

To receive updates to the VIC units, Inspection stations will need to meet and verify one of the following connection requirements in order to ensure they receive vital software updates that can impact unit functionality and potentially business operations. **IMPORTANT:** If stations do not meet either option A, B, or C as outlined below, their VIC unit may become non-operational after software updates are distributed. Note that the Media Access Control (MAC) address of the computer can be found on a pull-out tab that is on the back of the computer. This tab has stickers on both sides, one of them will contain the MAC address, which will be important to configure internet access.

A: Recommended option: Provide uninhibited internet access from the VIC computer to the internet. This would require that any firewall restrictions for inbound and outbound access be removed.

B: Alternative option: If firewall restrictions are required, the following needs to be allowed for outbound access. **NOTE:** IP addresses must be assigned by DHCP (Dynamic Host Configuration Protocol). If this is handled by your IT department, please have them contact the VIC Help Desk at 855-845-0842.

Source	Destination	Protocol	Port	
VIC Unit	HPDM.TexasNIC.com	TCP	20, 21	FTP
VIC Unit	HPDM.TexasNIC.com	TCP	5500 - 5510	VNC
VIC Unit	HPDM.TexasNIC.com	TCP	989, 990	FTPS
VIC Unit	HPDM.TexasNIC.com	TCP	40003	HPDM Agent
VIC Unit	HPDM.TexasNIC.com	TCP	80	www
VIC Unit	HPDM.TexasNIC.com	TCP	40100 - 46601	Ephemeral
VIC Unit	DPSDirect.Portal.Texas.Gov	TCP	80	www
VIC Unit	DPSDirect.Portal.Texas.Gov	TCP	443	https

C: Alternative Dial-up Phone Line option: Choose to bypass the broadband connection options, VIC units can also be configured to connect using your phone line. To ensure the best connectivity, we recommend the VIC unit have a dedicated phone line, instead of sharing the line with other devices like phones, fax machines, credit card readers, etc.

If you have any questions, please call the VIC Help Desk at 855-845-0842 or your DPS Auditor for assistance.