



# TLETS NEWSLETTER

Texas Law Enforcement  
Telecommunications System  
Information Management Service  
Telecommunications Section

Volume 29 NO. 1

Published by the Texas Department of Public Safety: Col. Thomas A. Davis Jr. Director

1st Quarter 2006

## DPS TCP/IP CONVERSION

Dear Law Enforcement Partners:

TLETS is the statewide law enforcement telecommunications network that we all utilize in the performance of our critical public safety duties. It provides network services to the state's numerous city, county, state, and federal law enforcement and criminal justice agencies. In order to build a telecommunications infrastructure capable of responding to the future needs of Texas law enforcement agencies and to conform to the requirements placed on the Texas Department of Public Safety (DPS) as the control terminal authority for national criminal justice information systems, DPS is re-engineering and upgrading TLETS. The Department's goal is to make TLETS a telecommunications system for the future by building a TCP/IP network, changing all terminal agencies to a web browser-based environment and fully implementing the functionality available through NCIC 2000, converting to Internet Protocol (IP) and a web-based system allows DPS to comply with the FBI's Criminal Justice Information Services (CJIS) Security Policy which mandates user authentication and encryption. Many new enhancements will be available, including support for NCIC imaging, online training and certification, and improved network security.

DPS plans to place the new TLETS System into a production environment on or before April 9, 2006. Current subscribers will remain on the legacy TLETS system and migrate to the new environment gradually over the next two years. Historically, DPS has allowed our customers to make choices regarding their own needs. Consequently, our customers have adopted the use of a wide variety of system configurations. Guidance on equipment needs and migration strategy will be handled on a case-by-case basis. To facilitate your conversion to the new TLETS system, DPS will conduct a telephone survey with your agency prior to your scheduled conversion. DPS will work with individual agencies to find a migration timeframe that is agreeable to all parties. DPS support for the current system configuration will diminish as we move into the new environment. Consequently, any agency who wishes to make changes to their legacy TLETS connection during the two-year migration period will be required to move to the new TLETS system instead.

DPS plans to discontinue changes to device configurations on legacy TLETS system beginning March 15, 2006. This moratorium is necessary to conserve resources at both the member agency and DPS. However, emergency modifications to configurations in the old system will be considered on an individual case by case basis. It is our desire not to add new agencies to the old legacy system once the new TLETS system becomes available and to limit all changes during the migration. DPS will retain responsibility for the upkeep of the satellite dish, the Personal Earth Station (PES), and any other installed for the TLETS Network. *Continued on page 2*

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Project progress is being communicated through all avenues available including:

Presentations at the Texas Association of Public Safety Communications Officials (APCO) and the Texas Criminal Justice Information User's Group (TCJUIG)

The TCIC2000 LISTSERV which can be joined on the TCIC 2000 Website:

<http://www.txdps.state.tx.us/tcic2000project>

The User ID is "tcic2000"

The case sensitive password is "mel18can2" (MEL18CAN2 in lower case)

TLETS web site which can be accessed at DPS web:

[http://www.txdps.state.tx.us/director\\_staffinformation\\_management/tlets/tletsindex.htm](http://www.txdps.state.tx.us/director_staffinformation_management/tlets/tletsindex.htm)

The User ID is "tlets"

The case sensitive password is "#5Et3a"

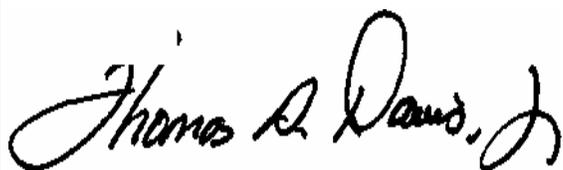
DPS training classes, vendor conferences and TLETS newsletters

DPS encourages members to check these resources periodically to obtain the most recent information on the status of the project. Questions, comments, and concerns may be relayed to us by email at [TLETS\\_order\\_center@txdps.state.tx.us](mailto:TLETS_order_center@txdps.state.tx.us). Questions that arise during or after the migration should be directed to 1-800-638-5387 or 512-424-2256 or the TLETS email box.

In preparation for the transition to the new TLETS system, all agencies must complete and receive approval of a CJIS/DPS Security Review packet prior to migration. It is estimated that a minimum of 60 days will be required to complete the DPS Security Review process. For valuable information on how to complete security review packets, please refer to the Security Review website at <http://www.txdps.state.tx.us/securityreview>. The User ID is "tcic2000" and the case sensitive password is "mel18can2" (MEL18CAN2 in lower case). Questions regarding the Security Review process or the packet should be directed to Pam Pierce at (512) 424-2898 or [pam.pierce@txdps.state.tx.us](mailto:pam.pierce@txdps.state.tx.us).

The entire project is an enormous task that will take significant effort. DPS recognizes the impact that it will have on our customers and is steadfast in its commitment to do anything possible to minimize the impact on your organization. We appreciate your support and understanding as we make this important transition in technology that will significantly increase services to all of us involved in public safety.

Sincerely,



Thomas A. Davis, Jr.  
Director

## AMBER ALERT 101



The Texas AMBER Alert Community is comprised of a state program, known as the Texas AMBER Alert Network, along with several regional programs managed and operated at the local level. There is no sole issuing AMBER Alert authority in Texas. It is crucial that every local law enforcement agency understand the process for activating the state and local/regional program (if available) in your area. State and regional programs work together as a team to alert the public of the most serious child abductions using appropriate federal, state and local resources. The success of local/regional AMBER Alert programs in Texas relies on the knowledge and experience communities possess regarding the most efficient way to alert its citizens. Several existing regional networks provide notification to gas stations, electronic business signs, hotels/motels, shopping centers, and public transportation drivers. For information on how to develop a local/regional AMBER Alert program in your area, please contact the Governor's Division of Emergency Management at (512) 424-2208.

The Texas AMBER Alert Network is a cooperative effort involving the National Weather Service, Texas Association of Broadcasters, Texas Department of Transportation, Office of the Governor, Texas Lottery Commission, U.S. Federal Bureau of Investigation, U.S. Customs and Border Protection, U.S. Immigration and Customs Enforcement, Texas Independent Bankers Association and the Texas Department of Public Safety. In order to initiate an official request to activate the Texas AMBER Alert Network you must use the AMBER Alert Request Form (revision 06/2004), which can be found on the front page of the Texas Department of Public Safety website at [www.txdps.state.tx.us](http://www.txdps.state.tx.us). The requesting law enforcement agency must clearly indicate by marking the appropriate box on the AMBER Alert Request Form that each of the five criteria has been met. In order to maintain the integrity of the network, the Texas Department of Public Safety (DPS) will review each official request to determine if circumstances of the missing child investigation meet state criteria. The DPS Missing Persons Clearinghouse, Criminal Intelligence Service serves as the law enforcement liaison, offering resources and assistance regarding the child abduction case. The AMBER Alert Request Form should be faxed to the Governor's Division of Emergency Management at the Texas Department of Public Safety at (512) 424-2281 or (512) 424-2291. For more information regarding the Texas AMBER Alert Network or to obtain your Authorization Password for the AMBER Alert Request Form, please contact the Governor's Division of Emergency Management at (512) 424-2208.

According to the National Child Search Assistance Act of 1990 (42 U.S.C. 5779, 5780) law enforcement must immediately enter every reported case involving a missing child into the National Crime Information Center (NCIC) database. If a warrant is issued, information for the offender should be entered into the NCIC Wanted Person File and linked to the NCIC Missing Person record. The Child Abduction Code "CA" should be entered in the Missing Person (MNP) field of the NCIC Missing Person record when meeting the NCIC criteria of "reasonable indication of suspicion that a child has been abducted and/or is missing under circumstances suggesting foul play or threat to life." When an AMBER Alert is issued, the NCIC Missing Person record should be modified to reflect the code "AA" AMBER Alert in the (MNP) field.

Through the resources of the National Center for Missing and Exploited Children (NCMEC) and BeyondMissing.com, Texas citizens can register to receive state network AMBER Alert notifications on their cell phone, email and fax. Please visit [www.wirelessamberalerts.org](http://www.wirelessamberalerts.org), [www.beyondmissing.com](http://www.beyondmissing.com), [www.scanusa.com](http://www.scanusa.com), Yahoo or AOL for the Texas AMBER Alert notification option to support your needs. There is no charge to register or receive alerts.



## Telecommunications Service Priority

With just a few clicks of the mouse or a friendly “hello” spoken into a handset, we rely on telecommunications daily. If service interruption is experienced, the problem can be reported and repair efforts usually begin right away. But what happens in the event of a large-scale emergency?

In 1990, FCC established the Telecommunications Service Priority (TSP) Program. TSP provides national security and emergency preparedness (NS/EP) user’s priority authorization of telecommunications services that are vital to coordinating and responding to crises. Priority restoration helps reduce chaos that can occur when providers are overwhelmed with repair requests.

If interested in TSP status for your agency’s telecommunications services, users should be aware that restoration priorities must be requested and assigned **before a service outage occurs**. A customer (user) must submit a request to the Office of Priority Telecommunications (OPT) to obtain a TSP code. The Federal Government is the only one that determines if a customer is qualified for TSP. To learn more, contacts OPT at (703) 607-4932, (703) 607-4933 or visit their website at: <http://tsp.ncs.gov>.

Service priority has been established for TLETS satellite connections. This article is for your information if your agency wants to find out about TSP for other services, such as telephone or wireless connections, etc. All inquires about TSP should be directed to the Office of Priority Telecommunications.



### Operation Respond – UPDATE Refer to: 3<sup>rd</sup> Quarter TLETS Newsletter 2005

Operation Respond Institute (ORI) is a not-for-profit, public/private partnership serving the emergency response community with time and lifesaving technology tools to combat safety and security incidents occurring on North American railroads and highways.

How can Operation Respond information help your agency?

- Save time and lives on highways, railways, and in counter-terrorism situations - both for victims and first responders
- Prepare for and deal with onboard bomb threats, hostage situations
- Real-time hazmat contents of railcars and motor carriers
- Guidance for dealing with specific chemicals under varying conditions including personal safety precautions, general handling procedures, disposal methods, degree of hazard to public health and available countermeasure materials
- Passenger railroad and ferry boat schematics, placard and UN ID guides

- Overlay railroad data and highway/road maps
- Detailed overhead imagery to view surrounding environment and issues of access

Operation Respond is currently functioning in over 56,000 locations in the United States, Canada, and Mexico, reaching an estimated two million responders.

NLETS has partnered with Operation Respond ([http://www.oreis.com/ORI\\_info/company.cfm](http://www.oreis.com/ORI_info/company.cfm)) to bring our users up to date Hazardous Materials information when performing NLETS 'MQ' transactions.

In the first phase of this project, NLETS began forwarding 'MQ' hazmat requests to Operation Respond instead of querying the NLETS database. That functionality went live in May 2005. Through October of 2005 there have been 58,948 NLETS activations on this functionality.

As of August 2005, the second phase was completed and allows additional hazmat data lookups via railcar number or chemical name.

The third phase will open up the full Operation Respond suite of services including schematics of railways and railcars. Operation Respond has been in contact with several states to possibly assist as a pilot state in this phase of the project.

This transaction code for this query is "MQ", and it will be in production by the end of April 2006.

#### PUZZLER ANSWERS FOR 4<sup>TH</sup> QUARTER 2005

##### ACROSS

1. REGCLASS (DIRLIST HELP)
4. MAINE (SOC HELP)
6. PENNSYLVANIA (SOC HELP)
10. MNU (CHAPTER 10)
11. RECALL 3.7
12. CONTACTPERSON 2.4

##### DOWN

1. ROUTINGDIRECTORY (MANUAL R-DIR.)
2. TANKVEHICLE "CDL" HELP
3. WEBLINKS (DIRLIST HELP)
5. NRVC (DIRLIST HELP)
7. VEHICLE (DIRLIST HELP)
8. CPIC 13.12
9. JULIAN 3.9
10. MVH (FORMATS 2)
12. CJ (TQ-FORMAT HELP)
13. FED (DIRLIST HELP)

#### TXDOT UPDATE

The Texas Department of Transportation, Vehicle Titles and Registration Division has a web site available for vehicle information for non-law enforcement use. Types of businesses that may be interested include:  
Auto dealers, auto auction, wrecker services, salvage yards, insurance companies, bank, credit unions, title services, and collection agencies, city/county municipalities that have code enforcement, university/colleges and private investigators. This information is available 24-hours a day. For further information go to:

<https://prod1.dot.state.tx.us/cencompop.html>

For out-of-state information:

<https://www.dot.state.tx.us/othertrans/usmap.htm>

## **BULLETIN BOARD**

### ALAMO AREA REGIONAL LAW ENFORCEMENT ACADEMY

AACOG is offering an Advanced Vehicle Contraband Concealment school June 5- 6, 2006. This course will benefit any officer who works any type on interdiction efforts and a must for K-9 Handlers. For reservations and other information contact ACCOG at [www.aacog.com](http://www.aacog.com) or [www.hits-training.com](http://www.hits-training.com) this course fee is \$225.00.

### JEFFERSON CO SO (BEAUMONT)

Jefferson County Sheriffs Office will conduct the following courses at their training academy:

- #2106: Crime Scene Search  
August 21-24, 2006  
8am-5pm (classroom B)
- #2107: Use of Force  
June 14-15, 2006  
8am-5pm (classroom B)
- #3841: Basis Crisis Intervention  
May 17-18, 2006  
8am-5pm

For registration information contact: Ocie Crosser at 409-726-2521. Training will be conducted at the Jefferson County Correctional facility 5030 HWY 69.

### BRENHAM EMERGENCY COMMUNICATIONS

Brenham Emergency Communications will conduct a 138-hour Basic Fire Investigator course. This will be covered in four phases costing \$150.00 per phase. For complete information and registration information contact Sherri Stakes 979.337.0506.

### GARLAND PD

Tiger Valley is hosting a Level I precision rifle class April 10-14, 2006. 50 hours TCLEOSE credit, cost is \$350.00. Contact T.J. Pilling at 972.977.9512

### IRVING PD

The Irving Police Department, in conjunction with the public safety group will host a class "Communications Center Supervisor" on May 4-5, 2006 at the Irving Police and Fire Academy 2603 Esters Blvd. Course cost is \$225.00. For registration information contact Bonnie Pollock 972.721.2694 or by e-mail [www.publicsafetygroup.com](http://www.publicsafetygroup.com) 877.794.9389.

### MCALLEN PD

PowerPhone Homeland Security for Telecommunicator's specialized workshop will be held June 21, 2006 from 08:30 – 1645 Cost is \$289.00 for registration 1.800.537.6937 or contact Kelly Dougherty with the Amarillo PD at 806.670.7633

### NACOGDOCHES SWAT TEAM

Nacogdoches SWAT Team is hosting a 60-hour basic SWAT certification June 18-23, 2006 at the police department. Registration deadline is May 19, 2006. Contact Sgt. Brett Maisel at 936.559.2605 or by e-mail [maiselb@ci.nacogdoches.tx.us](mailto:maiselb@ci.nacogdoches.tx.us).

## NEW AGENCIES ON TLETS

SAINT EDWARDS UNIV. (AUSTIN) STEZ

### DELETED AGENCIES

BROWNSVILLE TF #07  
BROWNSVILLE US CUSTOMS TF #74  
COOPER RED RIVER VALLEY TF#06  
CORPUS CHRISTI-TRI-COUNTY TF#24  
EL PASO METRO TF#17  
FLORESVILLE 81<sup>ST</sup> JUD. TF#02  
HEMPSTEAD TF#73  
HUGHES SPRINGS – ARK-LA-TX TF#08  
KERRVILLE 216<sup>TH</sup> JUD. TF#37  
LAMPASAS RURAL AREA TF#13  
LOCKHART CHISHOLM TRAIL TF#48  
MCALLEN US CUSTOMS TF #63  
MINERAL WELLS CROSS TIMBERS TF#29  
NACOGDOCHES DEEP E. TX REG. TF#30  
ODESSA WEST TX TF#15  
SAN ANGELO RIO CONCHO TF #36  
SAN ANTONIO TF #11  
STAFFORD/FORT BEND TF# 19  
VICTORIA DPS  
WACO AGRIPLEX TF#20

## HELPFUL DPS LINKS

DPS has a new TLETS webpage. To obtain:  
TLETS /NLETS Operating Manuals  
Mnemonic address list by city and county  
TLETS Newsletters  
TLETS Equipment User Agreement with instructions  
"How to make a building satellite ready" information  
De-icing policy.  
TLETS Re-engineering Go to:  
[http://www.txdps.state.tx.us/director\\_staff/information\\_management/tlets/tletsindex.htm](http://www.txdps.state.tx.us/director_staff/information_management/tlets/tletsindex.htm)  
A security screen will appear. Enter User name: tlets  
Password: #5Et3a

To obtain driver license alarm and administrative codes, vehicle revocations and H.E.A.T Training Manuals, go to: <http://www.txdps.state.tx.us/DIFLE>

A security screen will appear. Enter user name: difle  
Password: xm3692TL  
**ALL CASE SENSITIVE**

## TRAINING CALENDER

### 2006 SCHEDULE

#### CANYON

April 17-21, 2006 – Region – 5

#### CORSICANA

May 8-12, 2006- Region – 6

#### PENDING

DALLAS/FORT WORTH AREA – Region - 1

#### AUSTIN

July 17-21, 2006 – Region - 7

#### ROSENBERG

July 23-27, 2006 Region - 2

#### AUSTIN

August 21-25, 2006 – Region 7

TLETS/NLETS and TCIC/NCIC Basic Procedures Course # 3811 – Contact DPS Austin at mnemonic address JJ04 or call 512.424.2419 or 2014

Agencies desiring the three day TLETS /NLETS Operator's Course can attend the first three days of the 40-hour school.

E-mail: [joanne.jenkins@txdps.state.tx.us](mailto:joanne.jenkins@txdps.state.tx.us)

NOTE: As of January 1, 2000 all agencies must maintain one (1) fully trained DPS certified operator per shift See the TRAINING help file.

Region 1-	December – June
Region 2	January – July
Region 3	February
Region 4	March – September
Region 5	April – October
Region 6	November – May
Region 7	When DPS Academy is available.

## WHO TO CALL- CRIME INFORMATION BUREAU

David Gavin, Assistant Chief of, 512.424.2470  
[David.Gavin@txdps.state.tx.us](mailto:David.Gavin@txdps.state.tx.us)

Mike Lesko, Deputy Administrator, 512.424.2524  
[Mike.Lesko@txdps.state.tx.us](mailto:Mike.Lesko@txdps.state.tx.us)

Randy Batten, Manager, Crime Information Bureau,  
512.424.2734 [Randy.Batten@txdps.state.tx.us](mailto:Randy.Batten@txdps.state.tx.us)

CJIS Information Security Officer, Alan Ferretti,  
512.424.5686 [Alan.Ferretti@txdps.state.tx.us](mailto:Alan.Ferretti@txdps.state.tx.us)

Michelle Farris, TCIC Operations Supervisor,  
512.424.7659 [Michelle.Farris@txdps.state.tx.us](mailto:Michelle.Farris@txdps.state.tx.us)

Pam Pierce, TCIC Systems Analyst,  
512.424.2898 [Pam.Pierce@txdps.state.tx.us](mailto:Pam.Pierce@txdps.state.tx.us)  
[TCIC.Operations@txdps.state.tx.us](mailto:TCIC.Operations@txdps.state.tx.us)

Carol Crowell, TCIC Quality Control Analyst,  
512.424.5949 [Carol.Crowell@txdps.state.tx.us](mailto:Carol.Crowell@txdps.state.tx.us)

TCIC Training Main Number,  
512.424.2832 [TCIC.Training@txdps.state.tx.us](mailto:TCIC.Training@txdps.state.tx.us)

Diane Wells, TCIC Training Supervisor,  
512.424.2982 [Diane.Wells@txdps.state.tx.us](mailto:Diane.Wells@txdps.state.tx.us)

TCIC Audit Main Number, 512.424.2809  
[TCIC.Audit@txdps.state.tx.us](mailto:TCIC.Audit@txdps.state.tx.us)

TCIC Audit Supervisor, Janet Raeke,  
512.424.2897 [Janet.Raeke@txdps.state.tx.us](mailto:Janet.Raeke@txdps.state.tx.us)

TCIC Control Room, 512.424.2088 or 1.866.266.TCIC

TCIC Control Room Supervisor, Karon Newby-Cooley,  
512.424.2152 [Karon.Newby-Cooley@txdps.state.tx.us](mailto:Karon.Newby-Cooley@txdps.state.tx.us)

Sex Offender Registration Main Number, 512.424.2800

Sex Offender Registration Supervisor, Vincent Castilleja,  
512.424.2279 [Vincent.Castilleja@txdps.state.tx.us](mailto:Vincent.Castilleja@txdps.state.tx.us)

Sex Offender Registration Website Assistance,  
Cheryl Cox Page, 512.424.2477 [Cheryl.Cox@txdps.state.tx.us](mailto:Cheryl.Cox@txdps.state.tx.us)

Justice Information Interface Coordinator, Roland Silva,  
512.424.2991 [Roland.Silva@txdps.state.tx.us](mailto:Roland.Silva@txdps.state.tx.us)

H.E.A.T. Program Main Number, 888.447.5933

H.E.A.T. Program Supervisor, Toni Fairs-Coleman,  
512.424.2962 [Toni.Fairs-Coleman@txdps.state.tx.us](mailto:Toni.Fairs-Coleman@txdps.state.tx.us)

Uniform Crime Reporting, Main Number, 512.424.2091

Uniform Crime Reporting Supervisor, Rosemary Webb,  
512.424.2418 [Rosemary.Webb@txdps.state.tx.us](mailto:Rosemary.Webb@txdps.state.tx.us)

Uniform Crime Reporting, IBR Supervisor, Pam Nickel,  
512.424.2979 [Pam.Nickel@txdps.state.tx.us](mailto:Pam.Nickel@txdps.state.tx.us)

Uniform Crime Reporting, Field Rep. Supervisor,  
Tom Jenkins, 512.424.2983 [William.Jenkins@txdps.state.tx.us](mailto:William.Jenkins@txdps.state.tx.us)



## TCIC TRAINING & RE-TESTING & ASSOCIATE TRAINER REPORTS

NCIC/TCIC Re-testing: TCIC Training will conduct a statewide mail-out of re-testing in late May 2006. TCIC Staff assist local agencies by searching the TCIC Training database, identifying operators in need of retesting and forwarding the Retest Summaries biannually to the respective agencies. Re-test reports are not submitted by TCIC training section to TCLEOSE for hours.

Associate Trainer Classes: As a reminder, associate trainers can submit their record of training by email, fax or mail. Associate trainers do not have to send another copy by mail if faxed or emailed. It is recommended that a copy of the report be maintained by the instructor for two years for training and audit purposes. Associate trainer reports must be submitted within five to ten working days in order to be reported to TCLEOSE. Any reports that are over 30 days from the original training date will not be forwarded to the DPS Training Academy.

Diane Wells, TCIC Training Supervisor  
To contact TCIC by email:

[tcic.training@txdps.state.tx.us](mailto:tcic.training@txdps.state.tx.us)

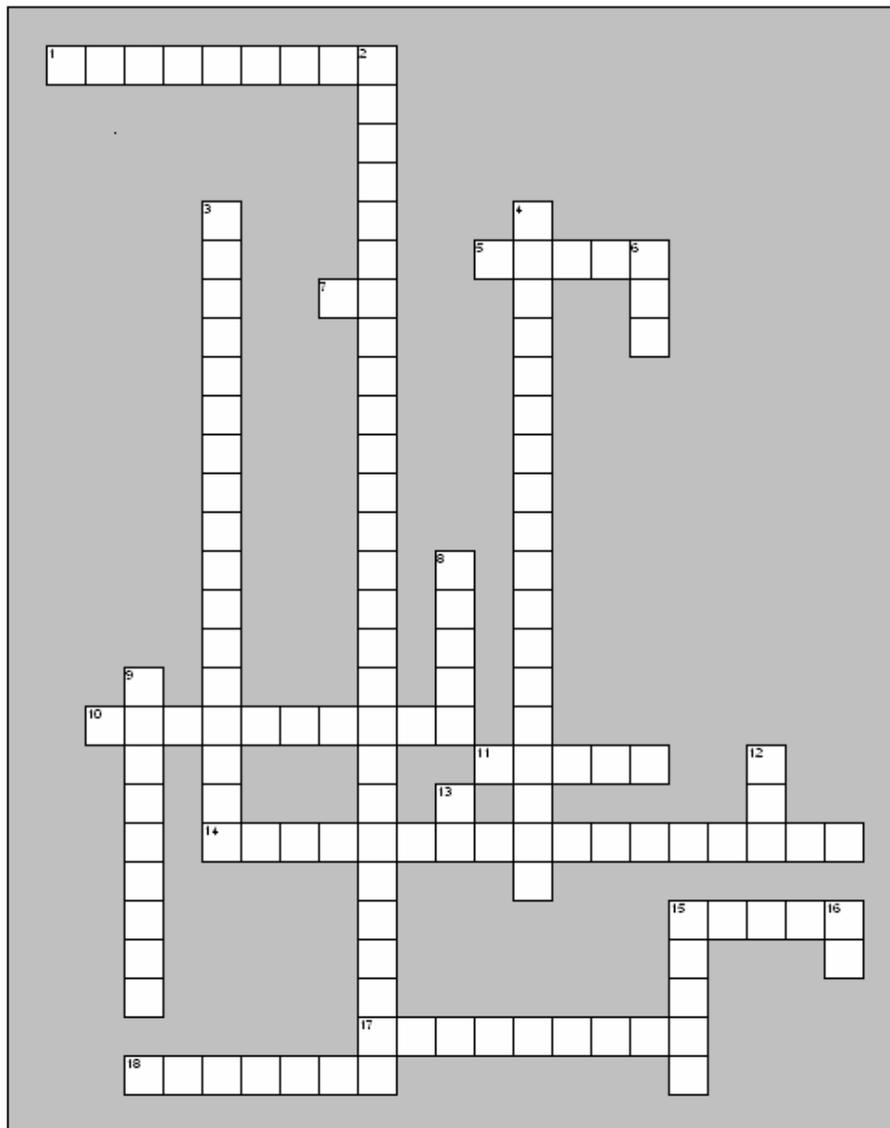
By Fax: 512.424.7164

By phone 512.424.2843 or 512.424.2982

Mailing Address:

Crime Records Service (MSC 0233)  
TCIC Training Unit  
P.O. Box 4143  
Austin, Texas 78765-4143

# Crossword



## Across

1. This is a PC software package that breaks down a VIN from NICB in the REFERENCE help file.
5. Reason code "F" used in the RSN: field of all Canadian NLETS inquiry formats.
7. Point of entry code to retrieve a government issued license plate information.
10. These are license plates issued to vehicles owned/driven by representatives of foreign missions.
11. File code for the "general" NLETS driver license help file.
14. This federal agency provides vehicle registration on diplomatic license plates.
15. NLETS help file code for accessing Canadian help for CHRI inquiries.
17. This state is in NLETS Region G1 broadcasts.
18. The "P" of PMO.

## Down

2. This document can be found in Appendix section of the TLETS Operating Manual.
3. SOC numbers with prefix 586 were issued from here.
4. PE is it's Canadian Province/territory code.
6. This transaction code allows authorized user to renew a NDPIX record concerning suspected drug dealer.
8. File code for the "general" NLETS vehicle registration help file.
9. Standardized ORI for addressing an AM message to other states vehicle registration bureau by VIN \_\_\_\_\_.
12. This broadcast code directs a message to 17 counties.
13. Abbreviation used for Farm-to-Market in the Texas weather/road summaries.
15. The first item in the order of description for vehicles.
16. Point of entry code to check if a vehicle has crossed into Mexico & Canada using the RQ format.

Created with the help of Worksheets - [www.Qualint.com](http://www.Qualint.com)