



CR NEWS

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CR NEWS is published by the Texas Department of Public Safety. Comments, suggestions and mailing list updates are welcome.

CR News MSC 0230
Attn: James Buggs
PO Box 4143
Austin, TX 78765-4143
James.Buggs@dps.texas.gov

CJIS/JJIS Reminders/Updates

Juvenile Arresting Agencies

Please make sure to enter the Referral Date – the date the case is referred to the Intake Agency. There are three dates in the Referral/Identification section of the CR-43J reporting form, the Date of Fingerprinting, the Date of Offense and the Referral Date. Of those three dates, two of them are mandatory fields that must be completed in order for the information to be entered into CCH, the Date of Fingerprinting and the Referral Date. As per FC 58.001(c), the juvenile must be referred to the court within 10 calendar days of the date the juvenile was taken into custody. If the case is not referred in that 10 day time frame, all the information, including fingerprints, photographs and all case arrest information, must be destroyed.

Criminal History Reporting

Criminal history reporting percentages are based on a 5 year average for 2007-2011.

Adult Reporting	As of July 1, 2013
Number of Counties at or above 90%	232
Number of Counties between 80-89%	18
Number of Counties below 80%	4

Juvenile Reporting	As of July 1, 2013
Number of Counties at or above 90%	247
Number of Counties between 80-89%	4
Number of Counties below 80%	3

CJIS/JJIS Conference

The CJIS conference has been delayed. It will not be held this year, 2013. It is being planned for June or July of 2014. As soon as more details become available, a notification will be sent to the reporting agencies.

Field Representatives – Region 6

The CJIS Field Support Unit is currently down one person. This has left Region 6 without a field representative for the time being. We are working diligently to fill this vacancy and hope to have a rep for the region soon. In the meantime, all of the current field representatives will be working together to assist the counties in Region 6. Please be sure to call in or email any questions or training and meeting requests and we will be able to accommodate your needs. CJIS phone number: 512-424-2478 or email: afis.cjis@dps.texas.gov

CJIS/JJIS Reminders (Cont.)

CJIS & JJIS Listserv

We have started a CJIS Listserv email distribution. We will be emailing all Livescan, CJIS, JJIS, Offense Code Updates, Conference information and all other CJIS/JJIS Reporting updates or information through this listserv. If you would like to sign up, please follow these directions:

Send an email to LISTSERV@LISTSERV.DPS.TEXAS.GOV with no subject, clear the message body (including any signatures), and type SUBSCRIBE CJISJJIS FirstName LastName in the message body. Once you have subscribed you will receive an email stating "You are now subscribed to the CJISJJIS list".

Legislative Updates

Here are a few bills that passed this session that may affect your agency:

H.B. 694 passed, giving The US Armed Forces access to restricted juvenile records maintained at the local level and criminal history information maintained by DPS. In order for them to obtain criminal history information from DPS they will need to complete and submit a CR-64 request form. This form can be found at this link <http://www.txdps.state.tx.us/internetforms/Forms/CR-64.pdf>.

S.B. 394 passed, expanding the confidentiality of records for all minors, including those who received deferred prosecution. It also expands existing confidentiality provisions to include municipal and justice courts.

HB 528 passed, [amending](#) current law relating to the restriction of access to the records and files of a child charged with or convicted of certain fine-only misdemeanor offenses. Fine-only misdemeanors committed by juveniles are not reportable to DPS.

Of course there were several bills granting additional access to criminal history record information maintained by DPS. So please let us know if we can assist or provide training on reporting to help insure the criminal history file is current and complete.

N-DEX TRAININGS AVAILABLE THROUGHOUT TEXAS

With the emphasis placed on transitioning to the National Data Exchange (N-DEX), the Texas Department of Public Safety offers several types of user trainings throughout the state.

The first training type is "hands on" training. If the host agency has a computer lab available, the trainer will lead the attendees through the various search functions available in N-DEX. This allows the attendee to navigate through the system with their N-DEX account information. Because of the nature of this training, attendees must establish an N-DEX account prior to the training. This course is scheduled for six hours to allow ample time for users to conduct searches and ask questions.

The second training type is lecture-type training. When a computer lab is not available, the trainer will conduct the various search types available in N-DEX and project on a screen so that attendees can follow along. This course is scheduled for four hours to allow time for attendees to ask questions.

The third type of training that is available is an administrator training. This training is designed for those who are tasked with administering the users at their respective agencies. This training will show administrators how to create accounts, change passwords, revoke accounts, and other administrative tasks. This training is scheduled for two hours and only need be attended by those given administrator responsibilities.

For information on upcoming trainings, please visit the DPS website at www.txdps.state.tx.us and click on the "Crime Records" link. From there, click on the "Texas Data Exchange (TDEX)" link. Here, you will find a link to the TDEX Training Calendar.

If your agency would like to host training, please contact our office at 512-424-2629 or send an e-mail to tdex@dps.texas.gov

What we look for in a host agency is the following:

1. A facility that can accommodate at least 10 people.
2. Internet capability.
3. A willingness to allow outside agencies to attend.
4. Free parking available to attendees.

If you feel your agency have enough personnel to require an "agency only" training, that type of training can also be arranged by contacting our office.

TEXAS H.E.A.T. (Help End Auto Theft)

At no charge, any vehicle owner in Texas can obtain H.E.A.T. decals for the windows of his/her car or truck that authorize law enforcement officers to stop the vehicle and verify ownership between 1:00 am and 5:00 am anywhere in Texas and at the Mexico border. Owners not in the vehicle will be notified in order to verify the vehicle is being driven by an authorized person. No trailers, motorcycles, boats, construction, or farm equipment can be enrolled at this time. Registration is free and valid for a period of four years.

(EHV – Enter H.E.A.T. Vehicle)

Used when a person registers a vehicle in the Texas H.E.A.T. Program. H.E.A.T. records are maintained in TCIC only. When entering a vehicle into the H.E.A.T. file, a Texas H.E.A.T. registration form must be kept on file by the entering agency. Only street legal vehicles (except motorcycles) registered through TXDOT can be entered in the H.E.A.T. vehicle file. Motorcycles, trailers, farm, and construction equipment, are not allowed entry into this file.

If you have questions regarding H.E.A.T. call 1-888-447-5933 or e-mail heat@dps.texas.gov.

Texas Recovery and Identification Program - T.R.I.P.

The Texas Recovery and Identification Program (T.R.I.P.) is designed for owners of both commercial and farm grade equipment to have specific information regarding their property entered into the TCIC database. Decals will be placed on registered equipment to assist law enforcement personnel in tracking stolen equipment. Only inquiries are performed through TLETS. Equipment is registered online. Registration is free and valid for a period of four years.

If you have questions regarding T.R.I.P. call 1-888-447-5933 or e-mail trip@dps.texas.gov.

DELAYED HIT (\$.H) ORI TXDPS00Q0

A delayed hit inquiry is an administrative message (\$.H) that is sent to the ORI of record when an inquiry, enter, or modify transaction results in a hit response. When an NCIC record is entered or modified, the Delayed Inquiry Program extracts descriptive data and conducts an unsolicited search of NCIC's daily transaction logs. The search identifies and lists any inquiries made within five-days prior to the record's entry or modification. Once a possible match is made, NCIC contacts the appropriate agencies using a \$.H message, which provides agencies with phone numbers and record descriptors so that they may contact each other to determine the value of the data and follow-up any leads.

When an individual updates or modifies their driver license or identification card, the New Drivers License System (NDLS) automatically queries that subject's information against the wanted person file. This results in a delayed inquiry from ORI/TXDPS00Q0. A delayed notification can potentially be received for up to 5 days after the initial inquiry was made. Agencies that receive one of these notifications should determine on a case by case basis if additional action needs to be taken; a driver's license transaction can be run to verify new information. Questions regarding this can be directed to TCIC.Operations@dps.texas.gov.

TXGANG RECORDS SUBMITTED TO NCIC

Chapter 61 of the Texas Code of Criminal procedure mandates that any Texas agency collecting gang intelligence data must report it to the statewide gang database, TxGang.

Effective July 1, 2013, the Department will begin uploading the more than 45,000 TxGang gang member records to the NCIC database. This action is being taken as a step toward increased officer safety and situational awareness. The data being sent will only be generated as an NCIC return in response to a Wanted person check, and will not be available to search via TLETS as a gang investigative tool. However, investigative access will remain available through the TxGang database. All gang updates to the NCIC file will be made via TxGang – local law enforcement does not have to do additional entry once the records are entered into TxGang.

Below is a sanitized example of a return in response to a Wanted query via TLETS:

MKE/CRIMINAL GANG MEMBER - CAUTION
ORI/TXDPS0000 NAM/MEMBER,GANG SEX/M RAC/W
DOB/19800101
GNG/TXGANG*SWTX SGP/SEE MIS FIELD*SWTX
ECR/EF DOP/NONEXP OCA/1
MIS/CRIPS TXDPS0000 TEXAS STATE OPERATIONS CENTER AUSTIN 512 424-2208
DNA/N
ORI IS TEXAS STATE OPERATIONS CENTER AUSTIN 512 424-2208
NIC/T1111111111 DTE/20130531 1817 EDT DLU/20130531 1817 EDT

!!**It should be noted, and emphasized to all personnel, that a return of this nature is simply a cautionary alert, and is NOT a basis for arrest on its own.**!!

Also note that due to NCIC policies for entering gangs and gang members, a generic gang name, TXGANG*SWTX, with generic sub group, SEE MIS FIELD*SWTX has been established for each agency that contributes gang members to TxGang. The MIS field contains the gang name as entered in TxGang, the agency ORI, agency name and contact information for the agency that entered the gang member.

Agencies requesting information regarding this action, or requesting access to TxGang, should send an email to txgang@dps.texas.gov.

RFI FIELD

In accordance with the CJIS Security Policy, version 5.1, section 4.2.5.1, TCIC Audit highly encourages agencies to be as specific as possible in the RFI field to help aide in identifying why CCH/QR transactions have been run through the TLETS system. Below are some useful tips and guidelines to assist with documenting the reason why CCH transactions were initiated.

Audit Tips:

If you have a case number, insert it.

Use CAD/system or incident number.

Specifically type why the agency is running the CCH transaction, i.e.; booking classification, traffic stop, drug investigation, etc.

Here are a few examples of reasons for CCH inquires:

Arrest (Include type of arrest: DWI, Assault, etc.

Booking Classification

Burglary Investigation

DL Fraud investigation

Homicide Investigation

Job Title or number (when running an applicant with PUR/J)

Missing Person Investigation, Entry or Validation

Narcotics investigation

Protective Orders Entry or Validation

TLETS security review

Traffic Stop

Warrant Arrest, Entry or Validation

While not required, a numerical reference will enable your agency to readily locate supporting documentation that validates a CCH inquiry, should it be requested by TCIC or NCIC.

Examples of numerical references:

- Arrest Number
- Case Number
- Protective Order Number
- Warrant Number
- Call-for-Service Number *
- CAD (Computer Aided Dispatch) Sequence Number *

* May be used in the event the inquiry is not documented by a case report.

Remember you want enough information in the RFI field that anyone, at anytime, can locate a reason and/or documentation to substantiate CCH/QR transactions.

Keep in mind, no matter how specific you are in the RFI field that will not negate TCIC Audit from performing a random selection of CCH/QR transactions for agencies to verify, and or provide documentation for the transactions.

For assistance or for more useful tips on the RFI field or anything else that TCIC Audit reviews, please do not hesitate in contacting TCIC Audit at (512)424-2809 or through email at TCIC.AUDIT@dps.texas.gov.

NCIC LOCATE PROCEDURES

Per the NCIC Operating Manual:

1. The purpose of a locate message is to indicate (until the originating agency clears the record) that the wanted person has been apprehended or the property has been located.
 - If the locating agency intends to hold the individual on local charges, the locate transaction should indicate detention by placing **DETN** in the Extradition field.
 - If the locating agency does not have cause to hold the individual and the hit confirmation response indicates the wanting agency will come get the subject, the locate transaction should indicate extradition (or transport) by placing **EXTR** in the Extradition field.
 - **NOEX** is used in the locate message when; the locating agency is within the extradition/transportation limitations; however, the entering agency makes the decision at the time of confirmation that the subject will not be extradited or transported.

In the Missing Person File, a locate message indicates the whereabouts of the missing person has been determined and retires the record from the file.

2. A locate message **must** be transmitted when an agency other than the originating agency of the record finds the missing person, apprehends the wanted person, or recovers the property on file.
3. The **only exceptions** to placing a locate message occur when the hit contains a no extradition (NOEX) indication or an extradition/transportation limitation exists in the record and the agency finding the person is outside the geographical area of extradition/transport. In such a case, the record should not be located. All records on file for the found missing person, apprehended wanted person, or recovered property must be located to ensure that they are in the correct status.

***It should be noted that incorrect use of the "EXL" field in a wanted person record and/or incorrect use of the "EXTR" field in a locate message will result in an NCIC Serious Error Cancellation of the record in question. ***

A locate message cannot be used by the agency that entered the record.

Please see each file for details regarding specific locate procedures for each file type.

NCIC MONTHLY VALIDATIONS

On a monthly basis, the NCIC 2000 System extracts a portion of all active records on file for validation purposes.

Validation obliges the agency to confirm that the record is complete, accurate, and still outstanding. Validation is accomplished by reviewing the entry and current supporting documents, and by recent consultation with any appropriate complainant, victim, prosecutor, court, nonterminal agency, or other appropriate source or individual. In the event the agency is unsuccessful in its attempts to contact the victim, complainant, etc., the entering authority must make a determination based on the best information and knowledge available whether or not to retain the entry in the file.

Once validations have been received by your agency, review record entries for completeness and accuracy and select only **one** of the following methods for submission of the certificate:

1. Scan to TCIC.Operations@dps.texas.gov (preferred method) **or**
2. Fax (512) 424-7164 **or**
3. Mail to: TCIC Operation Crime Records Service MSC 0233
PO Box 4143
Austin TX 78765-4143

Mailing in the original in addition to emailing or faxing is no longer required. If you have questions regarding the new procedure, contact Anne Kondratick at (512) 424-2898 or Adina DeCuire at (512) 424-5949 with TCIC Operations.

ELECTRONIC ARREST REPORTING (EAR) LIVESCAN

Livescan DOs and DON'Ts:

DOs

- **Do** check all responses
- **Do** review reject errors, correct, and retransmit
- **Do** submit alias names, example: Slick,XX ("Slick,Nickname" is no longer valid)
- **Do** use current offense codes (version 13)
- **Do** transmit adult class C offenses
- **Do** use corresponding ADN for class C **(233)** and federal **(234)** offenses

DON'Ts

- **Do not** transmit out of state probation and paroles via livescan
- **Do not** resubmit for corrections or added charges (mail/fax to DPS or use the CJIS site: <https://cch.dps.texas.gov/CJISAuth/login/CJIS>)
- **Do not** use offense code 99999999
- **Do not** submit Juvenile class Cs
- **Do not** populate an arrest record with identification data base on a name search from a DL search

If you have any questions or concerns about electronic arrest reporting, please contact loann.garcia@dps.texas.gov or (512) 424-2409.

SEX OFFENDER REGISRTY

2013 State of Texas Sex Offender Registration Conference

Registration for the 2013 State of Texas Sex Offender Registration Conference has started. The conference will be hosted at the Galveston Island Convention Center from Nov 11th thru 14th, 2013. Personnel involved with the registration, supervision or compliance of sex offenders will find conference information useful. Please visit www.txdps.state.tx.us/sorc for detailed information as well as instructions on how to register.

Secure Sex Offender Registration Web Site activities

Effective September 1, 2012, the registry requires the submission of Verification and Update (Change of Status) information on registrants to be submitted online via the Secure Sex Offender Registration web site under a reduced paper initiative. Submission of this information electronically expedites the timeliness and accuracy of the information contained in the database as well as reduces postage expenses by agencies. *Initial registration of offenders will still require the paper submission of documents for processing to Crime Records.* Agencies that conduct a Verification/Update event online should not forward a copy of the submission to DPS. The contributor should retain those documents within their local file. If your agency has any questions regarding this initiative, requires access, or needs assistance with the maintenance of accounts, please contact our Database Assistant at (512) 424-2477.

Requests for Removal from the Registry

Crime Records has seen a significant increase in the number of requests for removal of a registrant from the Texas Sex Offender Registry. Pursuant to state law, the offender's registration authority (Police Department or Sheriff's Office) and the Department of Public Safety (DPS) have a responsibility to verify that a person's duty to register has in fact expired before removal from any local registry or state database. In processing many requests we are discovering that registrant's have other offenses not reported to the registry for which the person has a continued duty to register for or that discharge dates from supervision have not been verified against what was reported to the registry.

It is essential that persons who wish to be removed from the registry for instances of a post 10-year duty to register or at discharge from supervision have on file with DPS, or provide their registration authority, with court documents or statements of discharge dates from probation/parole authorities. Registrant's released from the Texas Department of Corrections (TDC) or the Texas Youth Commission (now known as part of the Texas Juvenile Justice Department) should acquire discharge paperwork/statements of discharge dates from each agency respectively.

Inquiries into the registrant's Texas criminal history file as well as criminal history files located in NCIC (National Crime Information Center) will be conducted to ensure that no other duty to register exists for offenses that may not be reported to the Texas Registry.

Agencies that have questions pertaining to the removal process or who would like to know the status of a previously submitted request should contact their Sex Offender Registration Field Representative or the Registration Bureau at txsor@dps.texas.gov or (512) 424-2800.

SEX OFFENDER REGISTRY (cont.)

Caution Medical Conditions

Pursuant to FBI reporting requirements, the Texas Registry has been enhanced to allow contributors to report Caution and Medical Conditions (CMC's) associated with sex offender registrants. Knowledge of these indicators and conditions enhance safety to law enforcement officials who come into contact with the person or registrant safety in instances of contact/custody/incarceration where medical attention may be necessary.

Caution Indicators:

00 - Armed and Dangerous
05 - Violent Tendencies
10 - Martial Arts Expert
15 - Explosives Expert
20 - Known to Abuse Drugs
25 - Escape Risk
49 - Other

Medical Conditions:

50 - Heart Condition
55 - Alcoholic
60 - Allergies
65 - Epilepsy
70 - Suicidal
75 - AIDS Carrier (Subject to inclusion by NCIC)
80 - Medication Required
85 - Hemophiliac
90 - Diabetic
99 - Other

There is no requirement that registrant's disclose CMC's as part of the registration process. Reporting is generally based upon an assessment by registrars who thru observation, investigative reports, or have firsthand knowledge that certain indicators or conditions exist. Agencies currently may report CMC's during a Verification/Update event via the Secure Sex Offender Registration web site. Registration forms are currently being revised to capture this field during an initial registration event.

FINGERPRINT PROCESSING REPORT

January - June, 2013

Criminal Transactions Submitted to AFIS

The following information reflects the total number of criminal tenprint fingerprint transactions submitted to AFIS.

Number of Transactions Submitted Electronically	405,141
Number of Transactions Submitted via Hard-Card	43,073
Total number of Criminal Transactions Submitted to AFIS	448,214

Applicant Transactions Submitted to AFIS

The following information reflects the number of applicant tenprint fingerprint transactions submitted to AFIS.

Number of Transactions Submitted Electronically	359,418
Number of Transactions Submitted via Hard-Card	50,487
Total number of Applicant Transactions Submitted to AFIS	409,905

Fingerprint Supported Dispositions

The following information reflects the number of fingerprint supported dispositions submitted electronically to AFIS.

Total number of Custody Transactions Submitted to AFIS	536
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Manually Processed Fingerprints

The following information reflects totals for fingerprint transactions that were manually verified or classed and searched.

Criminal Cards (including TDC faxes)	1,259
Applicant Cards	3,419
Deceased (known and unknown)	2,032
Total number of Manually Processed Fingerprints	6,710

Mobil ID Transactions Processed

The following number reflects the number inquiries processed on the MID System (Mobil ID System)

Total Number of Mobil ID Transactions Processed	3,643
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AFIS Database Counts

The information below reflects the database counts at the beginning of each month.

	Rolled Print DB	Palm Print DB	Slap Print DB	Latent DB	Latent DB - Palms	Mobil ID DB
January	10,647,069	1,012,633	4,695,875	135,818	17,826	7,172,017
February	10,647,069	1,031,300	4,787,364	136,196	18,181	7,202,173
March	10,785,078	1,052,349	4,884,584	135,840	18,519	7,233,416
April	10,851,380	1,071,726	4,974,796	135,823	18,940	7,262,709
May	10,924,206	1,093,940	5,072,282	136,493	19,428	7,297,017
June	10,986,897	1,111,709	5,154,500	136,736	19,828	7,328,400

DPS IDENTIFICATION SUPPLIES ORDER FORM



TO; CRIME RECORDS SERVICE
 TEXAS DEPARTMENT OF PUBLIC SAFETY
 PO BOX 4143
 AUSTIN TX 78765-4143
 FAX: 512-424-5599
 Please furnish the following supplies

Date: _____

FORM NUMBER	DESCRIPTION	COUNT PER PKG	QUANTITY ORDERED
CR-6	DPS Applicant Card*	250 p/pkg	
CR-12	DPS Identification Supplies Order Form	100 p/pad	
CR-23	Out of State Probation/Parole Supervision Card	Single cards	
CR-26	Death Notice Form	100 p/pad	
CR-42	Request for Criminal History Check	100 p/pad	
CR-43	Adult Criminal History Reporting Form with Preprinted TRN and Fingerprint Card Attached*	100 p/pkg	
CR-43	Adult Criminal History Reporting Form with Fingerprint Card Attached*	100 p/pkg	
CR-43J	Juvenile Criminal History Reporting Form with Preprinted TRN and Fingerprint Card Attached*	100 p/pkg	
CR-43J	Juvenile Criminal History Reporting Form with Fingerprint Card Attached*	100 p/pkg	
CR-43P	Adult Probation Supervision Reporting Form with TRN Numbers	200 p/pkg	
CR-43P	Adult Probation Supervision Reporting Form without TRN Numbers	200 p/pkg	
CR-44	Adult Supplemental Court Reporting Form	100 p/pkg	
CR-44J	Juvenile Supplemental Reporting Form	100 p/pkg	
CR-44S	Adult Supplemental Court Reporting Form	100 p/pad	
CR-45	Adult DPS Fingerprint Card*	250 p/pkg	
CR-45J	Juvenile DPS Fingerprint Card*	250 p/pkg	
FD-249	FBI Arrest & Institution Fingerprint Card (Felony Card)*	500 p/pkg	
FD-258	FBI Applicant Fingerprint Card*	500 p/pkg	
FD-353	FBI Personal Identification Fingerprint Card*	500 p/pkg	
R-84	FBI Final Disposition Notice	500 p/pkg	
	Fingerprint Card Return Envelopes (For Arresting Agency Only)	100 p/box	

***DPS does not pre-stamp the agency ORI on any fingerprint card. Overnight services are available at ordering agency's expense.**

NOTE: Please order minimum of three weeks supply. Please submit order at least 4 weeks prior to depletion of your supplies.

NOTICE: Provide a complete shipping address (PO Box(es) are acceptable).

AGENCY NAME _____

STREET ADDRESS _____

COUNTY _____ CITY _____ STATE TX ZIP _____

ATTENTION _____ PHONE NO. (_____) _____

CRS DIRECTORY

CRS MANAGEMENT

Mike Lesko	Deputy Assistant Director	mike.lesko@dps.texas.gov	512-424-2524
Angie Kendall	Deputy Administrator	angie.kendall@dps.texas.gov	512-424-2471
Randy Batten	Deputy Administrator	randy.batten@dps.texas.gov	512-424-2734

ACCESS & DISSEMINATION BUREAU

Don Farris	Manager	donald.farris@dps.texas.gov	512-424-2078
Elaine Smith	Supervisor, Support	elaine.smith@dps.texas.gov	512-424-2023
Sharon Hill	Supervisor, Training & Audit	sharon.hill@dps.texas.gov	512-424-7920
Susie Dial	Supervisor, Training & Audit	susanne.dial@dps.texas.gov	512-424-7927
Darlene Saenz	Supervisor, CHIU	darlene.saenz@dps.texas.gov	512-424-5474
Charlene Cain	CCH Internet Coordinator	charlene.cain@dps.texas.gov	512-424-2090
Jennifer Norton	Budget Analyst	jennifer.norton@dps.texas.gov	512-424-7793
Lisa Garcia	Billing Technician	lisa.garcia@dps.texas.gov	512-424-2912
Assistance Line	Record Checks		512-424-5079
Assistance Line	Secure Site		512-424-2474
Tierra Heine	CJIS/JJIS Forms and Fingerprint Card Supplies		512-424-5599

Order Forms located at <ftp://crspublic.dps.texas.gov/> **Fax order form to**

CRIMINAL HISTORY RECORD INFORMATION PROCESSING BUREAU

Ursula Cook	Manager	ursula.cook@dps.texas.gov	512-424-2407
Cassandra Richey	Supervisor, CJIS Field Reps	cassandra.richey@dps.texas.gov	512-424-2479
Brittany Chromcak	Section Supervisor, Data Integrity	brittany.chromcak@dps.texas.gov	512-424-7290
Nicole Berry-Moss	Dayshift Supervisor	nicole.berry-moss@dps.texas.gov	512-424-2216
Brandy Turner	Dayshift Supervisor	brandy.turner@dps.texas.gov	512-424-7281
Lenore Hemstreet	Evening Supervisor	lenore.hemstreet@dps.texas.gov	512-424-2473
Holly Morris	EDR Coordinator	holly.morris@dps.texas.gov	512-424-2686
CJIS Site Assistance Line			512-424-2500
Error Resolution Assistance Line			512-424-7256
CJIS Field Representative Assistance Line			512-424-2478

FINGERPRINT PROCESSING BUREAU

Walter Henson	Manager	walter.henson@dps.texas.gov	512-424-2260
Pat Molloy	Section Supervisor, Fingerprints	patricia.molloy@dps.texas.gov	512-424-7026
Randy Coppedge	Day Shift Supervisor, Fingerprints	Randy.Coppedge@dps.texas.gov	512-424-5709
Debbie Parsley	Day Shift Supervisor, Fingerprints	debbie.parsley@dps.texas.gov	512-424-5304
Kathy Parks	Evening Shift Supervisor, Fingerprints	kathy.Parks@dps.texas.gov	512-424-5749
Toby Cross	Evening Shift Supervisor, Fingerprints	toby.cross@dps.texas.gov	512-424-5748
Hai Le	Midnight Shift Supervisor, Fingerprints	hai.le@dps.texas.gov	512-424-2408
Loann Garcia	LiveScan Coordinator	loann.garcia@dps.texas.gov	512-424-2409
Cheryl Sanchez	AFIS Project Assistant	cheryl.sanchez@dps.texas.gov	512-424-2089
24 hour Fingerprint Assistance Line			512-424-5248

CRIME INFORMATION BUREAU

Michelle Farris	Manager	michelle.farris@dps.texas.gov	512-424-7659
Diane Wells	TCIC Training Supervisor	diane.wells@dps.texas.gov	512-424-2982
Taffy Sweet	TCIC Audit Supervisor	taffy.sweet@dps.texas.gov	512-424-2897
Jill Gajkowski	TCIC Control Room Supervisor	jill.gajkowski@dps.texas.gov	512-424-2152
Alison Price	Program Administrator, HEAT	alison.price@dps.texas.gov	512-424-2962

UNIFORM CRIME REPORTING BUREAU

Earl Adams	Manager	thomas.adams@dps.texas.gov	512-424-2418
UCR Assistance Line			512-424-2091
Rafael Martinez	Supervisor, UCR Field Reps	rafael.martinez@dps.texas.gov	512-424-7135
Maggie Walker	IBR Supervisor, UCR	maggie.walker@dps.texas.gov	512-424-2979

SEX OFFENDER REGISTRATION BUREAU

Vincent Castilleja	Manager	vincent.castilleja@dps.texas.gov	512-424-2279
Sex Offender Registration Assistance Line		txsor@dps.texas.gov	512-424-2800

TEXAS DATA EXCHANGE (TDEx) BUREAU

JC Villanueva	Manager	jc.villanueva@txdps.state.tx.us	512-424-7167
TDEx Assistance Line			512-424-2629