

iOS PTS Dialer – Getting Started

For Version 1.0.2

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Overview

The PTS Dialer makes using GETS and WPS easier by reducing the number of digits you need to dial.

You can make GETS, WPS, and GETS+WPS calls from the Dialer. If a few GETS calls fail in a row, try making a WPS call instead. If the WPS calls fail after several attempts, try WPS+GETS. If all of the call options fail, call User Assistance.

Making a WPS Call

If you are familiar with WPS, you will notice that the PTS Dialer enters the *272 prefix for all of your WPS calls.

From the main screen (Figure 1), select either the Keypad, Contacts, or Call Log options. Each of these options provides a different way to enter the destination phone number.



Figure 1 - Main Screen

Keypad lets you dial any phone number; Contacts pulls up your phone's contact list; Call Log display a list of your most recent calls made using this application. This Getting Started guide uses the Keypad dialing

for the examples, but you can consult the Selecting a Destination Number section below for more details on each option.

Press Keypad (Figure 2) to display a phone keypad and enter your 10 digit destination number (do not include the “1” country code).

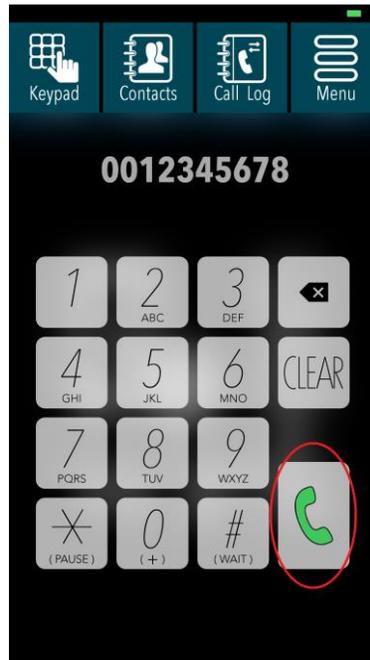


Figure 2 - Keypad

After you press the green call icon, you’ll need to select the type of priority call you would like to make (Figure 3). To make a WPS call, press the “WPS” or the “WPS+GETS” button. The “WPS” button lets you make a WPS-only call while the “WPS+GETS” button lets you make a calling using both WPS and GETS (you’ll need to be subscribed to both WPS and GETS for this to work).

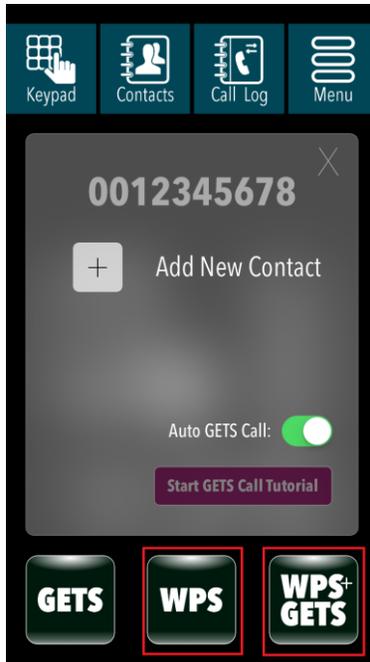


Figure 3 - Call Type Selection

After pressing “WPS” or “WPS+GETS”, you’ll see a call confirmation screen (Figure 4). Press call to make your phone call.

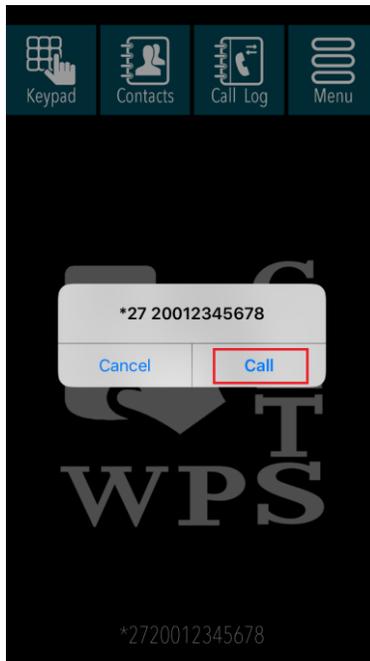


Figure 4 - Call Confirmation Screen

Making a GETS Call

If you are familiar with the GETS calling card, you will notice that the calling procedure for the PTS Dialer is in reverse – you will select your destination number first. The PTS Dialer will enter the GETS access number and your GETS PIN for you.

From the main screen (Figure 5), select either the Keypad, Contacts, or Call Log options. Each of these options provides a different way to enter the destination phone number.



Figure 5 - Main Screen

Keypad lets you dial any phone number; Contacts pulls up your phone's contact list; Call Log display a list of your most recent calls using this application. This Getting Started guide uses the Keypad dialing for the examples, but you can consult the Selecting a Destination Number section below for more details on each option.

Press Keypad (Figure 6) to display a phone keypad and enter your 10 digit destination number (do not include the "1" country code).

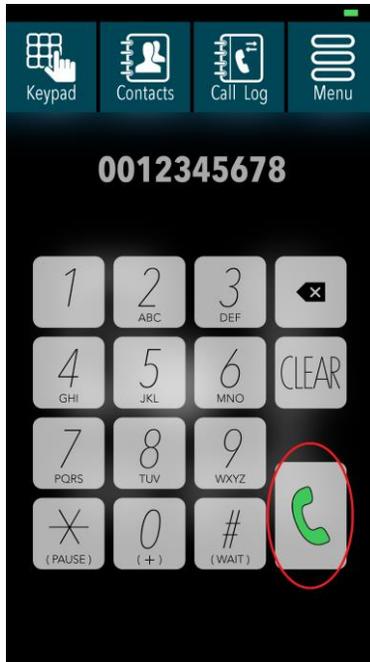


Figure 6 - Keypad

After you press the green call icon, you'll need to select the type of priority call you would like to make (Figure 7). To make a GETS call, press the "GETS" or the "WPS+GETS" button. The "GETS" button lets you make a GETS-only call while the "WPS+GETS" button lets you make a calling using both WPS and GETS (you'll need to be subscribed to both WPS and GETS for this to work). If you have never entered your GETS PIN, you will be prompted to enter it now.

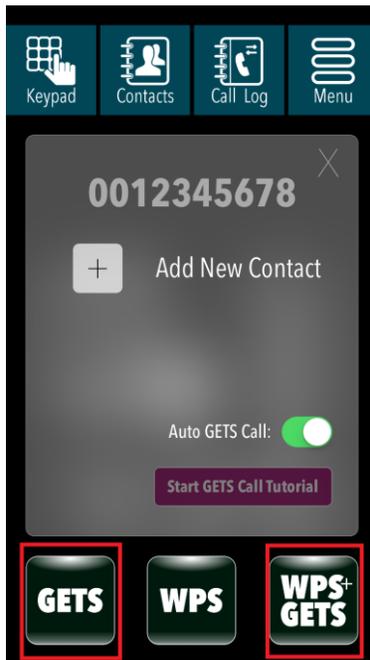


Figure 7 - Call Type Selection

In either case, you can choose to have the GETS PIN and destination number entered either automatically (after a 4 second delay) or after you press an additional button. You can toggle between the two modes by pressing the “Auto GETS Call” switch (Figure 8). In auto-dial mode (enabled by default), your GETS PIN and destination number will automatically be entered 4 seconds after the GETS access number is dialed. We recommend that you use this mode in most circumstances.

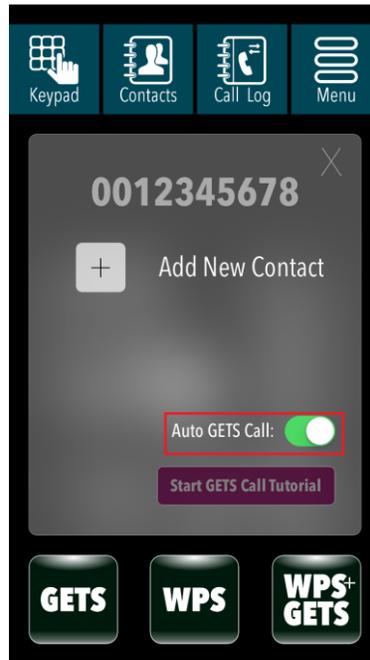


Figure 8 - Auto vs. Manual GETS Calls

After pressing “GETS” or “WPS+GETS”, you’ll see a call confirmation screen (Figure 9). Press call to make your phone call.

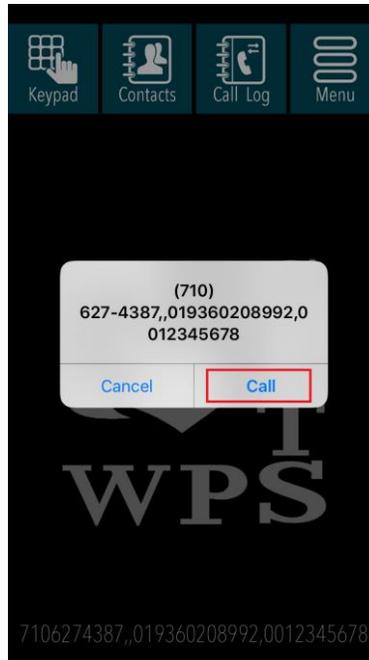


Figure 9 - Call Confirmation Screen

Due to network congestion, poor wireless signal strength, and other circumstances, however, the auto-dial mode may fail. If it fails, you will typically hear an automated message that asks you to re-enter your GETS PIN or an operator will pick up. If this happens, take the following steps:

1. Hang up and try the GETS or WPS+GETS call again
2. Hang up, disable the auto-dial mode, and try the GETS or WPS+GETS call again
 - a. Manual mode instructions below
3. If you continue to reach the operator or are asked to re-enter your PIN, you may manually say or type your GETS PIN and destination number using your GETS card or the GETS PIN and destination number that scroll at the top of the call screen

To make a GETS or WPS+GETS call in the manual dialing mode, press the “Auto GETS Call” switch (Figure 8). The toggle will turn gray, the manual calling tutorial will be available, and manual calling will be enabled (Figure 10).

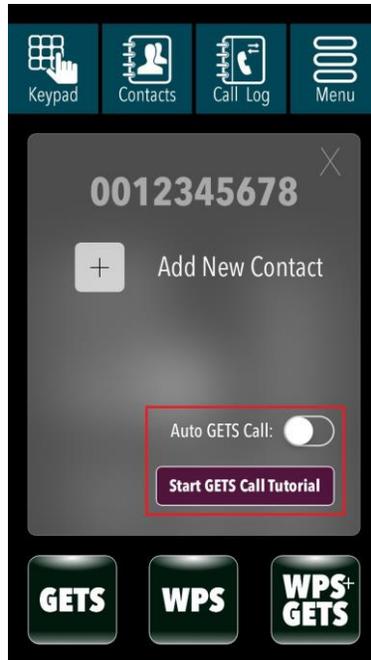


Figure 10 - Manual GETS Calling Mode

In this mode, you will need to press the “Dial” button on the calling screen (Figure 11) after you hear the audio prompt. We recommend that you activate the speakerphone function immediate upon reaching the calling screen so that you can hear the prompt.

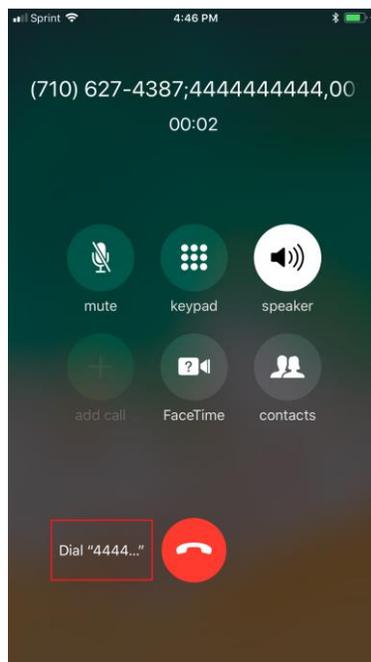


Figure 11 - Calling Screen, Manual Mode

Settings

You can change the settings for your GETS and WPS+GETS calls by accessing the Settings from the top-bar menu (Figure 12).



Figure 12 - Settings Location

You can change three settings (Figure 13):

1. You can change your GETS PIN
2. You can enable “International Use” mode
 - a. This add the U.S. country code (“+1”) to all GETS access numbers, allowing you to make GETS calls while overseas
 - b. International Use mode may not work correct with some carrier if used while in the U.S.; we recommend that you enable it only when overseas
 - c. WPS calls cannot be made while overseas, except from certain areas within Canada
3. You can choose the GETS Access Number
 - a. Your list will differ from the example below, depending on your carrier

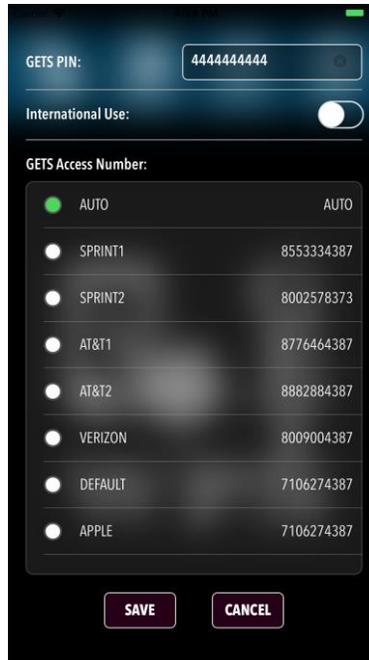


Figure 13 - Settings Menu

Please consult the in-app Help menu for additional details.

Selecting a Destination Number

There are three options for selecting the destination number:

1. Keypad
2. Contacts
3. Call Log

The Keypad lets you dial any phone number (Figure 14). Enter the 10-digit destination number (never include the “1” country code) and press the green call icon. When the Call Type Selection screen appears, you can create a new contact using the number you just entered by pressing “Add New Contract” or you can initiate a GETS, WPS, or WPS+GETS call.

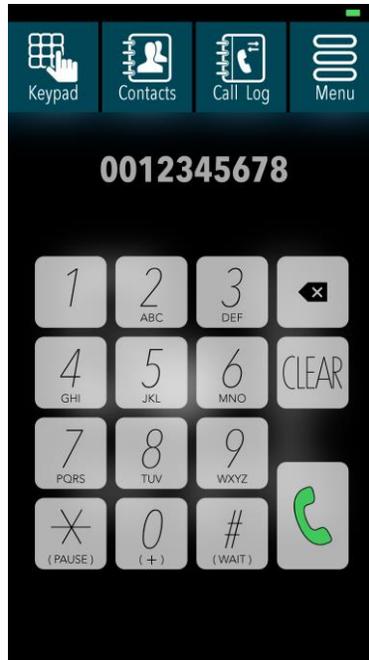


Figure 14 - Keypad

The Contacts option pulls up your phone's contact list. You will see the default iPhone Contacts screen when you push the "Contacts" button (Figure 15). Select a single contact (Figure 16) and then select the desired destination number. When the Call Type Selection screen appears, you can initiate a GETS, WPS, or WPS+GETS call.

If your iPhone is using a Mobile Device Management (MDM) solution such as Airwatch or MobileIron, you will not be able to see or access your business contacts from within the PTS Dialer by default. Please ask your PTS Point of Contact to contact the PTS Service Center for instructions on enabling the PTS Dialer through your organization's MDM.

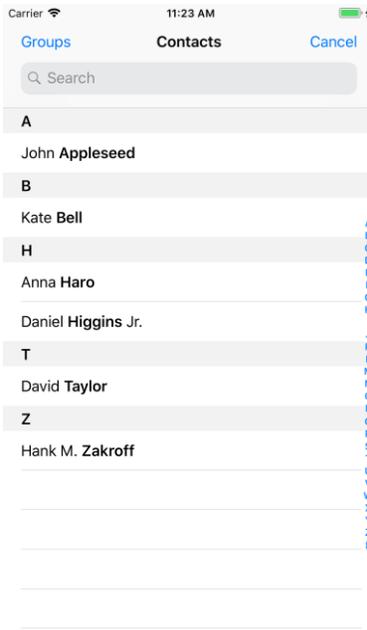


Figure 15 - Contact List



Figure 16 - Individual Contact

The Call Log displays a list of your most recent calls made using this application. Select the desired phone number from the list (Figure 17). When the Call Type Selection screen appears, you can initiate a GETS, WPS, or WPS+GETS call. Note that the phone number is displayed at the top of each entry,

followed by the time and then the dialing sequence that was transmitted. The type of calls (GETS, WPS, or WPS+GETS) is also displayed on the right side of each entry.

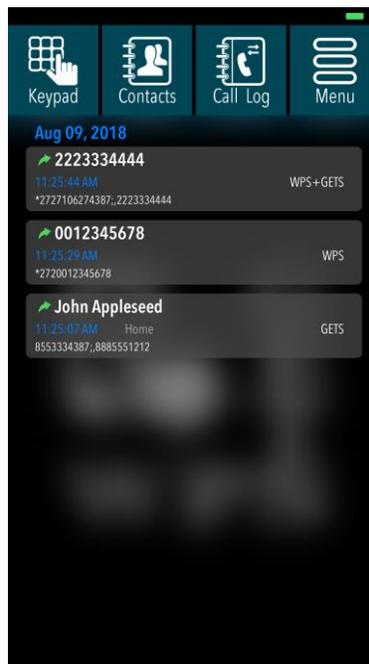


Figure 17 - Call Logs