



T L E T S NEWSLETTER

Texas Law Enforcement Telecommunications System
Information Management Service
Telecommunications Section

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1st Quarter 2010

STARS CONFERENCE

S.T.A.R.S. will be hosting the annual State Trainers Audit Resource Seminars (S.T.A.R.S.) conference Sunday, May 23, 2010, through Thursday, May 27, 2010, in San Antonio.

The state training and audit resource seminar workshop is an annual event for personnel involved in the many aspects of the criminal justice information systems (CJIS). Sponsored in part by the FBI, NLETS, and a multitude of state, federal, and other organizations, this event brings together criminal justice practitioners from local, state, and federal agencies, from Canada, the U.S., and Mexico.

This event delivers diversified presentations and information from industry experts; of these, NLETS and the FBI training, audit, technical audit, and NDEX staff play integral roles. Information, policies, and procedures are ever-changing; failure to stay abreast of these federally-mandated changes can have drastic consequences for not only a given law enforcement agency, but for each of the citizens served by the agency.

In addition, but equally important, to the formal presentations, attendees have the opportunity to network with one-another and share knowledge and resources, while also gaining broad personal and professional growth. Combined, these components are among the many building blocks necessary for staff to deliver the services the agency demands and in which citizens have come to trust.

A DPS/crime records service update will be presented on May 27, 2010, to include: TCIC, TLETS, TCIC Audit, TXGANG and more. For further information and registration go to:

<HTTP://GUEST.CVENT.COM/I.ASPX?5S%2CM3%2C71848BF9-B7C5-4F71-A3EC-A42542B58D53>

Network Operations Center Changes

The TLETS Network Operations Center (NOC) will be changing its name as part of its mission of providing quality and dedicated customer service. The new name will be the Operations Intelligence Center (OIC). The new number for reporting TLETS communication problems is 888 DPS-OIC0, and this number is always active. The local 512.424.2139 number is still available. The 800 63-TLETS number will be disconnected June 1, 2010. Please document the new number for future use.

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Automated Interpol Inquiries Available through TLETS

The International Criminal Police Organization (INTERPOL) is an international organization whose mission is to facilitate the exchange of police information and promote cooperation and assistance between law enforcement authorities of its member countries, including the United States. Each member country establishes a domestic entity called the "National Central Bureau" (NCB) whereby authorized law enforcement authorities are given access to the databases and resources of INTERPOL.

In 2009, the Texas Department of Public Safety (TXDPS) signed an agreement with the United States National Central Bureau (USNCB). This agreement allows TXDPS to provide TLETS membership access to the databases of INTERPOL through the Nlets Network. Effective March 23, 2010, authorized users of the TLETS system will be able to execute specific inquiries for obtaining automated information from INTERPOL.

Because INTERPOL transactions require specific actions from the operator, DPS has determined that in order to run INTERPOL transactions, TLETS operators must successfully complete an on-line test to be granted the authority to use the INTERPOL transactions. The test, as well as an on-line course for TLETS operators, is provided on the TLETS Omnixx Training and Certification system. (<http://tlets.txdps.state.tx.us/omnixx/desktop>). A publication is available on the TLETS Website that contains pertinent information.

INTERPOL provides information from its databases regarding:

- Persons
 - Wanted persons
 - Suspected persons
 - Missing persons
 - Some name-based Criminal History information
- Vehicles
- Travel documents, including passports that have been reported lost or stolen.

When inquiring into INTERPOL, the operator will submit an "initial" query based on the category of information being sought. After the results from the initial query are obtained, the operator will analyze the results. If it is believed that the results are a match with the original query information, the operator will submit a full record inquiry. When a full record inquiry is made into the database, INTERPOL must be contacted for further instructions.

U.S. law does not always allow persons or property to be detained in every case; it is dependent on the owner of the entry into INTERPOL as well as the circumstances that initiated the original inquiry. In many cases, INTERPOL will ask the local agency to act on its behalf to obtain information regarding the subject.

Since providing automated information through NLETS, INTERPOL has reported numerous success stories that have led to the capture of international fugitives. Please contact TLETS for further information (tlets@txdps.state.tx.us).

Revised State Amber Alert Request Form

Due to legislation affecting State Amber Alert criteria, the Texas Department of Public Safety has made available the revised State Amber Alert request form. Law enforcement agencies can download the request form through the Amber, Blue and Silver Alert programs link at <http://www.txdps.state.tx.us/dem/pages/amberalertprogram.htm>

Inquiries regarding the Amber Alert request form should be directed to the State Operations Center, Texas Division of Emergency Management at (512) 424-2208.

TXDOT UPDATES

UNIFIED CARRIER REGISTRATION (UCR) - 2010

- Moratorium on enforcement of 2010 UCR until further notice
- Fees not approved for 2010
- Roadside enforcement for registration year 2009 only
- More detail in CVSA bulletin of 12/23/09

Contact Angel Oliver, Motor Carrier Division, Texas Department of Motor Vehicles at (512) 465-3571 or aoliver@dmv.state.tx.us for more information.

EMERGENCY TAGS

"Emergency Tags" are a type of e-Tag issued by licensed motor vehicle dealers. The purpose of "Emergency Tags" was for dealers to issue these tags to vehicle buyers when a dealer's access to the e-Tag database is prevented due to a natural disaster such as a hurricane, flood, tornado, etc.

However, effective February 11, 2010, a new administrative rule went into effect REMOVING "Emergency Tags" as a type of buyer's tag issued by licensees. As of that date, "Emergency Tags" are no longer allowed to be issued by dealers and are no longer allowed to be displayed on vehicles. Currently, steps are being taken to prevent dealers from creating these tags through the database. Dealers do have on hand a limited number of pre-preprinted "Emergency Tags," but they are not allowed to use them.

You will continue to see these other types of e-Tags: dealer's vehicle specific tags, dealer's authorized agent tags, buyer's tags, and buyer's internet down tags. Sample pictures are available upon request. Motor Vehicle Division - Enforcement Section Texas Department of Motor Vehicles

BUYER TAG CHANGE

Just as a reminder to law enforcement, as of 09-01-2010, a buyer tag is now good for 60 days from date of sale of the vehicle. There is no longer a supplemental tag. It went away when the buyer tag was increased to 60 days. Jack Chrane, JCHRANE@dmv.state.tx.us

DEALER E-TAG PROBLEMS

The Dealer e-Tag System is experiencing performance problems that prevent the dealer from logging into the system to print buyer tags. Dealers are allowed to use preprinted "Internet Down" and "Emergency" Buyer Tags in these situations; however, supplies of these tags are quickly being depleted and they have no way to replenish them.

Consequently, MVD and VTR have developed a special tag that can be substituted, if all of the dealer's preprinted tags have been used. As we anticipate restoring system access very soon, this tag only provides for use during a limited 60-day time frame (all expire on April 24, 2010).

We have authorized the dealers to make copies of the approved buyer tag template for use only upon depletion of all existing preprinted tags. After system access is restored, they should discontinue using this template entirely. This

"special" temporary buyer tag includes the following note to law enforcement and reflects an expiration date of April 24, 2010, in bold type.

"This tag was issued by a Texas dealer with permission of TxDMV while Internet problems developed and the dealer was unable to access the Vision 21 Dealer e-Tag System. For more information, call 512.302.2020."

TRAINING CALENDAR **2010 SCHEDULE**

LUBBOCK

April 26-30, 2010 – Region 5

WACO

May 10-14, 2010 – Region 6

TYLER

June 14-18, 2010 – Region 1

TOMBALL

July 19-23, 2010 Region 2

PORTLAND

August 9-13, 2010 – Region 3

EL PASO

September 20-24, 2010 – Region 4

SEGUIN

November 8-12, 2010 – Region 6

FORT WORTH

December 6-10, 2010 – Region 1

TLETS/NLETS Basic Procedures Course #3809 –
Contact DPS Austin 512.424.2419. E-mail:
joanne.jenkins@txdps.state.tx.us or
john.hale@txdps.state.tx.us

For agencies with OMNIXX, to get to the OMNIXX Trainer go to the DPS public internet:
<https://tlets.txdps.state.tx.us/omnixx/desktop/>
Enter your user name and password. After your login has been accepted, select Classes>All Classes> at the right hand bottom of the screen; select SEARCH. You can view all classes available. Double click on the blue hyperlink to view class details, such as dates, location, and address. If you want to enroll, click the "enroll" button on the lower right hand bottom of the screen.

Bulletin Board

The Webster Police Department will host a 40 hour Basic Telecommunicators class on April 26-April 30, 2010, from 8am to 5pm at 217 Pennsylvania, Webster, TX 77598. The cost of the class is \$100.00. The 40 hour Basic Telecommunications Certification Course is designed to provide the beginning telecommunicator with an understanding of situations encountered in an emergency communications environment. This course is required by the Commission for certification as a basic emergency telecommunicator. This class covers telecommunicator's role and responsibilities in public safety, communication resources and confidentiality, telecommunication systems and technology, basic communication skills, call classification and procedures (police, fire/rescue, and EMS), radio communication techniques, liability and legal issues and stress management. To register, contact Lt. R. Graham at rgraham@websterpd.com or call 281.316.4168 and provide the Telecommunicators name and PID. For further information: www.websterpd.com.

NEW AGENCIES

Galveston, Port of PD	PGPZ
Rio Grande City ISD PD	RGDZ

MNEMONIC CHANGES

	<u>Old</u>	<u>New</u>
Round Rock PD	RRKZ	RRX1

DELETED AGENCIES

Brownwood Tx Youth Commission	BYCZ
Waco DEA TF #80	NBC4

TXDOT UPDATE

The Texas Department of Transportation Vehicle Titles and Registration Division has a web site available for vehicle information for non-law enforcement use. The types of businesses that may be interested are auto dealers, auto auction, wrecker services, salvage yards, insurance companies, banks, credit unions, title services, collection agencies, city/county municipalities that have code enforcement, university, colleges, and private investigators. This information is available 24-hours a day.

For further information, go to: <https://prod1.dot.state.tx.us/cencompop.html>

4th Quarter 2009 TLETS Puzzler Answers

Across

1. Virtual "Chapter 12 TLETS Operating Manual
4. USGOVERNMENT "2nd Quarter TLETS News 2009"
7. RNQ "Forms list" Vehicle Registration
8. D "Sorry for the confusion operator malfunction" or DLIR
10. BQ "2nd Quarter TLETS News 2009"
12. LESC "Chapter 12 TLETS Operating Manual"
13. CWQ "Forms list" NLETS

Down

2. AIRPORTCODES "1st Quarter TLETS News 2009"
3. PMTN "Forms list" Vehicle Registration
5. SOQ "Forms list" NLETS
6. ELIGIBLE "2nd Quarter TLETS News 2009"
9. DNQ "Forms list" Driver License
11. WLQ "Forms list" NLETS

Need a new copy of the TLETS Mnemonic listing?

Go to the TLETS webpage at

http://www.txdps.state.tx.us/director_staff/information_management/tlets/tletsindex.htm

The login is: **tlets**

The password is: **DPSTCIC7#**

*APCO State Conference
& Exhibition*

April 26-28, 2010

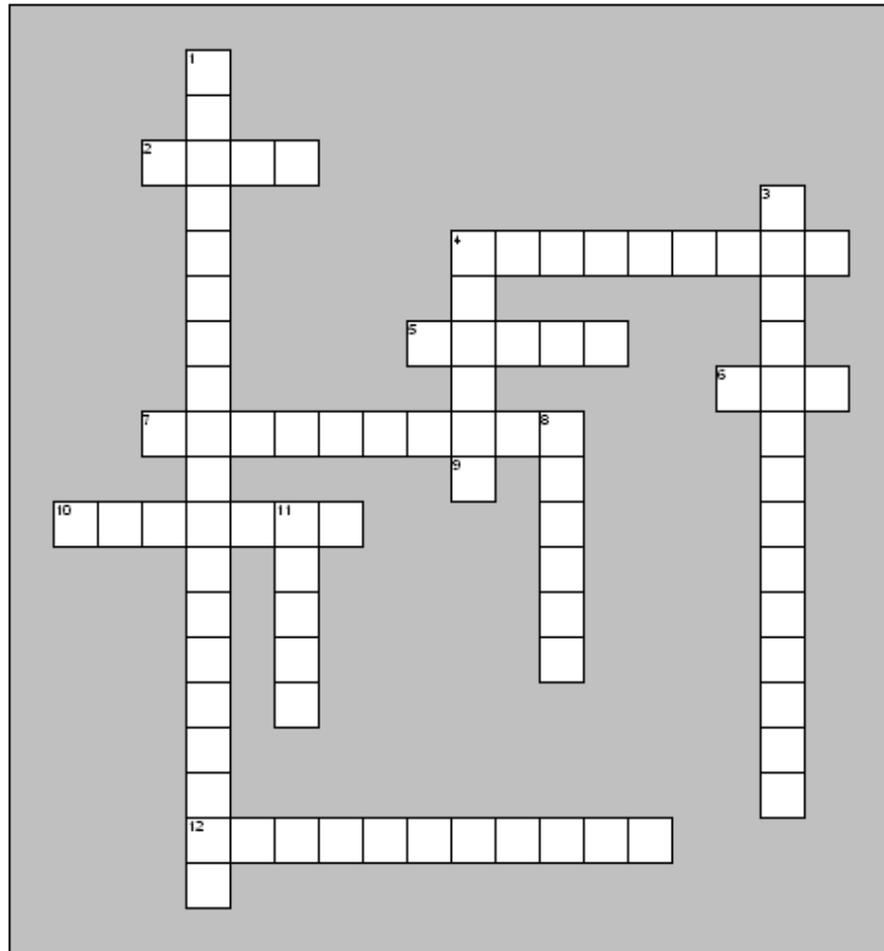
Fort Worth, TX



Register online for the 2010 APCO State Conference at www.txapco.org. Sessions include technical training, telecommunications operator training, supervisory-trainer training, and much more. This year's Texas APCO State Conference and Exhibition will be held in Fort Worth April 26 – 28.

The TCJIUG 2010 Annual Conference is coming up April 19 – 23, 2010, at the Corpus Christi Holiday Inn – Emerald Beach. Registration is online at www.tcjiug.com. Presentations and training will include TCIC and TLETS, TCIC Audit, Sex Offender registration, the Integrated Justice Information System, TXGANG, and more.

Crossword



Across

2. This database is used to check financial responsibility using forms REG, RSDW, RSDWW and Master Query.
4. This number is the only way in inquire into the HAZMAT database.
5. This acronym is for law enforcement officers that need to fly armed.
6. This optional field should be filled in when inquiries are used on the QH, IQ and FQ, AQ, QR and RAP forms.
7. The Nlets ORION _____, biennial process to update law enforcement records in the Nlets database.
9. This purpose code must be used for domestic violence inquiries
10. The OMNIXX _____ allows users to retest on-line.
12. This response indicates the vehicle and or person was located in the FRVP database, however, insurance coverage could not be confirmed.

Down

1. This is the first page you will see once you login to the OMNIXX Trainer.
3. This response does not indicate that the individual is uninsured.
4. Unique login for each TLETS operators.
8. You are required to change your password every _____ days in the OMNIXX login procedures.
11. Your password must be at least _____ characters in length.