FINGERPRINT APPLICANT SERVICES OF TEXAS (FAST) & THE FINGERPRINT CLEARINGHOUSE OF TEXAS (FACT)

Beginning in 2014, the Federal Bureau of Investigation (FBI) will begin providing updated criminal history information “Rap Back” on the national level. The only way an agency will be able to receive the FBI “Rap Back” is to utilize the Fingerprint-Based Applicant Clearinghouse of Texas or FACT Clearinghouse. With this new service being provided by the FBI and only accessible through the FACT Clearinghouse; the FACT Clearinghouse is a repository of the DPS and the FBI fingerprint-based criminal history results. The FACT Clearinghouse allows an authorized entity access to a response of the DPS and FBI criminal history fingerprint results within approximately 72 hours from the time the applicant is fingerprinted. You will also be allowed to subscribe to and view criminal history record information for applicants that have been previously fingerprinted for the CJIS Security Addendum, TCLEOSE (TCOLE) or a Texas criminal justice agency.

The Department of Public Safety has entered into an exclusive contract with MorphoTrust (formerly known as L-1 Enrollment Services) to provide statewide electronic fingerprinting. The goal of the Fingerprint Applicant Services of Texas, FAST program is to provide convenient applicant fingerprinting services throughout the state of Texas. Only persons processed through the electronic applicant fingerprint submission method are eligible to have their criminal history record information placed in the FACT Clearinghouse.

Here is how to get started:

1. You must contact the DPS Fingerprint Services Unit at (512) 424 – 2365, Option 6 or by email at fingerprint.service@dps.texas.gov to request to have your agency ORI number programmed into the FAST scheduling system.
   ✫ Do not contact MorphoTrust if you have never contacted DPS to configure the ORI in the FAST system.

2. DPS will assist you with opening a new, or reconfiguring an established, Secure Website account to receive your fingerprinting results via the Fingerprint Applicant Clearinghouse of Texas or FACT Clearinghouse.

3. Once the DPS receives confirmation the ORI has been programmed for electronic fingerprint submissions and your FACT Clearinghouse account has been established, we will provide your agency with a FAST Pass. This pass will contain all necessary instructions and information to assist your applicants with scheduling their fingerprinting appointments. We will also provide you and any users on your account with training on the new process and how to access your results.

If you have any questions regarding the FAST processes, please feel free to contact the DPS Fingerprint Services Unit at fingerprint.service@dps.texas.gov or (512) 424 – 2365, Option 6.