



TLETS NEWSLETTER

Texas Law Enforcement Telecommunications System
Information Management Service
Telecommunications Section

Volume 27 NO. 1

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1st Quarter 2004

TLETS RE-ENGINEERING GETTING CLOSER

The Texas Department of Public Safety continues to make steady progress towards procuring a new message switch and upgrading the TLETS system to the TCP/IP protocol. The Project Team is working toward awarding the contract, finalizing all supporting documentation, and negotiating cost. Once a vendor is selected, and a contract signed, it could be between 12 and 18 months before a TLETS production environment would be in place and ready to transmit data.

Testing at DPS will begin as soon as possible with an emphasis on compatibility and interface design. Vendor testing for computer-to-computer interface agencies will begin at DPS Headquarters when the test switch and software are stable and running smoothly. The manner for choosing early test subjects has not been established yet, but DPS personnel will make that information available as soon as that process is in place.

Every effort is being made to ensure the new switch is capable of delivering traffic in the most secure manner possible. With higher levels of security processing comes a higher computational load on the sending and receiving equipment. It is our intention to place security measures on this system that will carry it for many years to come with little or no upgrade. In addition, the applications designed to support and display the new TLETS system on your desktops requires more modern operating systems that support the latest browser software. This may require some sites to upgrade existing machinery and operating system to accommodate these upgrades. Minimum system specifications for processing equipment capable of handling proposed security and software upgrades will be made available as soon as are established.

As always, the TLETS staff is committed to sustaining our customers through improved service and support. Your patience and understanding during this very important transition is greatly appreciated. If you have any questions, send us an e-mail to tlets@txdps.state.tx.us Thank you.

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Texas Criminal Justice Information Users' Group



TCJIUG will be holding their spring conference in Galveston April 19-24, 2004. Just some of the topics that will be covered: Identity Theft, DPS Security Review, DPS Update, Radio Interoperability, TDCJ Offender Information Systems and much more. Come join the spring conference at the Hilton Galveston Island Resort 5400 Seawall 409.744.5000 or visit TCJIUG web page at: <http://www.tcjiug.com>

TRAINING CALENDAR

2004 SCHEDULE

LUBBOCK

April 12-16, 2004 – REGION 5

KERRVILLE

May 10-14, 2004 – REGION 6

WEBSTER

July 12-16, 2004 – REGION 2

MISSION

August 2-6, 2004 – REGION 8

WICHITA FALLS

PENDING DATES – REGION 5

TLETS/NLETS and TCIC/NCIC Basic Procedures Course #3811 – Contact DPS Austin at mnemonic address “JJ04” or call

512.424.2419 or 2014. Agencies desiring the four-day TLETS/NLETS Operator’s Course can attend the first three-days of the 40-hour school.

E-mail: Joanne.jenkins@txdps.state.tx.us

For more information concerning training, at the TLETS Options menu screen type in TRAINING and press the F1 key.

Would you like to receive the TLETS Newsletter and other publications?

Due to the high number of rejects, we are receiving from our e-mails customers, we will not be sending out the TLETS newsletter via the Internet. The many rejects are due to “filled or exceeded limit mailboxes” or some Internet providers have a size limit on the mailbox. However, you will receive a notice from us that the TLETS newsletter and mnemonic address lists or manual updates have been posted on the TCIC web page.

We regret the inconvenience this may have caused.

For all manuals, newsletters, and mnemonic lists go to:

<http://www.txdps.state.tx.us/tcic2000project>

A security screen will appear: enter user name. tcic2000 (both lower case)

Password: mel18can2 (M E L 1 8 C A N 2)

TXDOT UPDATE

The Texas Department of Transportation, Vehicle Titles and Registration Division has a web site available for vehicle information for non-law enforcement use. Types of businesses that may be interested include:

Auto dealers, auto auction, wrecker services, salvage yards, insurance companies, bank / credit unions, title services, collection agencies, city/county municipalities that have code enforcement, university/colleges and private investigators. This information is available 24-hours a day. For further information go to :

<https://prod1.dot.state.tx.us/cencompop.html>

For out-of-state information:

<https://www.dot.state.tx.us/othertrans/usmap.htm>

MISSING PERSON UPDATE

“Texas Department of Public Safety Special Crimes Service Missing Persons Statutes” (TX Missing Persons Clearinghouse law books) is now available. A copy of the law book will be mailed out to each Chief and Sheriff in Texas. For additional copies, please contact 1-800-346-3243.

Need Driver License Alarm Codes?

To retrieve the latest issue of DL alarms codes we have placed them on the Distributed Information for Law Enforcement web page. Also, included are the TLETS User Agreements and more: go to:

<http://www.txdps.state.tx.us/DIFLE> User name: DIFLE
Password: xm3692TL (case sensitive)

INTERSTATE IDENTIFICATION INDEX (III) Update

Hawaii and Kentucky became the 46th and 47th states to begin sharing their records on the III System, which went into effect on February 8, 2004. The only states that do not participate are:

Vermont, Louisiana, Maine and the District of Columbia

BULLETIN BOARD

SAN ANTONIO AACOG

The Alamo Area Council of Governments will be sponsoring an "Israeli Selective Point Shooting" course which is directed to full time state and federal law enforcement and military of the United States. This is a three-day course which costs: \$250.00 and taught by Israeli instructors. Dates for school April 5-7 (filled to capacity). Next school May 4-6th. For complete information contact AACOG at telephone number 210.362.5292 or by e-mail isiinc@sbcglobal.net or www.aacog.com



NEW TRAINING REGIONS AND SCHEDULES

Now that DPS has gone from six DPS regions to eight, we revised the training schedule to accommodate the new regions. The following is the new 40-HOUR DPS TLETS/NLETS & TCIC/NCIC TRAINING SCHEDULE Course number 3811. The following months in which DPS training will take place by Region:

Region 1 – December/June	Region 5 – April/October
Region 2 – January/July	Region 6 - May/November
Region 3 – February	Region 7 – DPS Academy
Region 4 – March/September	Region 8 – August

For DPS Region 7 that reflects DPS Austin, these schools will be at random months and dates. To view the current list of DPS 40-hour schools, go to the TLETS options menu screen and type in SCHOOLS and press the F1 key. To HOST a school in your region, go to the TLETS options menu screen and type in HOST and press the F1 key.

NEW AGENCIES ON TLETS

ALTO PD	ALTZ
AUSTIN STATE COMPTROLLER	CPAZ
PENITAS PD	PNPZ
TYE PD	TIPZ

MNEMONIC ADDRESS CHANGES

	OLD	NEW
TYLER SMITH COUNTY 911 COMM.	TYPZ	SCCZ

NAME CHANGES

SOUTHWEST TEXAS STATE UNIVERSITY CHANGE TO: TEXAS STATE UNIVERSITY

TYLER SO CHANGE TO: SMITH COUNTY 911 COMMUNICATIONS

HOUSTON JOINT DRUG INTELLIGENCE GROUP (JDIG) CHANGE TO: HOUSTON INTELLIGENCE SUPPORT CENTER (HISC) #50

LAREDO HIDTA TF#76 CHANGE TO: LARADO MULTI-AGENCY TF#76

NLETS UPDATE

NEW MEMBER "FEDERAL AIR MARSHALL SERVICE"

APB'S

Some agencies are continuing to use broadcast code "APB" for school/training announcements. These types of announcements are strictly prohibited from any "APB" broadcast. Even if you use REG 1, 2, 3, 4, 5, 6, 7, and 8, that is still considered as an APB. If you have a training seminar that is of statewide interest you then must place it on the Daily APB Summary. Consider several things before doing so, such as how many people can you seat in the facility that will be conducting this seminar, how many hours, if the school is less than eight-hrs then send it directly to the agencies that surround your city/county. Consider who would be interested: if your school is directed to commissioned officers, consider broadcasting to APD and ASO, all sheriffs's and police departments. Another popular school is POWERPHONE; this type of class should only be directed to agencies that provide 911-emergency dispatching. The APB broadcast should ONLY be used for "safety of lives and/or apprehension of dangerous felons. When an APB is sent, the switcher is programmed to stop all database and message traffic and place the APB message to the highest queue level and treat it as an emergency message. We urge you to review Chapter 5, Section 5.2 TLETS BROADCAST RESTRICTIONS.

4th Quarter TLETS Puzzler Answers

Across

1. AMERICANSAMOA "SOC" HELP
4. NINE 4.1
8. OPTIONAL 6.2, 7.2
9. PUBLICCCH 11.1
11. DEPARTMENTOFSTATE 7.8
12. NONEXPIRING 3/93 NEWS
15. TYPEOFFENSE 4.10
17. REG8 12/03 NEWS

Down

- | | |
|-------------------------|---------------------|
| 1. APPLIEDNUMBER APP 6 | 14. REG7 12/03 News |
| 2. AIRFORCEOSI 13.7 | 16. FXS "TU" help |
| 3. BOATHULLNUMBER 8.3 | |
| 5. NLLIC 11.4 | |
| 7. HOLIDAYGREETINGS 1.6 | |
| 9. PPS 13.12 | |
| 10. DATABASES 1.5 | |
| 13. NLOLN 11.4 | |

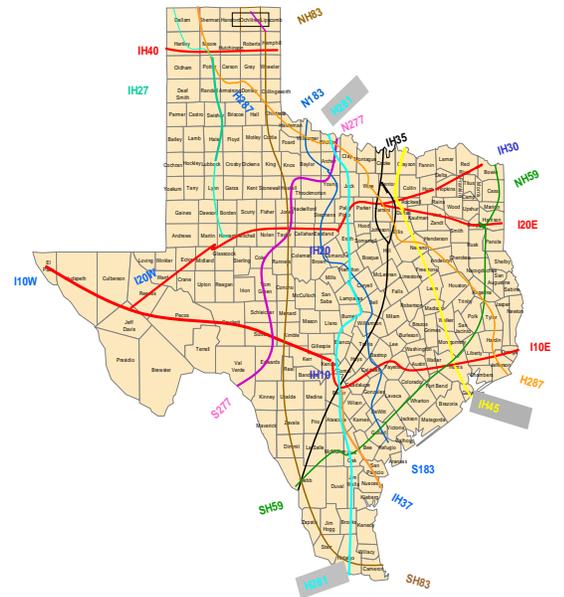
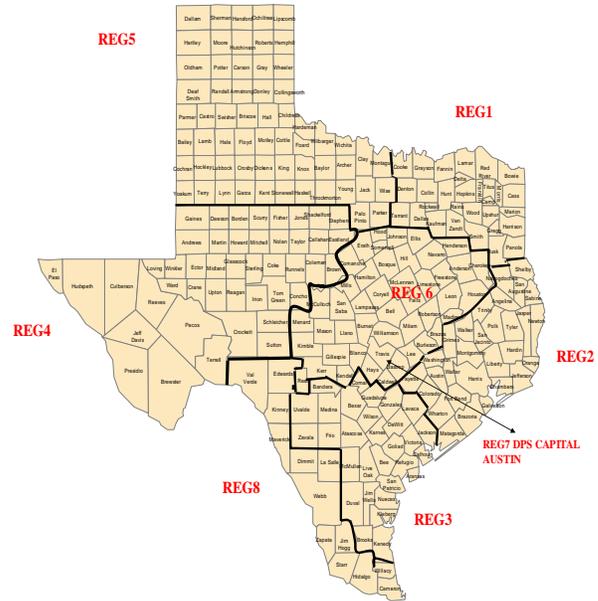
NEW DPS REGION MAPS

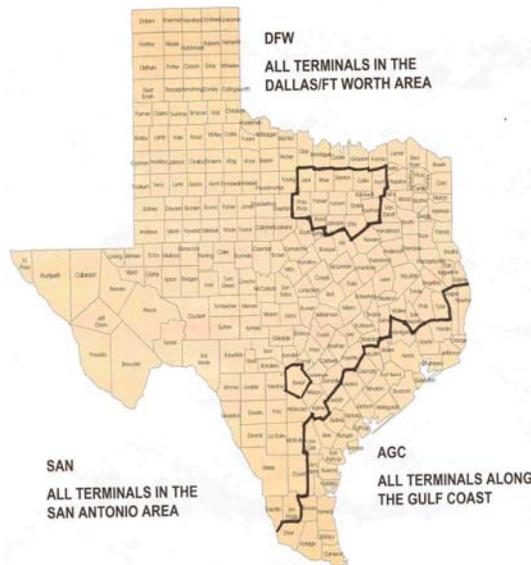
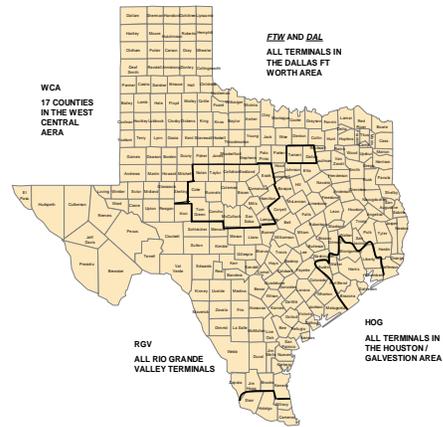
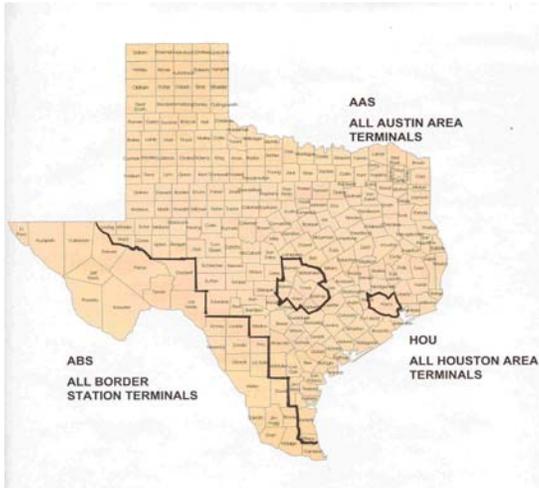
Color maps have been added to the TLETS/NLETS Operating Manual to reflect the new DPS Regions. The lower left column reflects all the broadcast mnemonic addresses you have available to you. The lower right map reflects the new DPS Regions 7 and 8, which were added on September 2003. The bottom right is the Texas Highway Broadcast map that you can use for certain highways and interstates. These broadcasts mnemonics should be used especially when you have been informed of specific routes a suspect, separated motorist/overdue motorists, runaways and missing persons may be taking. Normally most broadcast agencies use Reg 1-8 for various reasons; however you can define your broadcast to very specific areas, which will go directly to the DPS, Sheriffs and Police Departments. For an updated copy, go to: TCIC web site: <http://www.txdps.state.tx.us/tcic2000project>

User name: tcic2000

Password: mel18can2 (MEL18CAN2)

- *APB ALL POINTS BULLETIN (ALL TERMINALS)
- *APD ALL POLICE DEPARTMENT TERMINALS
- *ASO ALL SHERIFFS DEPARTMENTS TERMINALS
- ABS ALL BORDER TERMINALS
- AGC ALL GULF COAST TERMINALS
- RGV ALL RIO GRANDE VALLEY TERMINALS
- AAS ALL AUSTIN AREA TERMINALS
- HOG ALL HOUSTON/GALVESTON METRO AREA
- DFW ALL DALLAS/FORT WORTH METRO AREA
- DAL ALL DALLAS COUNTY
- DPS ALL DEPARTMENT OF PUBLIC SAFETY TERMINALS
- FTW ALL TARRANT COUNTY
- HOU ALL HARRIS COUNTY
- SAN ALL BEXAR COUNTY
- WCA ALL WEST CENTRAL AREA (17 COUNTIES)
- REG1 ALL TERMINALS IN DPS REGION 1
- REG2 ALL TERMINALS IN DPS REGION 2
- REG3 ALL TERMINALS IN DPS REGION 3
- REG4 ALL TERMINALS IN DPS REGION 4
- REG5 ALL TERMINALS IN DPS REGION 5
- REG6 ALL TERMINALS IN DPS REGION 6
- REG7 DPS CAPITOL
- REG8 ALL TERMINALS IN DPS REGION 8
- H287 ALL TERMINALS ON US287
- IH10 ALL TERMINALS ON IH10 BETWEEN EL PASO & ORANGE
- I10E ALL TERMINALS ON IH10 BETWEEN SAN ANTONIO & ORANGE
- I10W ALL TERMINALS ON IH10 BETWEEN SAN ANTONIO & EL PASO
- IH20 ALL TERMINALS ON IH20 BETWEEN MARSHALL & EL PASO
- I20E ALL TERMINALS ON IH20 BETWEEN DALLAS/FT WORTH & MARSHALL
- I20W ALL TERMINALS ON IH20 BETWEEN DALLAS/FT WORTH & EL PASO
- IH30 ALL TERMINALS ON IH30 BETWEEN DALLAS /FT WORTH & TEXARKANA
- IH35 ALL TERMINALS ON IH35 BETWEEN GAINESVILLE & LAREDO
- IH27 ALL TERMINALS ON IH27 BETWEEN DALHART & HOUSTON
- IH37 ALL TERMINALS ON IH37 BETWEEN CORPUS CHRISTI & SAN ANTONIO
- IH40 ALL TERMINALS ON IH40 BETWEEN SHAMROCK & VEGA
- IH45 ALL TERMINALS ON IH45 BETEWEEN SHERMAN & GALVESTON
- N183 ALL TERMINALS ON H183 BETWEEN AUSTIN & VERNON
- S183 ALL TERMINALS ON H183 BETWEEN REFUGIO & AUSTIN
- NH59 ALL TERMINALS ON US59 BETWEEN HOUSTON & TEXARKANA
- SH59 ALL TERMINALS ON US59 BETWEEN LAREDO & HOUSTON
- SH83 ALL TERMINALS ON HW83 BETWEEN BROWNSVILLE & ABILENE
- NH83 ALL TERMINALS ON HW83 BETWEEN ABILENE & PERRYTON
- N277 ALL TERMINALS ON HW277 BETWEEN ABILENE & WICHITA FALLS
- S277 ALL TERMINALS ON HW277 BETWEEN BROWNSVILLE & ABILENE
- H281 ALL TERMINALS ON HW281 BETWEEN HIDALGO & WICHITA FALLS





Statistics for 2003

It's that time of year! Here are the statistics for the year 2003 for the TLETS and TCIC trainers. I find them to be very interesting. Again, one area that I would like to see the number 0 in, is the number of no shows. Just in case you didn't remember, a "no show" is when an agency makes reservations for a particular school and either fails to call us and cancel their reservations or fails to send their people to class. Unfortunately, again, we have "repeat offenders" in this area and you know who you are. Provided by Suzanne Nightengale

TLETS STATISTICS FOR 2003 vs. 2002

	2003	2002	
Total Miles Driven	4,420	5,961	↓ 1,541
Total agencies instructed	519	522	↓ 3
Total reservations confirmed	1,367	1,323	↓ 44
Total students actually attending	1,068	1,087	↓ 19
Total no shows	183	120	↑ 63

Number of TLETS classes held for the year = 17

		<u>2003</u>	<u>2002</u>
Total number of students taught for the 40- hour class #3811 =	610	358	↑ by 252
Total number of students taught for the 24- hour portion #3809 =	469	718	↓ by 249

TCIC training for 2003

Agency administrator	127	Less than full access	6055
Associate trainer	147	Criminal justice practitioner	1451
Full access	1721		

TCIC provided by: Steven Reaves, TCIC Training Supervisor

HELP END AUTO THEFT HELP END AUTO THEFT HELP END AUTO THEFT HELP END AUTO THEFT

TLETS TCIC H.E.A.T. FORMAT UPDATE

The TCIC 2000 implementation process has impacted several TCIC H.E.A.T. formats regarding the collection of program statistics. These statistics are aimed at addressing several program issues, including awareness and effectiveness. The statement "Is This Query Due To A Displayed HEAT Decal?" is currently being displayed on the TCIC Stolen Inquiry Format (QV) and the Multi-Purpose Combination Inquiry Format (RSDW). Should a TCIC stolen inquiry become the result of a H.E.A.T. traffic stop, the letter "Y" should be placed in that field following the statement. It is important that law enforcement officers provide this information to dispatch before the TCIC inquiry is made. The Clear Stolen Vehicle Record Format (CV) and the Locate Stolen Vehicle Format (LV) also display a field to indicate whether the transaction was made due to the H.E.A.T. Program.

Recently, the DPS/TLETS TCIC Cancel H.E.A.T. Vehicle Record Format (XHV) has been updated with a notice indicating Use of this format places the decal serial number (DSN) in an inactive status where it can no longer be entered into the TCIC H.E.A.T. database. Utilize the Modify H.E.A.T. Vehicle Format (MHV) when changes to the record are necessary. Failure to use the (MHV) format for record modifications might lead to your agency issuing another set of H.E.A.T. decals to the registrant.

In order for DPS to collect accurate and complete data, it is important that your agency use these formats. Should your agency not have these formats available due to operating on an interface system, it is highly advised that efforts be made to program these fields meeting TCIC 2000 implementation criteria. Failure to meet these requirements could negatively impact our data collection process regarding the H.E.A.T. Program.

Due to budgetary travel restraints and the need for statewide training, the H.E.A.T. staff has made available three different H.E.A.T. training modules. Each module has been specifically designed to assist the law enforcement officer, H.E.A.T. agency representative, and the TCIC operator who enters the registration into the TCIC database. Please disseminate this information appropriately to your auto theft division, dispatch, TCIC Terminal Agency Coordinator, crime prevention division, training division or anyone at your agency who would benefit from this information. Please contact our department at 1-888-447-5933 for any further questions. To obtain a copy of the H.E.A.T. Training modules, click on the link below:

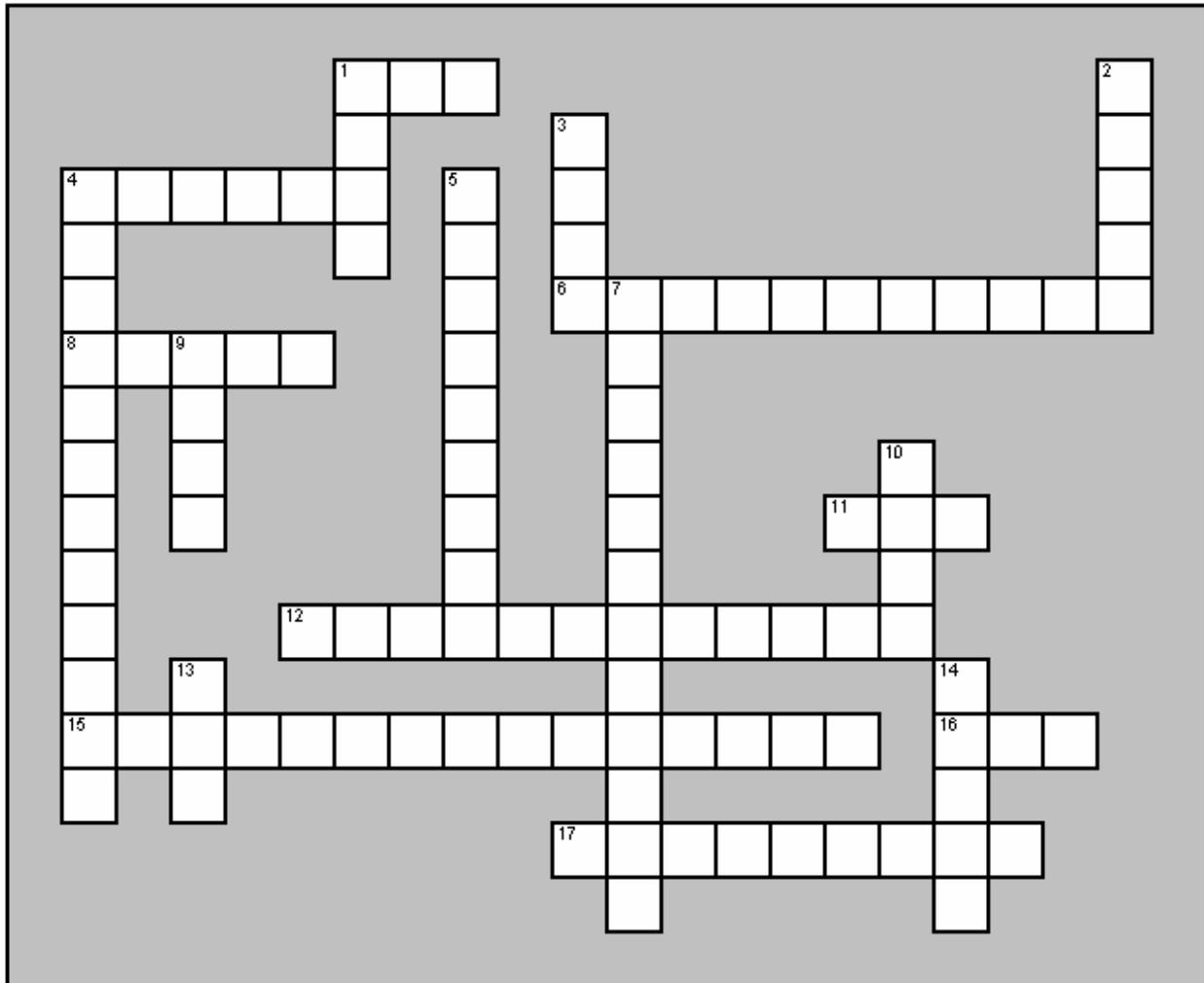
<http://www.txdps.state.tx.us/DIFLE>

A security screen will appear, enter (case sensitive)

Username: difle

Password: xm3692TL

Crossword



Across

1. THIS BROADCAST MNEMONIC ADDRESS IF FOR THE WEST CENTRAL AREA.
4. THE TYPE OF TEXAS DL AUTHORIZING OPERATION OF A SINGLE VEHICLE WITH A GROSS VEHICLE WEIGHT EXCEEDING 24,000 POUNDS
6. THE TLETS MANUAL SECTION COVERING ADMINISTRATIVE MESSAGE PROCEDURES.
8. NLETS HELP FILE CODE FOR ACCESSING CANADIAN HELP FOR STOLEN VEHICLE INQUIRIES.
11. THIS TRANSACTION CODE ALLOWS AUTHORIZED USER(S) TO REVIEW A NDPIX RECORDS ON SUSPECTED DRUG DEALERS.
12. THE THIRD ITEM IN THE TEXT OF ALL ATL MESSAGES.
15. THE LAST PART OF THE SIGNATURE/AUTHORITY LINE OF A FORMAL AND INFORMAL MESSAGES.
16. THE TYPE OF TEXAS DL INQUIRY THAT PROVIDES CURRENT SUSPENSION STATUS.
17. THE SEVENTH ITEM IN THE ORDER OF DESCRIPTION FOR PERSONS.

Down

1. THE ABBREVIATION USED WHEN WARRANTS WILL BE ISSUED.
2. FILE CODE FOR THE "GENERAL" NLETS CHRI HELP FILE.
3. THE CANADIAN EQUIVALENT TO THE FBI'S NCIC SYSTEM.
4. THIS TYPE OF MESSAGE SHOULD BE MADE WHEN A MESSAGE IS NO LONGER VALID.
5. THE FIFTH ITEM IN THE ORDER OF DESCRIPTION FOR VEHICLES.
7. REASON CODE "H" USED IN THE RSN: FIELD OF ALL CANADIAN NLETS/INTERPOL FORMATS.
9. BROADCAST MNEMONIC ADDRESS FOR TERMINALS ALONG US59 BETWEEN LAREDO AND HOUSTON.
10. TEXAS SHERIFF'S AGENCIES, COUNTY AGENCIES AND MILITARY POSTS/BASES HAVE ____ RECORDS ENTERED INTO THE NLETS ORION SYSTEM.
13. THIS TRANSACTION CODE ALLOW AUTHORIZED USERS TO ENTER DATA INTO NDPIX CONCERNING SUSPECTED DRUG DEALERS.
14. THE NLETS SYSTEM FOR FINDING THE ORI OF AGENCIES IN OTHER STATES.