

Electronic and Information Resource Accessibility Exception Request

FOR ACCESSIBILITY COORDINATOR'S USE
Date received

PART 1: REQUESTOR INFORMATION

| | | |
|--|--|---|
| Requestor name Darryl J. Lindgens | Job title PeopleSoft Architect-ERP | Date 02/11/2016 |
| Requestor e-mail address darryl.lindgens@cpa.texas.gov | Phone (512) 463-1129 | Division Information Technology |
| Requestor manager name Jeff Amato | Requestor manager signature sign here  | |

PART 2: DESCRIPTION OF INACCESSIBLE ELECTRONIC AND INFORMATION RESOURCE (EIR)

EIR type

| | |
|--|---|
| <input checked="" type="checkbox"/> Web site - TAC Rule §206.50 | <input type="checkbox"/> Multimedia, audio or video content - TAC Rule §213.1(6) |
| <input type="checkbox"/> Electronic document (PDF, MS Word, PPT, etc.) - TAC Rule §206.1(38) | <input type="checkbox"/> Information technology hardware or office equipment - TAC Rule §213.14, TAC Rule §213.1(6) |
| <input type="checkbox"/> Electronic form - TAC Rule §213.10(12) | <input type="checkbox"/> Telecommunication product or system - TAC Rule §213.11 |
| <input type="checkbox"/> Software application - TAC Rule §213.10 | <input type="checkbox"/> Other (specify): _____ |

EIR item name
Centralized Human Resource Payroll/Personnel Systems (CAPPS) and Financials application & Portal

EIR description (if applicable, include Web address, or hardware or office equipment location)
CAPPS System is a specialized Human Resource software system for use by the payroll staff, other human resources related and Financial staff.

The EIR is... (check all that apply)

| | |
|--|---|
| <input checked="" type="checkbox"/> mission critical for service delivery (i.e., BI, File and Pay) | <input type="checkbox"/> used in staff development or training (i.e., multimedia) |
| <input type="checkbox"/> required to perform an essential job function (i.e., imaging) | <input type="checkbox"/> other (describe): _____ |

Is the EIR...

under development? under revision? proposed purchase? completed or acquired? (completion/acquisition date) _____

PART 3: JUSTIFICATION FOR EXCEPTION

Define the accessibility issue
See Attachment

Impact on users:
See Attachment

Type of users (check all that apply)

Public Other state agencies CPA

Describe the significant difficulty or expense in making the requested EIR compliant:
A dependency exists on Oracle to provide fixes to the identified issue.

| | | |
|--|-----------------------------------|--|
| Number of hours necessary to make compliant greater than 200 | Resource type: contract | Other procurement costs (attach explanation) |
|--|-----------------------------------|--|

Specify the requested duration of the exception and duration rationale
2 Year - 03/01/2018 driven by amount of effort, existing work schedules and dependency on Oracle.

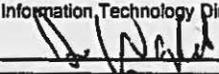
PART 4: ALTERNATIVE COMPLIANCE METHODS

Describe how alternative access is to be provided while the EIR item is inaccessible, including time and expense required to implement.
No alternative access is provided during this period unless CPA is contacted for help. Expectation is that the CPA vendor and Oracle will work the issues identified during agency testing until they are resolved.

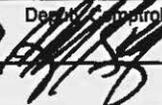
PART 5: EIR ACCESSIBILITY COORDINATOR REVIEW

| | | |
|--|--|---------------------------|
| Approval of this exception request is... <input checked="" type="checkbox"/> RECOMMENDED <input type="checkbox"/> NOT RECOMMENDED | EIR Accessibility Coordinator name Edward Latouf  | Date 02/11/2016 |
| Comments: Reference Number: EX-71-- See attachment for Agencies the Master Exception covers Ticket from the ASP Solution Center ticket number is SR-4336 | | |

PART 6: INFORMATION TECHNOLOGY DIRECTOR REVIEW

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|--|--|------------------------|
| This exception request is... <input checked="" type="checkbox"/> APPROVED <input type="checkbox"/> DENIED <input type="checkbox"/> REQUIRE MORE INFORMATION | Information Technology Director signature sign here  | Date 3/24/16 |
|--|--|------------------------|

PART 7: DEPUTY COMPTROLLER REVIEW

| | | |
|--|---|------------------------|
| This exception request is... <input checked="" type="checkbox"/> APPROVED <input type="checkbox"/> DENIED <input type="checkbox"/> REQUIRE MORE INFORMATION | Deputy Comptroller signature sign here  | Date 3/24/16 |
|--|---|------------------------|

EIR Accessibility Exception Request Attachment

Reference Number: EX-71

Part 3: Justification for Exception

Define the accessibility issue:

The exception is limited to data tables that use the attributes, column and/or row span which makes the table not read correctly and there for makes the table inaccessible for assistive technology. Navigation to the issue: Main Menu>Customer Contracts>Create and Amend>Fixed Fee Acctg Distribution

Impact on users:

Some users may experience difficulty in using the website.

Describe the significant difficulty or expense in making the requested EIR compliant:

A dependency exists on Oracle to provide fixes to the identified issue.

Specify the requested duration of the exception and duration rationale:

2 Year – Looked up the Oracle SR to get the latest status of the ticket for us. Oracle says the Accessibility fix will be included in the 8.55 version of People Tools. As you know, we are currently on 8.53 People Tools. The issues are controlled by Oracle releasing 8.55 with accessibility issue resolved and Comptroller of Public Accounts upgrading to 8.55.

Specify the Application Service Provider Client Agencies this MASTER Exception will cover:

- Comptroller of Public Accounts (CPA),
- Public Utility Council of Texas (PUC),
- Railroad Commission of Texas (RRC),
- Texas Department of Information Resources (DIR),
- Texas Department of Insurance (TDI),
- Texas Department of Public Safety (TXDPS),
- Texas Department of Transportation (TXDOT),
- Texas Juvenile Justice Department (TJJD)

Oracle ticket number SR 3-9069717941 - Column Spanning Accessibility Issue

Part 4: Alternative Compliance Methods

EIR Accessibility Exception Request Attachment

Describe how alternative access is to be provided while the EIR item is inaccessible, including time and expense required to implement. Upon request Texas Comptroller of Public accounts will provide assistance in accessing the content.