

APRIL
15
2010

THANK YOU!

CHL Instructors play a valuable role in educating concealed handgun carriers in Texas and for many of our citizens, you are the face to our program. The Concealed Handgun Licensing Program would like to say THANK YOU to all the handgun instructors around the state for providing an outstanding educational service to our citizens and for being an integral part of this program.

We're taking steps towards improving many of the CHL processes to create a better customer experience for instructors, new CHL applicants and existing licensed handgun carriers. We're committed to building a stronger connection with our CHL instructors and CHL community.

We're redesigning the CHL Instructor webpage to provide you with previews of things to come, news bulletins and program changes. We will also begin using email to communicate with you directly, when a change is posted on the website. We'd appreciate your support in spreading CHL program updates to your students and ask for your feedback.

Whether it's feedback from your students or something you'd like to share, we're interested in what you have to say. A new "submit your comments" feature will be available on the CHL Instructor webpage, so we invite you get online and let us know what you think.



SAVE TIME . . . GO ONLINE!

Coming in May, Concealed Handgun Licensing will be rolling out an enhanced online application. All CHL applicants will be able to complete the entire* application process online and schedule their digital fingerprint appointments for quicker processing.

*We are working on automating the entire application process; however, required supplemental materials must still be mailed at this time.

Benefits of Applying Online

- Your application and payment are submitted directly to CHL which reduces application processing delays caused by mail handling and data entry.
- You are in control of the information that is entered into our system, ensuring better accuracy.
- Feel safe knowing that the online payment process is secure and protected.

BENEFITS OF DIGITAL FINGERPRINTS

- ⊕ Applicants that have their fingerprints digitally scanned, means less administrative overhead for instructors and more time for instruction.
- ⊕ Digital fingerprints have a 98% accuracy rate, which means fewer rejects and the inconvenience of reprinting for applicants.
- ⊕ Digital fingerprints are uploaded to the state's computer automatically, while rolled prints have to be submitted through the mail.

GOOD NEWS FOR LICENSE HOLDERS RENEWING THEIR CONCEALED HANDGUN LICENSE

Beginning May 1, 2010, applicants renewing their Concealed Handgun License will no longer be required to submit fingerprints or photos, as part of the renewal process.

NEW

requirements when renewing your Concealed Handgun License!

CHL Applicant Fingerprint Processing Delay by FBI

The Department of Public Safety has been notified by the FBI that all fingerprint based background checks will be temporarily suspended beginning **April 28, 2010 - May 3, 2010**. The FBI Criminal Justice Information Services (CJIS) will be working with the U.S. Census Bureau to process more than 484,000 fingerprints for Census Bureau workers.

The FBI will...

resume processing applicant fingerprints beginning May 4, 2010 and it is therefore important to note that the backlog of processing the fingerprint based background checks could take an additional two weeks. All applications will be processed as quickly as possible once the FBI service returns to normal.

