.gov	512-424-7026
Randy Coppedge	Day Shift Supervisor, Fingerprints	Randy.Coppedge@dps.texas.gov	512-424-5709
Debbie Parsley	Day Shift Supervisor, Fingerprints	debbie.parsley@dps.texas.gov	512-424-5304
Kathy Parks	Evening Shift Supervisor, Fingerprints	kathy.Parks@dps.texas.gov	512-424-5749
Toby Cross	Evening Shift Supervisor, Fingerprints	toby.cross@dps.texas.gov	512-424-5748
Hai Le	Midnight Shift Supervisor, Fingerprints	hai.le@dps.texas.gov	512-424-2408
Loann Garcia	LiveScan Coordinator	loann.garcia@dps.texas.gov	512-424-2409
Cheryl Sanchez	AFIS Project Assistant	cheryl.sanchez@dps.texas.gov	512-424-2089
24 hour Fingerprint Assistance Line			512-424-5248

CRIME INFORMATION BUREAU

Michelle Farris	Manager	michelle.farris@dps.texas.gov	512-424-7659
Diane Wells	TCIC Training Supervisor	diane.wells@dps.texas.gov	512-424-2982
Taffy Sweet	TCIC Audit Supervisor	taffy.sweet@dps.texas.gov	512-424-2897
Jill Gajkowski	TCIC Control Room Supervisor	jill.gajkowski@dps.texas.gov	512-424-2152
Alison Price	Program Administrator, HEAT	alison.price@dps.texas.gov	512-424-2962

UNIFORM CRIME REPORTING BUREAU

Earl Adams	Manager	thomas.adams@dps.texas.gov	512-424-2418
UCR Assistance Line			512-424-2091
Rafael Martinez	Supervisor, UCR Field Reps	rafael.martinez@dps.texas.gov	512-424-7135
Maggie Walker	IBR Supervisor, UCR	maggie.walker@dps.texas.gov	512-424-2979

SEX OFFENDER REGISTRATION BUREAU

Vincent Castilleja	Manager	vincent.castilleja@dps.texas.gov	512-424-2279
Sex Offender Registration Assistance Line		txsor@dps.texas.gov	512-424-2800

TEXAS DATA EXCHANGE (TDEx) BUREAU

JC Villanueva	Manager	jc.villanueva@txdps.state.tx.us	512-424-7167
TDEx Assistance Line			512-424-2629